Welcome to a new semester! This is an exciting time of the school year: new classes, new roommates, and new adventures. We understand that with your new changes and adventures, life can get a little busy. Many students this time of the semester have some of the same questions you have. To help you manage your time a little better, we have provided a list of questions that are frequently asked at the beginning of a new semester.  Check out our How-to Videos (Link: <http://www.byui.edu/financial-aid/about-financial-aid/how-to-videos>) or our NEW Glossary page (Link:) for more help as well!

Do you have all of my documents?

* Always check your document tracker (Link: Document Tracker) for updates.
* It can take up to 14 business days for you to see that we have received your documents.

Why didn't I know about the documents I have to submit?

* Make sure to check your document tracker. (Link: Document Tracker)
* Reminder e-mails are sent to your BYU-Idaho account if you are missing any documents. Check this e-mail often.
* Additional documents may be requested after the last document that you submitted to our office for further verification.

Why was I selected for verification?

* Federal policy states that students that submit a FAFSA will be randomly selected and asked to verify their information with additional documentation to complete their FAFSA.
* This documentation guarantees that your FAFSA has been filed correctly and you will be awarded the aid that you qualify for.

Where can I submit my verification documents?

* E-mail (Link: http://www.byui.edu/financial-aid)
* Fax (Link: http://www.byui.edu/financial-aid)
* Mail (Link: http://www.byui.edu/financial-aid)
* Submitted in person to our office
* Drop-box outside of our door for your convenience
* Include your **name and I-number** on every page that you are submitting.

When will my money come in?

* Aid will be disbursed by the day late fees are applied to student accounts for students who had all documents in by the priority deadlines.
* Priority deadlines:   
  Fall: July 1st

Winter: November 1st

Spring: February 1st

How do I use my financial aid to pay my tuition or housing?

* Check your Personal Account Summary. (Link: Personal Account Summary)
* Aid Money will go toward tuition and insurance first.
* Leftover aid money can be picked up at the Cashier Windows in the Kimball.
* For information on enrolling in the E-refund program or Title IV authorizations, please contact the Accounting/Bursars Office. (Link: http://www.byui.edu/financial-services)

Do I have to fill out MPN/Entrance Counseling?

* These federal documents are only required if you **accept** a federal student loan.
* MPN stands for Master Promissory Note. It is your electronic signature and contract to the Department of Education that you will repay your student loans.
* Entrance Counseling is a questionnaire that explains your student loans.
* To complete your MPN and Entrance Counseling you must log in to studentloans.gov. (Link: https://studentloans.gov/myDirectLoan/index.action)
* It will take 3-5 business days to appear as “received” on your document tracker.   
  (Link: Document Tracker)
* If you do **not** want a student loan you need to decline your loan offer.
* Accepting a federal student loan must be completed on your awards page.   
  (Link: Awards Page)

How much money will I be awarded?

* We will not be not know until your FAFSA has been evaluated.
* Awards will be posted on your Awards Page. (Link: Awards Page)
* You will receive an e-mail when you have been awarded.

Can I still apply for federal aid?

* Yes.
* Fall 13, Winter 14, and Spring 14 requires the 2013-2014 FAFSA.   
  (Link: http://www.fafsa.ed.gov/)
* It can take up to 8 weeks for your aid to be awarded once your FAFSA is submitted.

I’m looking for more options to fund my education.

* Non-BYU-Idaho scholarships are listed on our website.   
  (Link: http://www.byui.edu/financial-aid/continuing-students/scholarships)
* Check out the job listings on the student employment website.   
  (Link: http://www.byui.edu/human-resources/employment-opportunities/student-employment)   
  *BYU-Idaho does not offer private or short-term loans.*