

Christian Alcantara

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Skills

Software: Adobe Suite, Xcode, Visual Studio, Sketch, Figma, Framer, Webflow, Git, Wordpress

Design: UI/UX, Logos, Prototyping, Icons, Artwork, Websites, SVG Animations, Typography

Programming Languages: C++, Python, HTML, CSS, PHP, XML, Javascript, MySQL

Education

Providence College

August 2016 - May 2020

Bachelor of Science: Computer Science

Minor: Business and Innovation

- GPA: 3.39

North Providence High School

September 2012 - June 2016

Experience

Apple, Inc.

Providence, RI

Sales Specialist

August 2021 - February 2022

- Highly skilled at uncovering customers' needs, then following through with enlightening solutions.
- Engage with customers using the Apple Steps of Service to discover and provide a rich and tailored experience
- Answer questions to unanswered topics and providing technical comparisons and specifications when appropriate

Providence College

Providence, RI

Technology Support Specialist

Feb 2018 - August 2021

- Resolve various hardware and software issues for faculty and staff.
- Established and managed secure endpoint and domain communication.
- Discarded obsolete equipment for recycling ensuring DoD data erase standards.
- Cloned solid state drives for individual deployment using BIOS-level programs.
- Installed new drives and software for wide scale deployment in classrooms and labs.
- Supervise equipment projects and manage requests using Service Now ticket system.
- Navigate and resolve issues remotely or on the phone while documenting tickets.

Insight Global

Boston, MA

Hardware Engineer Project

June 2020 - September 2020

- Manage sensitive equipment on banking sites for Bank of America centers.
- Coordinate with banking managers and HP control room for a seamless experience.
- Complete arrival and departure surveys while logging discrepancies in secure web apps.
- Run the proper formatting, disposing and reporting of old equipment such as printers and servers.

Domino's

N Providence, RI

Service Representative; Driver

October 2015 - September 2018

- Interacted with customers in satisfying orders, meeting demands, and resolving issues.
- Responsible for making food on the make-line while maintaining exceptional hygienic standards.
- Safely delivered orders to customers on the road while managing receipts and payments.

Projects

2021:

- Co founded a tiny tech company called Bit; starting with ideation to design to management:
- Designed front end of our product; a cryptocurrency based platform for buyers and sellers.
- Outlined custom operations and intent of use of third party services, APIs, and SDKs.
- Created a pseudo-algorithm for our smart contract front-end to provide to software engineers.
- Calculated a budget and allocation of funding for our operations and product development.
- Created an analysis of sample transactions to sample short term and long terms models using conversions, graphs, tables, and percentages to create potential revenue

2020:

- Created various SVG animations using Adobe After Effects and JSON software.
- Experience in payment processing integrations, project delivery, and client management.
- Designed and developed a new personal website using the Webflow visual design tool, Adobe After Effects, and Spline 3d modeling app.

2019:

- Constructed a personal website to showcase client work using HTML, CSS, and Javascript.
- Created logos for Providence College A Capella, Cranston Senior Services, and Fleksy, Inc.
- Prototyped an application for a Design Thinking course using advanced web applications.
- Designed logos and artwork for clients through networking and social media.
- Created interface icons and artwork for the featured macOS app "ToothFairy".