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Clyde Plasencia

Though primary work experience has been in customer service and management, I am hoping to shift into Web Development. Currently enrolled at the University of Denver, I hope to be able to create a positive change in the world with modern technology.

EXPERIENCE

Glenwood Springs Subaru – *Lead Service Advisor*

May 2015 – May 2019

As the Lead Service Advisor in the Service Dept. my duties included being the main point of contact for customers, handle all customer information and work orders, and assist with training new employees. Over my four years I continually held a higher than national average score for customer service, and was awarded by Subaru of America as Service Advisor of the Year in 2017.

South Mouth Wings – *Hiring Manager*

August 2013 – March 2015

During day to day operations I would supervise shifts, place orders and keep track of inventory, and hire and train new staff members.

EDUCATION

University of Denver – *Full Stack Web Development*

August 2019 – Currently Enrolled

Languages: HTML5, CSS3, JavaScript, jQuery, Node.js