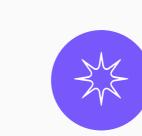


Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.

Share template feedback



Build empathy

The information you add here should be representative of the observations and research you've done about your users.

Says

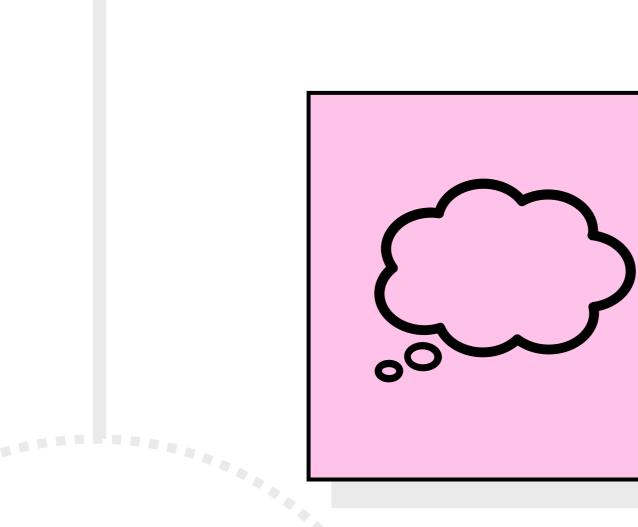
What have we heard them say? What can we magine them saying?

> I am looking for an opportunity where i can put those abilities to work for a mission and i am passionate about myjob

I feel that it's time to explore new challenges and take the next steps in my career. I've many years and am a fan of the work you do. I believe that my skills are a great match, and I'd love the opportunity to be a part of your team.

I have a lot of experience in this field and i'm confident that i can make a valuable contribution to

your team I'm very adaptable and I'm able to work well in fast-paced and changing environments



might influence their behavior? Their hopes are to find a job Fear of rejection, that they are passionate ,Motivation,Financial about and to build a meaning full relationship concern,Family and with colleagues and clients and their dreams are to make a significant impact in

their field also achieve their

long term goal

Personal obligation, Cultural and Social factors, Past experiences

Their wants are recognition

Self doubt

What are their wants, needs, hopes,

and dreams? What other thoughts

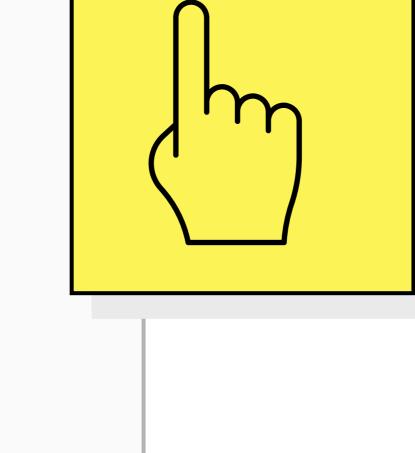
Thinks

and appreciation for their work also oppertunity for professional growth and development and their needs are opportunities for career development also steady income to their family

Recruiting **Assistant for** HR Manager

department deals with sensitive information, so attention to detail is critical. Look for candidates who demonstrate an ability to catch errors, meticulously follow procedures, and produce accurate work

Attention to detail: The HR



Frustration with the job search process: The job search process can be timeespecially if job seekers are not finding jobs that match their qualifications or nterests. This frustration can lead to feelings of hopelessness or helplessness

Professionalism: HR assistants must be professional in their candidates, employees, and supervisors. Look for demonstrate good communication skills, a positive attitude, and a professional demeanor

assistants will be responsible meetings. Look for candidates who demonstrate strong organizational skills, the ability to prioritize tasks, and the ability to manage multiple projects simultaneously.

Anxiety about the interview process: Job seekers may feel anxious about the interview process and worry about how they will perform. They may be nervous about answering interview questions or making a good impression on the interviewer.

Fear of making the wrong decision: Job seekers who receive job offers may feel anxious about making the right decision. They may worry about accepting a job that is not a good fit for them or turning down a job that could have been a great opportunity.

Does

What behavior have we observed? What can we imagine them doing?

interactions with

candidates who

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

