Andrei Valchkou

Product Manager

8+ years of experience in Product Management, specializing in e-commerce domain and consumer facing mobile products

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in

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SKILLS

Product design

Product Strategy

A/B Testing

Research & Requirements Documentation

Wireframing

Business metrics

LANGUAGES

English

Full Professional Proficiency

Russian

Native or Bilingual Proficiency

EDUCATION

Bachelor of Science in Computer Science

Belarusian State University of Informatics and Radioelectronics

2009

Minsk, Belarus

WORK EXPERIENCE

Senior Product Manager for Pearson Education PEARSON EDUCATION

01/2020 - Present

New York, NY, USA

Achievements/Tasks

- Improved ecommerce checkout flow by redesigning customer experience leading to an increase of 31% YoY in conversion and increase of 16% on the android & iOS apps
- Led the team of 6 Product Managers for both the website and mobile apps (iOS & Android) ecosystem
- Launched a new mobile application for eLearning initiative, which helped improve DAU by 30% MoM and onboard more than 10,000 students already
- Led initiative for collecting of site user behavior data using Adobe Analytics and A/B testing to bring continuous improvements & launch of 14 new product features

Product Manager for United States Tennis Association

United States Tennis Association

06/2017 - 12/2019

White Plains, NY, USA

Achievements/Tasks

- Launched a new mobile application Net Generation for iOS and Android, official youth tennis of the USTA. Led product strategy, product development and features definition
- Conducted user research and feedback analysis after mobile application launch, interviewed over 100+ users and organizations. Led initiatives for product improvements to grow user base by 15%

Product Manager for Emirates Airlines

Emirates Airlines

07/2015 - 05/2017

Dubai, UAE

Achievements/Tasks

- Led cross-functional team in developing and launching a new flight ticket booking platform, which served nearly 6,000 (+22% YoY) bookings in just after 6 months after release
- Conducted A/B testing of Emirates Airlines brand pages and suggested data-based improvements.
 As a result increased customer engagement rate by over 30% YoY

Product Manager for John Wiley & Sons

John Wiley & Sons

03/2012 - 06/2015

New York, NY, USA

Achievements/Tasks

- Led initiative for expanding payment options to PayPal which results in increased Year-over-year revenue by 20%
- Launched redesigned eCommerce shopping cart and multisite checkout flows mobile experience initiative which results in increased Year-over-year mobile revenue by 45%