Byounghyun Oh

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PROFILE

Currently enrolled in Computer Programmer course at the Confederation College and expected to finish in 2019.

Previously I was working in the computer game industry as a game designer and project manager. Therefore, I have the ability to work under high-pressure in a fast-paced environment very efficiently.

List of the key strength:

- A year IT help desk experience
- 7+ years computer game industry experience
- Experiences with the complete software development cycle
- 5+ years project management and/or team managing experience
- Advanced understanding of various multicultural work experiences
- Able to work independently or as part of a team
- Ability to effectively communicate with co-workers and clients
- Aware of collaboration tools such as Git, Subversion, Trac, and Bugzilla

EXPERIENCE

Computer Peer Tutor

Confederation College | Thunder Bay, Ontario September 2018 ~ Present

- Working as IT Help Desk Assistant continually (Job name modified during the semester)
- Assist another student with computer problems relating to their academic coursework at the College
- Monitoring computer labs

IT Help Desk Assistant

Confederation College | Thunder Bay, Ontario May 2018 ~ August 2018

- Set up and configure computer workstations in a lab environment
- Refactoring PowerShell Script code and create new code for automation deployment software images
- Deploy workstation software images using imaging software to academic computer labs, e- classrooms, as well as College staff computers
 - Deployment method: Microsoft System Center Configuration Manager (SCCM) with Pre-boot Execution Environment (PXE)
- Set-up of computer-related equipment to assist with various College summer projects
- Assist College IT staff with network cabling projects
- Assist College IT staff with general e-classroom equipment maintenance projects
- Assist College IT staff with video conference room maintenance/renewal projects
- Provide general end-user IT support and completion of Help Desk trouble tickets

Sales Associate

Safeway | Thunder Bay, Ontario March 2017~ September 2017

Sales Associate at Safeway

Freelance Translator

Self-Employed | Korea 2012 ~ 2013

- Translation was mostly English to Korean
- Formal document and private document

Global Business Division Manager

Min Communication Korea HQ | Korea 2010 ~ 2011

- Regularly managed updates for localized PC games; occasionally for country partners and branch
- Responsible for communications with our branch and partners, organized various scheduled updates according to their own marketing plans

- Project: Ran Online
 - https://en.wikipedia.org/wiki/Ran Online
 - No.1 MMORPG game in Philippines and high rank in South Eastern Asia
 - Setup the Trac Wiki system for development team and partners

Publishing Project Manager

AlanBridge GmbH/ Fiaa Europe | Gemany August 2009 ~ December 2009

- Responsible to setup the customer service system for European PC game market
- Training employees for the newly setup European headquarter in Germany
- Project: Operation 7
 - http://www.operation7.eu
 - No. 2 FPS game in Europe
 - Setup CM (Communication Manager), GM (Game Manager) and RGM (Representative Game Manager) customer service system for all individual counties in Europe which are <u>still in use</u>
 - Setup the Ticket system for game debugging and improvement

Associate Producer

GoPets, Ltd | Korea 2005 ~ 2008

- Responsible for PC game product scheduling and managing the entire development teams
- Received the 'Employee of the Year' Award
- Project: GoPets
 - https://en.wikipedia.org/wiki/GoPets
 - Integrated 1st 3D game in Windows Live Messenger platform with Microsoft (1st generation of virtual pet social game)
 - Selected as a Red Herring 100 Asia winner for 2006

Senior Game Designer

Taldran | Korea 2003 ~ 2005

- Responsible for the PC game design and to deliver it on schedule
- Company merged with GoPets (above)

EDUCATION

Confederation College

Computer Programmer, Diploma | Thunder Bay, Ontario 2017 ~ 2019 (expected)

Year 1: C#, Python, SQL, Visual Basic, Linux, HTML, CSS, JavaScript, PHP

- GPA: 4.0 / 4.0 (Fall term)
- Critical Thinking and Analysis with Python
- OOP with .Net in C#
- Event-driven Programming in Visual Basic
- Database Design and SQL in T-SQL
- Operation System : Linux(CentOS), Windows
- Web programming and Design: HTML, CSS, JavaScript, PHP
- User Experience

Year 2: Java, ASP.net, Android

- OOP with Java
- ASP.net
- Design Pattern and Testing
- Advanced Critical Thinking, Analysis and Process Modelling
- Software Configuration Management
- Open Source Programming
- Networks and Data Security

SKILLS

Languages: C#, SQL, Java, Python, Visual Basic, VBA, JavaScript, PowerShell,

Web: ASP.Net, HTML, CSS

Project Tools: Git, Subversion, Trac, Bugzilla