API response codes

Introduction

When you run a query against the eNom API, the response includes a numerical code and a corresponding text message. This allows us to standardize our responses and make them more specific; it also allows our international resellers to translate API responses to their local language.

Please note that the numeric codes are the stable standard on which you should build. The catalog of numeric codes will grow, but any individual code will remain stable once it is created. You are free to create your own text messages—in fact, we encourage you to do so—using the tables below as a guideline.

The numerical response codes are six-digit numbers that indicate the system, type of error, and parameter that are the subjects of this response.

- The first digit in each six-digit error code indicates the system that is generating the message. For
 example, error codes that begin with 4 indicate authentication errors. This first digit is referred to as the
 system bit.
- The second and third digits in an error code indicate the nature of the error. For example, x04xxx indicates invalid data. These digits are referred to as the error bit.
- The last three digits in an error code indicate the parameter that is failing. For example, xxx156 indicates a problem with the password. These digits are referred to as the parameter bit.

Error code components

System bit

The first digit in each six-digit error code indicates the system that is generating the message. This first digit is referred to as the system bit.

System bit	Definition
0xxxxx	An unknown error has occurred
1xxxxx	Command completed successfully
2xxxxx	Registry error
3 xxxxx	Validation error
4xxxxx	Authentication error
5xxxxx	Payment error
6 xxxxx	System error
7 xxxxx	Policy error

Error bit

The second and third digits in an error code indicate the nature of the error. These digits are referred to as the *error bit*.

Error bit	Definition
x00xxx	Does not apply
x01 xxx	Missing
x 02 xxx	Duplicate
x 03 xxx	Out of range
x 04 xxx	Invalid
x 05 xxx	Type mismatch
x 06 xxx	Policy violation
x 07 xxx	Connection failed
x 08 xxx	Failed to retrieve
x 09 xxx	Failed to add
x10 xxx	Failed to update
x11 xxx	Failed to delete
x12xxx	Disabled
x 13 xxx	Unauthorized
x 14 xxx	Declined
x 15 xxx	Not available
x 16 xxx	Not found
x 17 xxx	Expired
x 18 xxx	Down for maintenance
x 19 xxx	Failed to deduct
x 20 xxx	Failed to send
x 99 xxx	Unknown

Parameter bit

The last three digits in an error code indicate the parameter that is failing. These digits are referred to as the *parameter bit*.

Parameter bit	Definition
xxx 000	Does not apply
xxx 001	First name (generic); for specific contact types see xxx019 through xxx024
xxx 002	Last name (generic); for specific contact types see <u>xxx025</u> through <u>xxx029</u>
xxx 003	Address (generic); for specific contact types see $xxx030$ through $xxx034$
xxx 004	City (generic); for specific contact types see xxx044
xxx 005	State/Province (generic); for specific contact types see <u>xxx045</u> through <u>xxx049</u>
xxx 006	Postal code (generic); for specific contact types see <u>xxx054</u>
<i>xxx</i> 007	Country (generic); for specific contact types see $xxx055$ through $xxx059$
xxx 008	Job title (generic); for specific contact types see xxx064 through xxx064
xxx 009	Organization (generic)
xxx 010	Phone number (generic); for specific contact types see <u>xxx065</u> through <u>xxx069</u>
xxx 011	Fax number (generic); for specific contact types see <u>xxx070</u> through <u>xxx074</u>
xxx 012	Email (generic); for specific contact types see <u>xxx075</u> through <u>xxx079</u>

Parameter bit	Definition
xxx 019	Registrant contact first name
xxx 021	Auxiliary Billing contact first name
xxx 022	Technical contact first name
xxx 023	Administrative contact first name
xxx 024	Billing contact first name
xxx 025	Registrant contact last name
xxx 026	Auxiliary Billing contact last name
xxx 027	Technical contact last name
xxx 028	Administrative contact last name
xxx 029	Billing contact last name
xxx 030	Registrant contact address, line 1
xxx 031	Auxiliary Billing contact address, line 1
xxx 032	Technical contact address, line 1
xxx 033	Administrative contact address, line 1
xxx 034	Billing contact address, line 1
xxx 035	Registrant contact address, line 2
xxx 036	Auxiliary Billing contact address, line 2
xxx 037	Technical contact address, line 2
xxx 038	Administrative contact address, line 2
xxx 039	Billing contact address, line 2
xxx 040	Registrant contact city
xxx 041	Auxiliary Billing contact city
xxx042	Technical contact city
xxx043	Administrative contact city
xxx 044	Billing contact city
<i>xxx</i> 045 <i>xxx</i> 046	Registrant contact state/province
xxx 047	Auxiliary Billing contact state/province Technical contact state/province
xxx 048	Administrative contact state/province
xxx 049	Billing contact state/province
xxx050	Registrant contact postal code
xxx 051	Auxiliary Billing contact postal code
xxx 052	Technical contact postal code
xxx 053	Administrative contact postal code
xxx 054	Billing contact postal code
xxx 055	Registrant contact country
xxx 056	Auxiliary Billing contact country
xxx 057	Technical contact country
xxx 058	Administrative contact country
xxx 059	Billing contact country
xxx 060	Registrant contact job title
xxx 061	Auxiliary Billing contact job title
xxx 062	Technical contact job title
xxx 063	Administrative contact job title
xxx 064	Billing contact job title

Parameter bit	Definition
xxx 065	Registrant contact phone
xxx 066	Auxiliary Billing contact phone
xxx 067	Technical contact phone
xxx 068	Administrative contact phone
xxx 069	Billing contact phone
xxx 070	Registrant contact fax
xxx 071	Auxiliary Billing contact fax
xxx 072	Technical contact fax
<i>xxx</i> 073	Administrative contact fax
xxx 074	Billing contact fax
<i>xxx</i> 075	Registrant contact email
xxx 076	Auxiliary Billing contact email
<i>xxx</i> 077	Technical contact email
xxx 078	Administrative contact email
<i>xxx</i> 079	Billing contact email
xxx144	Party ID
xxx 145	Registrant contact (use this when you are unable to retrieve the entire block of registrant contact information)
xxx 146	Auxiliary Billing contact (entire block)
xxx 147	Technical contact (entire block)
xxx 148	Administrative contact (entire block)
xxx 149	Billing contact (entire block)
xxx 150	Command
xxx 151	SLD
xxx 152	TLD
xxx 153	Domain name
xxx 154	Expiration date (applies to all domains and services)
xxx 155	Login ID
xxx 156	Password (use this for domain name account password and domain password; xxx303 is Web hosting account password)
xxx 157	Subaccount(s) (generic)
xxx 158	Name server name
xxx 159	Name server IP address
xxx 160	End user IP address
xxx 161	Server IP address
xxx 162	Parking page
xxx 163	Renewal settings
xxx 164	Notification amount
xxx165	Customer preferences
xxx 166	Connection timeout
<i>xxx</i> 167	Session timeout
xxx168	Account type
xxx169	Domain count
xxx 170	Email record(s)
xxx 171	Host records(s)
xxx 172	Forward to

Parameter bit	Definition
xxx 173	URL address (forwarding—URL address in host records)
<i>xxx</i> 174	Price(s)
<i>xxx</i> 175	Queue
<i>xxx</i> 176	Club Drop
<i>xxx</i> 177	Reseller key
<i>xxx</i> 178	Reseller pricing
<i>xxx</i> 179	Retail pricing
xxx 180	Price break
xxx 181	Account balance
xxx 182	Product type
xxx 183	Quantity
xxx 184	Reference(s)
xxx 185	Authorization answer
xxx 186	Order number
<i>xxx</i> 187	Reference number
xxx 188	Page
<i>xxx</i> 189	Page size
xxx 190	URL (generic, including paging)
xxx 191	Address book
xxx 192	Shopping cart
<i>xxx</i> 193	Item ID
xxx 194	Host name (name of a host record, not a Web hosting account)
xxx 195	Address
xxx 196	Month
<i>xxx</i> 197	Year(s)
xxx198	Card type
xxx199	Cardholder name
xxx200	Cardholder address
xxx 201	Cardholder city
xxx202	Cardholder state/province
xxx203	Cardholder postal code
xxx204	Cardholder country Credit card number
xxx205	5. 5.0.0 5.0.0 7.05
xxx206	Cardholder phone
xxx207 xxx208	Amount Address does not match
	Postal code does not match
xxx209 xxx210	Credit card verification number
-	Date
xxx217 xxx218	Metatag(s)
xxx218	Watch list
xxx219 xxx220	Service(s)
xxx220	Transfer order(s)
xxx221	Transfer order detail(s)
xxx222	Web Site Builder
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Parameter bit	Definition
xxx 224	Information
xxx 225	Option ID
xxx 226	Token
xxx 227	Count
xxx 228	Registrar Lock
xxx 229	Domain name ID
xxx 230	Credit card processing
xxx 231	Credit card information
xxx 232	Contact (generic)
xxx 233	Item count
xxx 234	Page view(s)
xxx 235	Bundle (generic—use for .name bundle, and so on)
xxx 236	Item(s)
xxx 237	Character limit
xxx238	Word(s)
xxx239	Status
xxx 240	Commission balance
xxx 241	Load parameter
xxx 242	Order(s)
xxx 243	RequestID
xxx 244	Record(s)
xxx245	Preference(s)
xxx 246	Time stamp
xxx 247	Reseller API
xxx 248	Reseller
xxx249	Active reseller
xxx 250	Usage
xxx 251	Setting(s)
xxx 252	Request(s)
xxx 253	Parking text
xxx 254	User(s)
xxx 255	Account(s)
xxx 256	Option
xxx 257	Order type
xxx 258	Authorization
xxx 259	Order ID
xxx 260	Detail ID
xxx 261	Action
xxx 262	Comment(s)
xxx 263	Display flag
xxx 264	Object(s)
xxx 265	Date
xxx 266	Image(s)
xxx 267	Preconfigure DNS
xxx 268	Submit times

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Parameter bit	Definition
xxx 269	Pak ID of a POP pak associated with a domain name in a domain name account. For POP units associated with a Web hosting account, see xxx314 . For package IDs of products other than domain name POP paks, see xxxx327 .
xxx 270	Meta base
xxx 271	POP pak associated with a domain name in a domain name account. For POP units associated with a Web hosting account, see <u>xxx314</u> .
xxx 272	Full name
xxx 273	Runtime
xxx 274	Product ID
xxx 275	Bid
xxx 276	Auction
xxx 277	Site ID
xxx 278	Device name
xxx 279	Group name
xxx 280	URI
xxx 281	Time zone
xxx 282	Start time
xxx 283	End time
xxx 284	Alert interval
xxx 285	Name server(s)
xxx 286	User name of a POP mailbox in a POP pak associated with a domain name. For a Web-hosting-account mailbox, see $\frac{xxx313}{x}$.
xxx 287	Keyword (generic)
xxx 288	Type (generic)
xxx289	Extended attribute
xxx 290	Contact information (generic)
xxx 291	Cookie
xxx 292	MX Preference
xxx 293	Record type
xxx 294	Accounting transaction
xxx 295	Account information
xxx 296	TLD information
xxx 297	Site processor
xxx 298	Registrar information
xxx299	Database
xxx 300	Hosts count (number of Web hosting accounts in a domain name account)
xxx 301	Web hosting account directory
xxx 302	Web hosting account user name
xxx 303	Web hosting account password
xxx 304	Web hosting host header(s)
xxx 305	Domain header(s)
xxx 306	File permissions
xxx 307	Files
xxx 308	SQL table(s)
xxx 309	Server information
xxx 310	Bandwidth

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Parameter bit	Definition
xxx 311	Web hosting account ID
xxx 312	Database storage
xxx 313	Individual POP3 mailboxes in a Web hosting account. For POP paks associated with a domain name in a domain name account, see $\frac{xxx271}{x}$.
xxx 314	POP units (units of 10) in a Web hosting account. For POP paks associated with a domain name in a domain name account, see xxx271 .
xxx315	Web storage
xxx 316	Overage option
xxx 317	Stored procedure name
xxx 318	SQL statement
xxx319	Table name
xxx 320	Index name
xxx 321	Database column
xxx 322	Database type
xxx 323	Operating system type
xxx 324	Web hosting account ID
xxx325	Path name
xxx 326	Package(s) Use for all packages except POP paks associated with a domain name in a domain name account. For domain-name POP paks, see xxx271 .
xxx327	Package ID Use for all products sold as multiple-unit "packages" except POP paks associated with a domain name in a domain name account. For the Pak ID of a domain-name POP pak, see xxx269 .
xxx 328	Package name
xxx 329	Stored procedure text
xxx 330	Stored procedure(s)
xxx 331	Index property(s)
xxx 350	Agreement
xxx351	Secret type
xxx352	Display name
xxx 999	Unknown