

# Byoung Hyun Oh

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## PROFILE

Currently enrolled in the Computer Programmer course at Confederation College and expected to graduate in 2019

Previously I was working in the computer game industry as a game designer and project manager. Therefore, I have the ability to work under high-pressure in a fast-paced environment very efficiently.

List of the key strength:

- IT Helpdesk / Computer Peer tutor experience
- 7+ years computer game industry experience
- 5+ years project management and/or team managing experience
- Proficient understanding with the complete software development cycle
- Advanced appreciation of various multicultural work experiences
- Flexibility to work independently or as part of a team
- Effectively communicate with co-workers and clients
- Proficient with collaboration tools such as Git, Subversion, Trac, and Bugzilla

## EXPERIENCE

### **Student IT Helpdesk / Computer Peer Tutor**

Confederation College | Thunder Bay, Ontario

September 2018 ~ Present

- Working as IT Help Desk Assistant continually (Job name modified during the semester)
- Assist another student with computer problems relating to their academic coursework at the College
- Monitoring computer labs

## **IT Help Desk Assistant**

Confederation College | Thunder Bay, Ontario

May 2018 ~ August 2018

- Set up and configure computer workstations in a lab environment
- Refactoring PowerShell Script code and create new code for automation deployment software images
- Deploy workstation software images using imaging software to academic computer labs, e- classrooms, as well as College staff computers
  - Deployment method: Microsoft System Center Configuration Manager (SCCM) with Pre-boot Execution Environment (PXE)
- Set-up of computer-related equipment to assist with various College summer projects
- Assist College IT staff with network cabling projects
- Assist College IT staff with general e-classroom equipment maintenance projects
- Assist College IT staff with video conference room maintenance/renewal projects
- Provide general end-user IT support and completion of Help Desk trouble tickets

## **Sales Associate**

Safeway | Thunder Bay, Ontario

March 2017~ September 2017

- Sales Associate at Safeway

## **Freelance Translator**

Self-Employed | Korea

2012 ~ 2013

- Translation was mostly English to Korean
- Formal document and private document

## **Global Business Division Manager**

Min Communication Korea HQ | Korea

2010 ~ 2011

- Regularly managed updates for localized PC games; occasionally for country partners and branch
- Responsible for communications with our branch and partners, organized various scheduled updates according to their own marketing plans

- Project: Ran Online
  - [https://en.wikipedia.org/wiki/Ran\\_Online](https://en.wikipedia.org/wiki/Ran_Online)
  - No.1 MMORPG game in Philippines and high rank in South Eastern Asia
  - Setup the Trac Wiki system for development team and partners

### **Publishing Project Manager**

AlanBridge GmbH/ Fiaa Europe | Gemany

August 2009 ~ December 2009

- Responsible to setup the customer service system for European PC game market
- Training employees for the newly setup European headquarter in Germany
- Project: Operation 7
  - <http://www.operation7.eu>
  - No. 2 FPS game in Europe
  - Setup CM (Communication Manager), GM (Game Manager) and RGM (Representative Game Manager) customer service system for all individual counties in Europe which are still in use
  - Setup the Ticket system for game debugging and improvement

### **Associate Producer**

GoPets, Ltd | Korea

2005 ~ 2008

- Responsible for PC game product scheduling and managing the entire development teams
- Received the 'Employee of the Year' Award
- Project: GoPets
  - <https://en.wikipedia.org/wiki/GoPets>
  - Integrated 1<sup>st</sup> 3D game in Windows Live Messenger platform with Microsoft (1<sup>st</sup> generation of virtual pet social game)
  - Selected as a Red Herring 100 Asia winner for 2006

### **Senior Game Designer**

Taldran | Korea

2003 ~ 2005

- Responsible for the PC game design and to deliver it on schedule
- Company merged with GoPets (above)

## EDUCATION

### Confederation College

Computer Programmer, Diploma | Thunder Bay, Ontario

2017 ~ 2019 (expected)

Year 1 : C#, Python, SQL, Visual Basic, Linux, HTML, CSS, JavaScript, PHP

- GPA: 4.0 / 4.0
- Critical Thinking and Analysis with Python
- OOP with .Net in C#
- Event-driven Programming in Visual Basic
- Database Design and SQL in T-SQL
- Operation System : Linux(CentOS), Windows
- Web programming and Design : HTML, CSS, JavaScript, PHP
- User Experience

Year 2 : Java, ASP.net, Android

- GPA: 4.0 / 4.0 (Fall term)
- OOP with Java
- ASP.net
- Design Pattern and Testing
- Advanced Critical Thinking, Analysis and Process Modelling
- Software Configuration Management
- Open Source Programming
- Networks and Data Security

## SKILLS

Languages: C#, SQL, Java, Python, Visual Basic, VBA, JavaScript, PowerShell,

Web : ASP.Net, HTML, CSS

Project Tools: Git, Subversion, Trac, Bugzilla