

# BYRON FUNG

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## SUMMARY

- Talented and versatile analytics professional with over 12 years of experience in the financial, retail, and loyalty marketing sectors
- Highly-motivated team player with strong project management and interpersonal skills, demonstrated by successfully completing multiple projects simultaneously with cross-functional teams
- Enthusiastic learner with a passion for problem-solving and an established track record of delivering complex analysis with experience in big data and cloud technologies

## SKILLS & CERTIFICATIONS

- Certified Analytics Professional (CAP) – INFORMS
- SAS Certified Predictive Modeler Using SAS Enterprise Miner
- Experience with Python (pandas, NumPy), SQL, Databricks, PySpark, AWS, S3, Redshift, Github

## RELEVANT EXPERIENCE

### VP – ANALYTICS & DATA SCIENCE, FORMA.AI, 2019 – PRESENT

- Created the Analytics function at Forma to support customer operations in an agile environment
- Led various initiatives to increase operational efficiency, including implementing Databricks and Fivetran
- Integrated data science concepts with traditional sales performance management analysis to produce optimized Incentive Compensation plans

### DATA ENGINEER, LOYALTYONE, 2018 –2019

- Support the development of pipelines for AIR MILES partner data using Python & Spark in Databricks, leveraging techniques such as bucketing and skew join optimization to enhance performance
- Develop the framework for a Metrics Factory where frequently used analytics are mapped across different partner data sets to a common dictionary to promote repeatability, reusability and standardization across teams
- Leverage the modular nature of Metrics Factory to productize and democratize analytics for LoyaltyOne and its partners, starting with the Promotion Effectiveness tool for partners and vendors

### SENIOR DATA ANALYST, RUBIKLOUD TECHNOLOGIES, 2016 – 2018

- Lead a team of junior analysts in collaborating with retail clients and internal teams (Data Science, Engineering) to develop, implement and manage machine learning solutions

- Act as the retail process SME on the analytics team to map client datasets, business rules and promotion mechanics to generic data model
- Provide analytical insight into the performance of Rubikloud forecasting and CRM products to ensure customer success
- Prototype internal data products and new product features such as automated forecast validation and measurement tasks

## EDUCATION

**QUEEN'S UNIVERSITY**, KINGSTON, ON (2014 – 2015)

MASTER OF MANAGEMENT ANALYTICS

**UNIVERSITY OF TORONTO**, TORONTO, ON (2006 – 2011)

BACHELOR OF APPLIED SCIENCE, INDUSTRIAL ENGINEERING

## OTHER EXPERIENCE

**GUEST LECTURER**, RYERSON UNIVERSITY, TORONTO

ADVANCED DATA VISUALIZATION (APRIL 2018)

- Lecture topic: Best practices and industry examples for Data Science & Analytics graduate students

## INTERESTING PROJECTS

**SEASONAL CATEGORY REPLENISHMENT MODEL**, RUBIKLOUD

**What:** Categorize seasonal SKUs based on criteria such as:

- Risk of stocking-out during critical holiday period due to under-forecasted demand
- Risk of margin loss from markdowns due to over-forecasting

**Why:** Improve product availability and inventory levels during the holiday period by recommending to:

- De-list certain items if a high proportion of volume sold was during markdown period
- Allocate more inventory to stores that stock-out often during the period