Additional assistance

For additional assistance, please contact the

Error -MANAGE SEARCH JOB: CE LISCENCE IS INVALID OR HAS EXPIRED

Issue Scope	Action
All Users	Please contact Advisory Client Support at: to obtain a license.

Issue : Unable to install Context Extractor application, SQL script error : The specified schema name Tenant either does not exist or you do not have permission to use it

Issue Scope	Action
All Users	Login to Relativity database server using the EDDSDBO account and Create a "Tenant" schema for EDDS database

Issue : Mismatch in the number of hits for a particular term

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All Users	1. Context Extractor/Relativity handle the RegEx * different way when compared to Search Term Repo... functioning as a traditional wildcard, the * will only count words as hits if they contain the string befor... characters in the same place as the *

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