# Philip Nordquist

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#### **PROFILE**

Experienced professional with a strong background in cloud infrastructure, automation, and monitoring. Demonstrated leadership in team management, and mentoring. Skilled in stakeholder communication and problem-solving, with a proven track record in designing and implementing reliable and secure solutions.

#### **EMPLOYMENT HISTORY**

### DevSecOps Engineer, STIM

Nov 2023 — Present, Stockholm

- **Observability project:** Implement a robust observability platform using the Grafana stack to ensure full visibility and awareness of infrastructure and application health and availability. Focus on capturing data from standalone servers and Kubernetes cluster resources.
- SIEM project: Implement and instrument a SIEM (Microsoft Sentinel) solution and
  engineer telemetry collection tooling to collect logs and events from a wide array of systems
  and devices.
- ArgoCD project: Designed and built a multi-cluster deployment using applicationsets and combinations of Helm and Kustomize.

### Owner/IT Consultant, CJP IT Consulting AB

Jul 2022 — Present, Linköping

#### Staff Operations Engineer, ExpressVPN

Apr 2021 — Jul 2023, Hong Kong/Remote

- Network Quality Probe Project: Developed a "Black-box" probe in python that performed
  automated tests and simulated common user activities (streaming video, music and
  browsing) while connecting or being connected to a VPN. Created and collected network
  quality metrics for visualization using prometheus. Deployed as a container on various
  platforms and locations.
- IP-quality Observability Project: Built a web app for collecting and presenting IP-address quality data. Frontend in React/NextJS hosted on AWS ECS and backend using python running server-less on AWS Lambda.
- Password Management Project: Spearheaded the operational readiness of a new company
  product hosted on AWS. Developed a disaster recovery playbook that implemented a warm
  site ready to be live in ~15 minutes using Terraform for infrastructure and automated
  cross-region backups for RDS databases for data.
- Coaching & Recruitment: Mentored operations engineers and service desk members, fostering their growth. Played a pivotal role in talent acquisition, conducting 50+ interviews.

LINKS

Github

LinkedIn

**SKILLS** 

Docker

Kubernetes

Helm

Git

ArgoCD

Terraform

Linux

Python

**AWS** 

Grafana

Prometheus

**GitOps** 

CI/CD

JavaScript

Networking

LANGUAGES

Swedish

English

# Senior IT Cloud/Infrastructure Engineer, ExpressVPN

Apr 2019 — Apr 2021, Hong Kong

 Network Modernization: Led the overhaul of office network equipment including switches and firewalls. Responsible for proof of concepts, procurement and vendor negotiations, designing the network architecture and leading the implementation and migration project.

# IT Infrastructure & Operations Manager, Universum Communications Sweden AB

Sep 2017 — Apr 2019, Stockholm

- **Global IT Deployment**: Orchestrated and maintained IT infrastructure across multiple international offices.
- **Acquisition IT Management**: Played a pivotal role during Universum's acquisition by Stepstone, managing IT integration and migration processes.

# IT Engineer, ExternIT

Sep 2015 — Sep 2017, Stockholm

- **SMB Tech Solutions**: Delivered end-to-end technical solutions for SMBs, from network equipment procurement to server infrastructure setup.
- **Migration Projects**: Conducted numerous email migrations from on-premises servers to cloud platforms like Office365 and Gmail.

# Support Engineer, Binero AB

Oct 2014 — Sep 2015, Stockholm

- Customer Support: Offered product guidance, resolved complex domain and DNS challenges, and ensured smooth website operations for customers.
- CMS Troubleshooting: Assisted customers with issues related to popular content
  management systems like Wordpress and Drupal.

#### **EDUCATION**

# Linköpings Universitet, Kommunikation, samhälle- och mediaproduktion

2008 — 2011, Linköping/Norrköping

# Högskolan i Skövde, Dataspelsutveckling - Musik

2011 — 2014, Skövde

#### **CERTIFICATIONS**

#### AWS Certified Solutions Architect - Associate

Oct 2021 — Oct 2024

#### **AWS Certified Cloud Practitioner**

Aug 2020 — Aug 2023

# Palo Alto Certified Cybersecurity Associate (PCCSA)

Oct 2020 — Oct 2022