Gleb Anisimov | Scrum Master

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PROFESSIONAL SUMMARY:

Scrum Master with over 5 years of product and startup experience. Expertise in project and product management. Successfully implemented and optimized delivery and Scrum processes in 3 international products, which significantly increased the speed of new features delivery. Worked with cross-functional engineering and development teams (over 30 people) in high uncertainty environments. Extensive experience in fintech, robotics, IoT, web, SAAS, telecom, and IT-outsourcing.

PROFESSIONAL EXPERIENCE:

Scrum Master   **Mar 2020 - Jan 2024**
Amaryllis Payment Solution, USA
Fintech start-up: Cloud platform for corporate users, enabling clients to deploy turnkey payment infrastructure.
- Launched a rhythmic value stream from scratch, leveraging Scrum-framework and SAFe, and boosted team productivity by a third within the first 9 months
- Facilitated the establishment of a transparent and efficient workflow, fostering a culture of continuous and sequential process improvement. This resulted in a 35% average reduction in defects

Scrum Master | Delivery Manager   **May 2019 - Mar 2020**
Rozum Robotics, Europe
Hardware start-up, IoT: Pulse - collaborative robotic manipulator for manufacturing, catering and medicine.
- Launched a rhythmic Release Train based on the Scaled Agile Framework and MBSE, which led to a 50% reduction in time 2 market for new product versions (arm Pulse and servo-motors rDrive)
- Established smooth cross-functional collaboration between all component and infrastructure teams, which increased quality and efficiency of cross-team work

Scrum Product Owner   **Nov 2017 - May 2019**
Talaka Platform, Belarus
Fintech, Web: crowdfunding platform for the implementation of popular initiatives.
- Implemented the monetization and support of an existing crowdfunding platform, which allowed it to become self-sustaining within 1,5 years and occupy 50% of the local crowdfunding market

Project Manager   **Nov 2016 - Aug 2017**
ByTechService, Belarus
Managed print service (MPS) and optimization of assets in banking organizations.
- Expanded client base (+2 major commercial banks and 1 logistics center), increasing MPS revenue by 27%
- Optimized asset fleet (printers and MFPs), automated monitoring, and improved production processes through secondary material logistics optimization, resulting in a 15% reduction in service delivery costs.

Project Manager   **Jul 2014 - Mar 2016**
Avectis, Belarus
Telecom: Custom solution for contact centers based on Cisco products.
- Successfully deployed and supported contact centers for 9 corporate clients, including CRM integrations and IP-PBX integrations
- Developed and implemented a unified dispatching environment for handling internal and external calls (1st and 2nd lines) – adhering to ITIL and COBIT standards

EDUCATION:
- Belarusian Academy of Telecommunications - Management Information Systems, Master's Degree, 2014
- Belarusian Academy of Telecommunications - Radioelectronics and Computer Science, Bachelor's degree, 2010

CERTIFICATES
- Professional Scrum Master 1 (PSM 1), Scrum.org, 2024
- Management 3.0 Fundamentals (M3.0), management30.com, 2022
- Kanban System Design (KSD), Kanban University, 2021
- Certified Scrum Product Owner (CSPO), Scrum Alliance, 2021

SKILLS

Scrum, SAFe, LeSS, Agile Project Management, Kanban Method, Change Management (8-Kotter, ADKAR, KARMA), Cross Functional Collaboration (Confluence, JIRA, Trello), Continuous Improvement, Servant Leadership, Coaching, Team Facilitation, Risk Management, Flow Metrics, DevOps, ITIL, PMP, RUP.