Tweet NLP Analysis

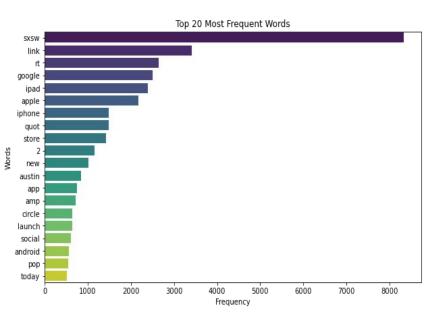
Will Byrd Flatiron School 2024

Business Overview

Brand	# Of Tweets
iPad	2346
Google	2289
Apple	1764
iPhone	934
Android	505

- Tweet Analysis
 - o SXSW-2011
 - Multi-classification
 - **Sentiment** in Tweets
- Objectives
 - Better predict Sentiment of Tweets
 - Determine relative opinion of brands at SXSW

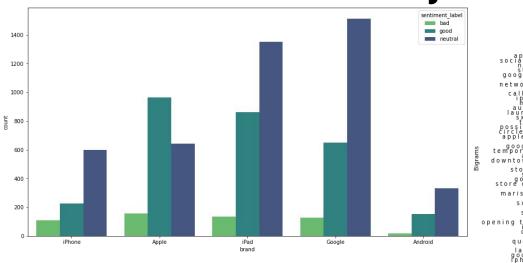
Data Overview



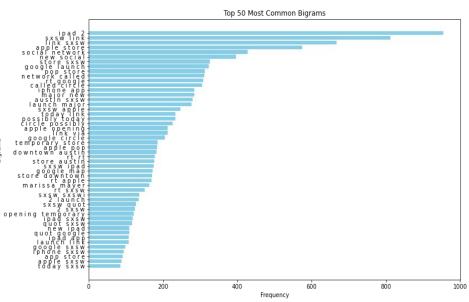
• 8721 SXSW Tweets

- Sentiment rating
 - Negative, Neutral, Positive
- Brand relevance
 - iPad, iPhone, Apple, Google, Android
- o nGrams

Data Analysis

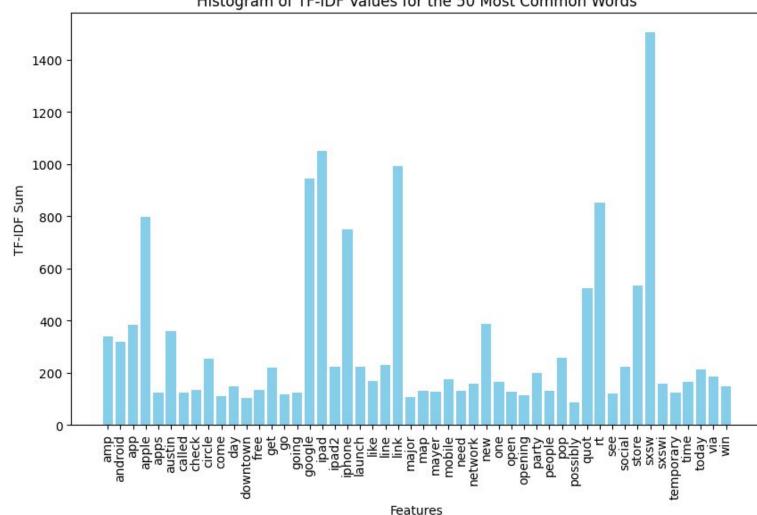


**Sentiment for each brand. Notice Neutral is the most common rating for each brand except Apple



**Bigrams-pairs of commonly occurring words

Histogram of TF-IDF Values for the 50 Most Common Words



**TF IDF-Term Frequency, Inverse Document Frequency. A measure of importance of a specific word in the corpus, adjusted for the fact that the word occurs commonly in that corpus.

Classification Modeling

	Baseline	Improved
Accuracy	59%	69%
Precision	58%	68%
Recall	59%	69%

- Great improvements to our baseline model via Ensemble Methods
- 3 class, classification guessing=33%
- Precision-tells us how many of the predicted positive instances were actually correct
- Recall-Tells us how many of the actual positive instances were correctly identified

Brand	Count	Frequency
iPad	2346	30%
Google	2289	29%
Apple	1764	22%
iPhone	934	12%
Android	505	6%

Recommendations

- Apple was the only brand with more positive tweets than any other sentiment
- *iPad* and *Google* were the most talked about brands
- Android did not draw much attention

Additional Questions

Thank you!

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