# **Denis Shiga**

insanie@protonmail.com
https://www.linkedin.com/in/insanie

Larnaca, Cyprus +357 94 089 651

# **SUMMARY**

Experienced DevOps Engineer in both corporate-level projects and small-scale start-ups. Nine years of experience in IT roles, such as DevOps and Network Engineer, including Lead responsibilities

- Tools: Configuration control and provisioning of Linux VMs via Ansible, Puppet, Terraform. CI/CD with Gitlab CI,
   Azure Pipelines, Jenkins, Helm. Monitoring and logging through Zabbix, Grafana, Prometheus, ELK/EFK, Graylog.
   Routine automation using Bash, Python, knowledge in Java and its runtime, PHP, Go, C#, C++.
- Operations: **Leading a team** of System Engineers ensuring smooth operation and **collaboration** between departments, while also performing duties of **Scrum master**. Consulting Product owner and stakeholders on IT operations.
- Infrastructure: Various cloud providers like **AWS**, **GCP**, **Azure**, **Swisscom**, including **Kubernetes** services. On-prem virtualization **VMware**, **Hyper-V**, **KVM**. Planning and implementation of solution architecture from day one till the finish.
- Advanced Knowledge: Code culture, Gitflow, CI/CD, Team motivation, Process automation, Technical assessment, Hardware, Self-learning, Technology research.

#### PROFESSIONAL EXPERIENCE

#### Senior DevOps Engineer

Conzylum

October 2022 - Current

- Learned the project in **2 weeks**, replacing retiring engineer. Made some meaningful impact and took integration lead in **1,5 months**. Delivered full automation of project processes in **6 months**. Currently tinkering the app for external clients.
- Defined project integration roadmap based on business goals. Improved CI/CD pipelines eliminating human interaction.
- Converted development process to Gitflow increasing development speed ~3 times and removing feature congestion.
- Implemented elaborate monitoring that enabled rapid feedback and planning based on custom metrics.
- Led a team of two DevOps Engineers, a DBA and a QA Engineer. Wrote comprehensive work items that require no questions

#### **DevOps Engineer**

AYA Group

March 2022 - September 2022

- Rewrote CI/CD pipelines to ease scalability and introduce new features that reduced deployment time about 4 times.
- Integrated Vault secret storage securing sensitive data while moving it from SaaS solutions to on-prem.
- Developed crucial version control metrics for over 80 instances that streamlined processes for Dev and QA teams.
- Helped the team to recover from failures providing insights into potential causes that shorten regression analysis.

# **DevOps Engineer**

ClearOps

September 2021 – February 2022

- Wrote custom Ansible roles and modules enabling features that are not present on the market.
- · Automated Bitbucket pipelines through API to catch up with other solutions and even provide new functionality.
- Implemented Ansible role testing with molecule saving DevOps time and eliminating human factor.

# DevOps Engineer

Bank of Saint-Petersburg

June 2021 – September 2021

- Learned the project in **2 weeks** replacing current engineer on their vacation.
- Automated routine with shell scripts that reduced L3 support response time 2-3 times.
- Rewrote Zabbix web check pre-processing eliminating metrics delay that is crucial for banking sector.
- Improved Jenkins groovy scripts enabling deploy scalability and overall stability.
- Leveraged communication with QA team making testing process several times faster that improved code quality.

# PREVIOUS PROFESSIONAL EXPERIENCE

February 2014 – June 2021

- Took a variety of roles like Lead Network Engineer, System Administrator and managed a team of Engineers.
   Worked for both international giants and small local businesses.
- Developed security policies that hardened corporate network making it impossible to attack it with malicious device.
- Interviewed potential candidates for IT department with new screening policies that ended up saving money by less hire but more quality professionals. This also increased average employment duration from ~1 year to 2-3 years.
- Mentored freshmen colleagues to earn a status of person of trust. One of them inherited my position as I quit.
- Wrote a PC inventory tool in C# that enabled IT department to cut costs due to more precise hardware ordering.
- Designed 8 new network branches while maintaining around 25 networks in total approx. 2500 PCs.
- Wrote documentation for a square mile enterprise territory of network hardware about 120 devices like switches, routers

# **EDUCATION**

A.A.S. in Computer Science and Engineering – Krasnodar College of Electronic Instrument Design, 2013