

# Byoungyun Oh

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## PROFILE

Currently enrolled in the Computer Programmer course at Confederation College and expected to graduate in May 2019. However, I can begin as work placement student starting in March.

Previously I was working in the computer game industry as a game designer. Therefore, I have the ability to work under high-pressure in a fast-paced environment very efficiently.

List of the key strength:

- IT Helpdesk
  - Critical thinking and logical troubleshooting
  - Hands-on experience of PC operating system and network system
  - Knowledge of network hardware and server configuration
  - Technical customer support experience
- Computer Peer tutor – Student IT Helpdesk experience
  - Technical customer support experience
  - Interpersonal communication skill
- Proficient understanding with the complete software development cycle
- Advanced appreciation of various multicultural work experiences
- Flexibility to work independently or as part of a team
- Effectively communicate with co-workers and clients
- Proficient with collaboration tools such as Git, Subversion, Trac, and Bugzilla

## EXPERIENCE

### **Computer Peer Tutor - Student IT Helpdesk**

Confederation College | Thunder Bay, Ontario

September 2018 ~ Present

- Assist another student with computer problems relating to their academic coursework at the College
- Monitoring computer labs to ensure that computer labs are keeping quiet, clean, and secure for everyone

### **IT Help Desk Assistant**

Confederation College | Thunder Bay, Ontario

May 2018 ~ August 2018

- Set up and configure computer workstations in a lab environment
- Refactoring PowerShell Script code and create new code for automation deployment software images
- Deploy workstation software images using imaging software to academic computer labs, e- classrooms, as well as College staff computers
  - Deployment method: Microsoft System Center Configuration Manager (SCCM) with Pre-boot Execution Environment (PXE)
- Set-up of computer-related equipment to assist with various College summer projects
- Assist College IT staff with network cabling projects
- Assist College IT staff with general e-classroom equipment maintenance projects
- Assist College IT staff with video conference room maintenance/renewal projects
- Provide general end-user IT support and completion of Help Desk trouble tickets

## EDUCATION

### Confederation College

Computer Programmer, Diploma | Thunder Bay, Ontario  
2017 ~ 2019 (expected)

Year 1 : C#, Python, SQL, Visual Basic, Linux, HTML, CSS, JavaScript, PHP

- GPA: 4.0 / 4.0
- Critical Thinking and Analysis with Python
- OOP with .Net in C#
- Event-driven Programming in Visual Basic
- Database Design and SQL in T-SQL
- Operation System : Linux(CentOS), Windows
- Web programming and Design : HTML, CSS, JavaScript, PHP
- User Experience

Year 2 : Java, ASP.net, Android

- GPA: 4.0 / 4.0 (Fall Term)
- OOP with Java
- ASP.net
- Design Pattern and Testing
- Advanced Critical Thinking, Analysis and Process Modelling
- Software Configuration Management
- Open Source Programming
- Networks and Data Security

## SKILLS

Languages: C#, SQL, PowerShell, Visual Basic, VBA, Java, Python

Web: ASP.Net, HTML, CSS, JavaScript

Project Tools: Git, Subversion, Trac, Bugzilla

Others: Crystal Report, Microsoft Access