Brittney Younger

CONTACT DETAILS
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OVERVIEW

Over 7 years of experience working in the IT industry. My experience includes providing business intelligence and data analytics, data visualization design, client support and account management, and project management and coordination.

EDUCATION

Master of Professional Studies, Information Visualization, Maryland Institute College of Art, December 2014
Bachelor of Science, International Business Studies, minors in Economics and Chinese, University of Delaware, September 2010

EXPERIENCE

Harris Corporation   **04/14 – Present**
Business Sales Operations Analyst II with Harris Symphony Applications
o Act as a liaison between existing customers and internal stakeholders by managing and capturing key customers' needs for contract changes, product updates and enhancements, and product feedback/discrepancies.
o Draft contract documents to renew existing services and/or to introduce new data visualization products and opportunities for customers.
o Present and provide aircraft noise and operational data accuracy statistics to the end customer.
o Provide monthly competitive business intelligence report updates.
o Coordinate and meet with customers for on-site visits and user feedback sessions.

Business Development Operations Analyst II
o Provided market research analysis and opportunity pipeline reports for weekly BD pipeline meetings using Microsoft Excel.
o Worked with capture managers to develop data driven visualizations using Microsoft Excel for business case strategies, potential contract opportunities, and bids.
o Coordinated company-wide Microsoft CRM tool record updates and pipeline health reviews.

The Annie E. Casey Foundation   **04/15 – 12/15**
Data Visualization Consultant
o Reviewed data for KIDS COUNT products, including the KIDS COUNT Data Book.
o Provided infographics/data visualizations for print and internal presentations using Adobe Illustrator and Microsoft Excel.
o Coordinated with the Strategic Communications and the Data Advocacy teams to develop new ideas for displaying data.

KEYW Corporation   **10/10 – 04/14**
Project Assistant III
o Worked closely with SharePoint developers to define applications, tools, and sites to increase overall capability, scalability, and user friendliness.

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- o Developed user and process driven documentation for tool launches (i.e. Process Flow Charts, Wireframes, User Scenarios, User Acceptance Test (UAT) Plans, and User/Admin Guides, and Tool Capability Briefs).
- o Provided demos for site launches and updates and provided On-the-Job Training (OJT).

Partners' Service Desk Queue Manager
- o Acted as a liaison between internal Project Management Offices (PMOs) and external partnering companies communicating information about proposal teaming efforts, partner and contract updates, site access, and SharePoint site updates.
- o Developed and managed the Partners' Service Desk documentation such as procedures, administrative guides, and process flow charts.

Business Development Associate
- o Created business intelligence reports about upcoming IT focused technology and forecasted market opportunities.
- o Assisted with proposal development and execution (i.e. partner mapping, customer analysis, document templates, compliance matrices, and color team reviews).
- o Coordinated and managed the company's annual charity golf tournament.
- o Developed an event budget baseline for future golf tournaments.

Other Experience
University of Delaware   *09/09 – 05/10*
Lab Assistant/IT Help Desk Representative
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SKILLS

- o Proficient in Microsoft Office (Excel, Word, Publisher, Visio, PowerPoint)
- o Experience with Adobe (Illustrator, Photoshop)
- o Proficient in Microsoft SharePoint (Site Maintenance, Development)
- o Experience with Spotfire and Tableau
- o Experience with HTML and CSS
- o Experience with D3.js
- o Experience with Microsoft VBA

PROJECTS
- o **Neighborhood Demographics Comparison**: Interactive back-to-back bar chart of Washington, DC's neighborhoods using D3.js (http://byounger.github.io/BYvizp/Projects/project_cityprint.html)
- o **Rural vs Urban Population**: Illustration of Asia's Agricultural vs. Urban Growth (http://byounger.github.io/BYvizp/Projects/project_countries.html)
- o **Income Wealth Gap**: Illustration of different ways to improve existing graphics (http://byounger.github.io/BYvizp/Projects/project_income.html)