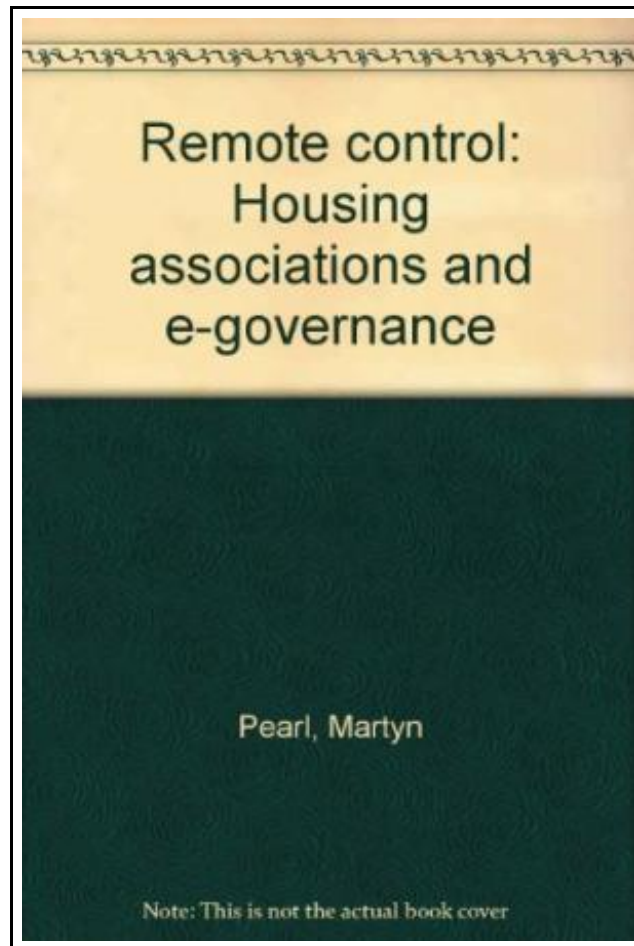


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Policy Press. Paperback. Book Condition: new. BRAND NEW, Remote Control: Housing Associations and e-Governance, Martyn Pearl, Martina Scanlon, Technology has a major role in today's advanced society. In the UK it has been at the centre of government policies aimed at modernising government and increasing transparency, accountability and governance. However, the reality is that many organisations in the public sector are failing to engage with IT in any meaningful way. This report examines the usage of information technology within housing associations, focusing on the use of technology to extend effective governance through remote access and electronic communication. It also examines current practice in developing and implementing e-strategies, identifies good practice and considers the potential of CIT in enhancing service delivery, achieving accountability and empowering residents. Key features of the report include: a thorough analysis of the context for IT in the public sector; a wide ranging survey of IT and governance in the housing association sector; in-depth case studies of organisations leading in the development and implementation of technology; and recommendations for good practice, together with a proposed action plan. The report is aimed at senior managers in housing associations.



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