

Usability Aspect Report

Study Name: Race with Friends prototype 1
Date of Study: Dec. 7, 2012
Study ID: 01

No.	HE01-U01	Problem
Name: H3 user control and freedom		
Evidence: Accept race page – same route and different route button		
Explanation: <p>The 2 buttons aren't very clear about what they imply, especially for first-time user. User might get confused about what to do at this point.</p>		
Severity or Benefit: <p>2 frequent, low impact (user will find out after first trial)</p>		
Possible solution and/or Trade-offs: <p>More text (tradeoff: cluttering) Tutorial (tradeoff: user will probably skip / not pay attention, takes long time to develop)</p>		
Relationships:		

No.	HE02-U01	Good Aspect
Name: H8 Aesthetics and minimalist design		
Evidence: Race-themed UI design		
Explanation: <p>Hints at race-themed colors and graphics throughout the app make it fun and interesting to use while maintaining good taste and little interface clutter.</p>		
Severity or benefit 0		
Possible solution and/or Trade-offs:		
Relationships:		

No. HE03-U02	Problem
Name: H3 user control and freedom	
Evidence: “Race with XXX” button in all profile pages	
Explanation: When I click on someone’s profile from the “waiting for your run” list and see the “Race with XXX!”, I would expect to be accepting the race, but this in fact starts a new race, like I would if I navigated to their profile from the “start new race” screen. This is a little confusing.	
Severity or Benefit: 3 frequent action, medium impact (throws users off at first)	
Possible solution and/or Trade-offs: - Change behavior of “Race with XXX” button to accept race request if viewed from “waiting for your run” list (tradeoff: inconsistency with rest of app) - Change label of button to “Accept Race from XXX” when viewed from “waiting for your run” list (tradeoff: text clutter) - Remove race button from profile when viewed from “waiting for your run” list (tradeoff: inconsistency with rest of app)	
Relationships:	

No. HE04-U02	Problem
Name: H4 Consistency and standards	
Evidence: Name is sometimes displayed as full name, sometimes just first name, sometimes first name with last initial.	
Explanation: Might seem a little weird if all the names aren't formatted the same way.	
Severity or benefit 1 Minor cosmetic issue; doesn't affect usage	
Possible solution and/or Trade-offs: - Display first name with last initial for everyone (tradeoff: design needs to be altered to have bigger space for names, which may be a waste of space since most people don't have very long names) - Display first names only for everyone (tradeoff: too many Alexes and Jennifers will be an issue).	
Relationships:	

No. HE05-U02	Problem
Name: H7 Flexibility and Efficiency of Use	
Evidence: List of friends in new race screen	
Explanation: List of friends is too long to scroll through even for people with a few dozen friends, let alone hundreds and thousands of friends.	
Severity or benefit 4 Frequently used action, large impact (might give up using the app because it's so difficult to start a race)	
Possible solution and/or Trade-offs: - Have a quick-scroll function a la iOS contacts (tradeoff: difficult to implement) - Separate friends who already use this app from friends who don't (tradeoff: list might still grow long if many friends are playing)	
Relationships:	