

Clyde Plasencia

Software Developer

Overview:

Full Stack Developer with experience in Photography, Customer Service, and Management. Educated at the University of Denver, and skilled at HTML5, CSS3, Javascript/ES6, Node.js, Express, MySQL, and MongoDB. Excelling in customer service and teamwork, and moving companies forward. I hope to build a career in Software Development while utilizing my experience working with close teams to solve complicated and time-sensitive issues, while leveraging my skills in conflict resolution and customer service.

PROGRAMMING LANGUAGES:

- HTML5
- CSS3
- Javascript/ES6
- MySQL
- MongoDB
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LIBRARIES - FRAMEWORKS:

- jQuery
- Bootstrap
- Sequelize
- Node.js
- Express.js
- CRUD Methods
- Object Oriented Programming
- p5js

DEVELOPMENT PROJECTS:

Bone's Beats:

Bone's Beats is a Front End application that allows the user to pair pre-recorded audio samples to their keyboard, and record what they choose to play!

Paint-Brush:

Flint's Skin's is a Heroku driven application that allows the user to draw using HTML5 Canvas, then record their drawing, have it played back to them, and saves it to a SQL database.

WORK EXPERIENCE:

Glenwood Springs Subaru – *Lead Service Advisor*

May 2015 – May 2019

As the Lead Service Advisor in the Service Dept. my duties included being the main point of contact for customers, handle all customer information and work orders, and assist with training new employees. Over my four years I continually held a higher than national average score for customer service, and was awarded by Subaru of America as Service Advisor of the Year in 2017.

South Mouth – *Hiring/Training Manager*

August 2013 – March 2015

During day to day operations I would supervise shifts, place orders and keep track of inventory, and hire and train new staff members. During my time spent at Glenwood Springs Subaru I consistently held higher KPI's than the national average in customer service.

EDUCATION:

University of Denver – *Full Stack Web Development*

August 2019 – March 2020