


2. Select a Survey



Sign Out

### Select a Survey

☐

 Missouri Undecided Healthcare Survey

☒

 GOTV Kansas City Area


☐

 Congressional District 21 Opinion Survey

Select

The user can select from the surveys she has access to.  
This screen should be omitted if the user only has access to one survey.

3. Select Calling Method



Sign Out

### Select Calling Method

Choose **Make Web Calls** and we will place calls for you through this browser.

Choose **Use Your Phone** to place calls through your own phone. You will be given a dial-in number and passcode.

Make Web Calls


Use Your Phone

To 4. Take Calls

To 3a. Dial In

We should think about automatically deciding this, or at least restrict choices when possible based on local regs.

4. Take Calls



Sign Out

### Take Calls

☒ Ready

Press the “Take Call” button to begin.


YOU’LL SAY:

Hello, my name is Gwen and I'm calling on behalf of i360 with a quick, one-question survey.

Take Call

Starting on this page, there’s a status icon (here, the checkmark) and message (“Ready”).

This page provides a preview of the opening greeting, indicating that the user will need to be ready to talk to survey targets.



#### Waiting to Connect


You will be connected to the next available call.

YOU’LL SAY:

Hello, my name is Gwen and I'm calling i360 with a quick, one-question survey.


Cancel

5. Disposition Screen



Sign Out

### Take Calls



**Connected**  
474 Framingham Ct.  
Aurora, Illinois

**SAY:**

Hello, my name is Gwen and I'm calling on behalf of i360 with a quick, one-question survey.

Not Home

Bad Number

Refused

Voicemail

TAKE SURVEY WITH:

Jake Framingham

Emily Framingham

To 6. Survey Screen

Neg. dispositions take you back to 4. Take Calls, with a non-modal informational alert (e.g. “Household marked as bad number.”)

The user has a live connection to a survey target. Visual design here should add a little more color and boldness to help alert the user that action is required.