

# Customer Block Release

Hafele Feedback and Softline Comments

30<sup>th</sup> Aug 2022

Prepared By: Yashasvi N Mahajan

Feedback\_30<sup>th</sup> Aug 2022



Your status is set to do not disturb. You'll only get notifications for urgent messages and from your priority contacts. [Change settings.](#)

**Satam, Poonam**
Chat
Files
2 more
+

Code:

Customer Name: EURO HARDWARE WORLD

Collection Plan: 30Aug2022\_V2.0

Remarks:

Testuser1, myHaefele - 8/30/2022, 1:00:56 PM: 30Aug2022\_V2.0

Reddy, Anjinath - 8/30/2022, 1:06:08 PM: Approved

Satam, Poonam - 8/30/2022, 1:07:41 PM: not approved

Testuser1, myHaefele - 8/30/2022, 1:11:38 PM:

Satam, Poonam - 8/30/2022, 1:17:26 PM: approved

The request has been Approved. Please click on below link to view dashboard

Action Required

- This text to be replaced as
  - The request has been Approved by Level 1. Please perform required action for taking this request further.
- Status : 'Approved' text to be replaced as 'Pending for your approval'.
- Highlight this fields with Yellow colour background
  - OD %: 69
  - Credit Over limit Utilised %:
  - Overall Customer Grade: C

Type a new message

UH

General

Posts

Files

Customer Block Relea... ▾

+

Meet

▾

In Progress

Action Required

Approved

Sent Back

Processed

Customer Code:

IN0103229

BRR ID:

DOA/C19/2022/87

Customer Name:

DIVYA STATIONERS

Type of Request:

Overdue but credit limit unutilized

Credit Limit:

₹80,00,000.00

Credit Days:

25

Vertical:

DISTRIBUTION-TRADE

Region:

SOUTH

OD as on date:

₹46,05,861.00

OD %:

69

OS as on date:

₹67,10,999.00

OS %:

84

Credit Over limit Utilised %:

107.74

Overall Customer Grade:

C

Average Commitment:

250%

Credit Block Orders:

₹18,04,283.00

Other Than Credit Block Orders :

₹7,06,190.00

SO Details

SO No.	SO Value
710900628	₹1,00,000.00
710900628	₹50,000.00
710900628	₹1.34.400.00

Exposure After Releasing Pending Orders

Value	Exposure %
₹86,19,169.00	107.74

Approval Matrix

Level 1 - Jain, Vaibhav  
Level 2 - Reddy, Anjinath  
Processor - Kulkarni, Aniruddha

Workflow History

Block Release Request has been initiated by Mahajan, Yashasvi on 8/26/2022, 1:52:03 PM

Comments History

Mahajan, Yashasvi - 8/26/2022, 1:52:03 PM: 26Aug2022\_4.0

Query And Response

## Report Level

Date/Time ▼	Updated By	Action	Description
08/19/2022 03:30 PM	System, Concur	Payment Status Change	Status changed from Processing Payment to Sent for Payment
08/18/2022 08:42 PM	System, Concur	Payment Status Change	Status changed from Not Paid to Processing Payment
08/18/2022 08:42 PM	System, Concur	Approval Status Change	Status changed from Approved & In Accounting Review to Auto Approved Comment:

## Approval Flow for Report: Home Internet Policy

Manager Approval:

Unnithan, Rakesh R.

(08/18/2022 Approved)

Audit step:

ConcurAuditor1, Concur

(08/18/2022 Approved)

In Reference to Slide 4, right hand side components to be implemented in this manner.

Search SO and Select all SO option has been requested earlier.

#### SO Details

SO No.	SO Value
710375691	₹12,213.00
710798000	₹91,347.00
710798000	₹61,670.00
710798000	₹7,77,280.00
710798000	₹4,81,782.00

#### Exposure After Releasing Pending Orders

Value	Exposure %
₹1,31,88,592.37	131.89

8/30/2022, 12:54:50  
PM: 30Aug2022\_V1.0

Mahajan, Yashasvi -

Query And Response

#### Past Customer Performance

Out Standing Amount ↑	Overdue Amount as on Today	OD% of Outstanding	Last_12_Months_Outstanding
₹1,44,38,424.15	₹32,94,441.29	23%	₹1,12,20,953.07
₹1,63,05,144.62	₹1,01,97,496.16	63%	₹1,04,93,269.21
₹1,77,09,819.77	-₹7,793.29	0%	₹95,57,289.09
₹66,25,244.10	₹23,20,055.01	35%	₹81,32,865.21
₹1,05,64,861.13	₹41,56,977.96	39%	₹78,36,444.04
₹1,41,60,148.42	₹40,13,985.01	28%	₹75,62,470.93

UH

General

Posts

Files

Customer Block Relea... ▾

+

Me

Me

My Requests

In Progress

Action Required

Approved

Sent Back

Processed

View Block Release Request

Level 1

Level 2

Processor

Customer Code: IN0112640

Customer Name: GALAXY HARDWARE

Credit Limit: ₹1,00,00,000.00

Vertical: DISTRIBUTION-TRADE

OD as on date: ₹9,70,360.00

OS as on date: ₹1,17,64,299.00

Credit Over limit Utilised %: 131.89

Average Commitment: 87%

Other Than Credit Block Orders : ₹0.00

BRR ID: DOA/C19/2022/90

Type of Request: Credit limit fully utilized & has overdue also

Credit Days: 30

Region: WEST

OD %: 8

OS %: 118

Overall Customer Grade: C

Credit Block Orders: ₹83,98,823.00

Approval Matrix

Level 1 - Mahajan, Yashasvi

Level 2 - Jain, Vaibhav

Processor - Kulkarni, Aniruddha

Workflow History

Block Release Request has been initiated by Testuser1, myHaeefele on 8/30/2022, 12:54:50 PM

Comments History

Testuser1, myHaeefele - 8/30/2022, 12:54:50 PM: 30Aug2022\_V1.0

SO Details

Exposure After Releasing Pending

1. Can we have Sent Back and Query Raised tab separate?
2. Can we have an option of 'View Document tab' below 'Processed tab', for Approver's to add the important document which will be visible to specified user group, region, vertical.

Feedback\_26<sup>th</sup> Aug 2022





UAT: HIN Excess of Credit Limit - x HIN: Customer Block Release x +

haefele.sharepoint.com/sites/HINUAT00646/SitePages/BlockRelease.aspx#/View/87

SharePoint Search this site

My Requests

In Progress

Action Required

Approved

Sent Back

Processed

Level 1 Level 2 Processor

Customer Code: IN0103229 BRR ID: DOA/C19/2022/87

Customer Name: DIVYA STATIONERS Type of Request: Overdue but credit limit unutilized

Credit Limit: ₹80,00,000.00 Credit Days: 25

Vertical: DISTRIBUTION-TRADE Region: SOUTH

OD as on date: ₹46,05,861.00 OD %: 69

OS as on date: ₹67,10,999.00 OS %: 84

Credit Over limit Utilised %: 107.74 Overall Customer Grade: C

Average Commitment: 250% Credit Block Orders: ₹18,04,283.00

Other Than Credit Block Orders ₹7,06,190.00

The colon symbol should be on same line

SO Details

SO No.	SO Value
710900628	₹1,00,000.00

Exposure After Releasing Pending Orders

Value	Exposure %
₹86,19,169.00	107.74

Zoom - 100% +

Print... Ctrl+P

Cast...

Find... Ctrl+F

More tools

Edit Cut Copy Paste

Settings

Help

Exit

Managed by your organization

Comments History

Mahajan, Yashasvi - 8/26/2022, 1:52:03 PM: 26Aug2022\_4.0

In reference to #3, now  
the zoom % is 90 over  
here the colon symbol is  
shown on same line

my hafele SharePoint

Search this site

Level 1 Level 2 Processor

**Customer Code:** IN0103229 **BRR ID:** DOA/C19/2022/87

**Customer Name:** DIVYA STATIONERS **Type of Request:** Overdue but credit limit unutilized

**Credit Limit:** ₹80,00,000.00 **Credit Days:** 25

**Vertical:** DISTRIBUTION-TRADE **Region:** SOUTH

**OD as on date:** ₹46,05,861.00 **OD %:** 69

**OS as on date:** ₹67,10,999.00 **OS %:** 84

**Credit Over limit Utilised %:** 107.74 **Overall Customer Grade:** C

**Average Commitment:** 250% **Credit Block Orders:** ₹18,04,283.00

**Other Than Credit Block Orders :** ₹7,06,190.00

SO Details	
SO No.	SO Value
710900628	₹1,00,000.00
710900628	₹50,000.00
710900628	₹1,34,400.00
710900628	₹1,34,400.00

Exposure After Releasing Pending Orders	
Value	Exposure %
₹86,19,169.00	107.74

Zoom - 90% +

Managed by your organization

Comments History

Mahajan, Yashasvi - 8/26/2022, 1:52:03 PM:  
26Aug2022\_4.0

Query And Response

If the zoom is minimized below 70% then the screen starts stretching. This was fixed when we had joint demo 2 months back

my häfele SharePoint

Search this site

Level 1 Level 2 Processor

Customer Code: IN0103229 BRR ID: DOA/C19/2022/87

Customer Name: DIVYA STATIONERS Type of Request: Overdue but credit limit utilized

Credit Limit: ₹80,00,000.00 Credit Days: 25

Vertical: DISTRIBUTION-TRADE Region: SOUTH

OD as on date: ₹46,05,861.00 OD %: 69

OS as on date: ₹67,10,999.00 OS %: 84

Credit Over limit Utilised %: 107.74 Overall Customer Grade: C

Average Commitment: 250% Credit Block Orders: ₹18,04,283.00

Other Than Credit Block Orders: ₹7,06,190.00

**SO Details**

SO No.	SO Value
710900628	₹1,00,000.00
710900628	₹50,000.00
710900628	₹1,34,400.00
710900628	₹1,34,400.00
710900628	₹16,800.00
710900628	₹16,800.00
710900628	₹3,36,000.00

**Exposure After Releasing Pending Orders**

Value	Exposure %
₹86,19,169.00	107.74

**Past Customer Performance**

Value	Value	Value	Value	Value	Value	Value	Value
₹56,03,953.94	-₹39,253.37	-1%	₹31,41,121.92	₹47,70,486.60	20	Sep	2021
₹13,00,318.72	-₹79,254.29	-6%	₹29,55,991.84	₹46,20,469.32	19	Aug	2021
₹10,96,444.10	-₹23,58,527.58	-215%	₹30,53,561.50	₹43,01,730.73	21	Jul	2021

Zoom 67%

History Downloads Bookmarks

Print... Cast... Find... More tools

Edit Cut Copy Paste

Settings Help

Exit

Managed by your organization

Query And Response

Informed To list is correctly shown on Sharepoint master's table.

MYHÄFELE

ME@HÄFELE

WORK@HÄFELE

DEPARTMENTS

MANUALS

UH

UAT: HIN Excess of Credit Limit

Private group ☆ Not following 17 members

Documents

Notebook

Planner

Shared with us

Openorderdemolist

Recycle bin

Edit

+ New

Edit

Edit in grid view

Share

Copy link

Comment

Delete

Automate

1 selected

All Items\*

ApprovalMatrix ☆ > SOUTH > Franchisee

Title	Vertical	Role / Designat...	Region	Level	Informed To	Processor	Credit Limit From
Approval Matrix - Trade - North	Franchisee	Regional Operations Man	SOUTH	Level 1	NM Finance Director General Manager Operatic Sales Director	Office Assistant	100
Approval Matrix - Trade - North	Franchisee	RSM	SOUTH	Level 2	NM Finance Director General Manager Operatic Sales Director	Office Assistant	100
Approval Matrix - Trade - North	Franchisee	General Manager Operatic	SOUTH	Level 1	NM Finance Director General Manager Operatic Sales Director	Office Assistant	121
Approval Matrix - Trade - North	Franchisee	NM	SOUTH	Level 2	NM Finance Director General Manager Operatic Sales Director	Office Assistant	121
Approval Matrix - Trade - North	Franchisee	Functional Business Head	SOUTH	Level 1	NM Finance Director General Manager Operatic Sales Director	Office Assistant	141

Return to classic SharePoint

In reference to #6, but when the master's is downloaded in CSV format that time it just show only one Designation in Informed To column

ApprovalMatrix (1) Search (Alt+Q) Mahajan, Yashasvi

Comments Share

POSSIBLE DATA LOSS Some features might be lost if you save this workbook in the comma-delimited (.csv) format. To preserve these features, save it in an Excel file format. Don't show again Save As...

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U
	Title	Vertical	Role / Designation	Region	Level	Informed To	Process	Credit Limit From	Credit Limit To	Overdue From	Overdue To	Condition									
1	Approval Matrix - Trade - North	Franchisee	Regional Operations Manager	SOUTH	Level 1	NM	Office Assistant	100	120	1	15	Active									
10	Approval Matrix - Trade - North	Franchisee	RSM	SOUTH	Level 2	NM	Office Assistant	100	120	1	15	Active									
11	Approval Matrix - Trade - North	Franchisee	General Manager Operations	SOUTH	Level 1	NM	Office Assistant	121	140	16	25	Active									
12	Approval Matrix - Trade - North	Franchisee	NM	SOUTH	Level 2	NM	Office Assistant	121	140	16	25	Active									
13	Approval Matrix - Trade - North	Franchisee	Functional	SOUTH	Level 2	NM	Office Assistant	121	140	16	25	Active									

ApprovalMatrix (1)

Ready 8 of 56 records found Accessibility: UniNew sheet

THANK YOU

Feedback\_24<sup>th</sup> Aug 2022  
**RESOLVED**



← → ↻ 🔒 haefele.sharepoint.com/sites/HINUAT00646/SitePages/BlockRelease.aspx#/View/73 🔍 ⚙️ ☆ 🗖️ 👤 ⋮

my häfele SharePoint 🔍 Search this site

Testuser1, myHaef... 👤

## View Block Release Request

Level 1 — Level 2 — Processor

**Customer Code:** IN0112640

**Customer Name:** GALAXY HARDWARE

**Credit Limit:** ₹1,00,00,000.00

**Vertical:** DISTRIBUTION-TRADE

**OD as on date:** ₹9,70,360.00

**OS as on date:** ₹1,17,64,299.00

**Security Cheques:** 0

**Overall Customer Grade:** C

**Commitment vs Collection %:** 100

**Other Than Credit Block Orders :** ₹0.00

**BRR ID:** BR/2022/73

**Type of Request:** Credit limit fully utilized & has overdue also

**Credit Days:** 30

**Region:** WEST

**OD %:** 8

**OS %:** 118

**Credit Over limit Utilised %:** 131.89

**Average Commitment:** 87%

**Credit Block Orders:** ₹83,98,823.00

**Approval Matrix**

Level 1 - Mahajan, Yashasvi  
Level 2 - Jain, Vaibhav  
Processor - Kulkarni, Aniruddha

**Workflow History**

Block Release Request has been initiated by Testuser1, myHaefele on 8/24/2022, 5:27:51 PM

**Comments History**

Testuser1, myHaefele - 8/24/2022, 5:27:51 PM: 24Aug2022\_V2.1

**SO Details**

SO No.	SO Value
710375691	₹12,213.00
710798000	₹91,347.00

**Exposure After Releasing Pending Orders**

Value	Exposure %
₹1,31,88,592.37	131.89



Request No.BR/2022/73  
L1 approver is Ms Yashasvi  
L2 approver is Mr Vaibhav  
But the notification is going to "Poonam Satam"

The screenshot shows the Microsoft Teams web interface. The top navigation bar includes the Microsoft Teams logo, a search bar, and user profile icons. The left sidebar contains navigation options: Activity, Chat, Teams, Calendar, Calls, Files, Tasks by Planner, Power Apps, and Help. The main chat area displays a conversation with 'Satam, Poonam'. A notification card is visible, titled 'Block Release Request awaiting approval', with details for request BR/2022/73. The notification card is highlighted with a red box. A user profile card for 'Testuser1, myHaeFele' is also visible, showing status as 'Available' and options to 'Set status message', 'Manage account', and 'Teams for personal use'. The bottom of the interface features a message input field and a toolbar with various communication icons.

Microsoft Teams

Search

Chat

Satam, Poonam

Testuser1, myHaeFele

myHaeFele.Testuser1@haefe.de

Available - Set status message

Collection Plan: 24Aug2022\_V2.1

Remarks: 24Aug2022\_V2.1

Please click on the below link to approve or send back the request.

Action Required

Block Release Request awaiting approval

BR/2022/73

Created Wed, Aug 24, 2022

Customer Code: IN0112640

Customer Name: GALAXY HARDWARE

Collection Plan: 24Aug2022\_V2.1

Remarks: 24Aug2022\_V2.1

Type a new message

THANK YOU