



DIRECT

INTEGRATION GUIDE

Version: 9.15





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1 Direct HTTP Integration

1.1 About This Guide

The Pay Global Direct HTTP Integration method requires the Merchant (or the Merchant's web developer) to have knowledge of server side scripting languages (e.g. PHP, ASP etc.). Unlike the Hosted method, the Merchant's website must have a SSL Certificate, and maybe required to be PCI compliant.

If you wish to process card details on your own website, or style the payment pages of your website, you either need to use the Direct integration method or request a Custom Hosted Form for your business.

1.2 Pay Global Integration Disclaimer

Pay Global provides all integration documentation necessary for enabling merchant clients to process payments via our Payment Gateway. Whilst every effort has been made to ensure these guides are accurate and complete, we expect Merchants undertaking any integration to test all their technical work fully and satisfy their own standards. Pay Global is not responsible or liable for any Merchant or Third Party integration.

1.3 New Customers Testing

New customers who have not yet received their live Merchant ID can still perform an integration for testing purposes. Simply enter one of the below Test Merchant IDs and then use the Pay Global test cards to run a test transaction.

Standard Visa and MasterCard Testing use **101661** 3D Secure Testing use **101662**

This guide provides the information required to integrate with Pay Global, and gives a very basic example of code for doing so. It is expected that the Merchant, or the Merchant's developers, have some experience in server side scripting with languages such as PHP or ASP, or that an off-the-shelf software package is being used that has in-built Pay Global integration support.

If you do require programming assistance, please contact Pay Global on 0203 504 2443 or via email to support@payglobal.org.





1.4 Pre-Requisites

You will need the following information to integrate with Pay Global direct.

| Pay Global Merchant ID | Your Merchant ID enables you to access and communicate with the payment gateway. Please note that these details will differ to the login details supplied to access the Merchant Management System. You should have received these details when your account was set up. You may also use test account IDs (listed above) and swap these for your live account details when you receive them. |
|---------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Integration URL | https://gateway.payglobal.org/direct/ |





1.5 3D Secure

If your Merchant account is enrolled with 3D Secure, the Direct HTTP integration method will automatically attempt to perform 3D Secure transactions. If the customer's card does not participate in 3D Secure then the transaction will be processed as normal, otherwise the response may indicate that the issuing banks 3D Secure Access Control Server (ACS) needs to be contacted in order to authenticate the card holder.

When the 3D Secure authentication is required the Direct HTTP integration method will respond with a responseCode of 65802 (3DS AUTHENTICATION REQUIRED) and included in the response will be a threeDSACSURL field containing the URL required to contact the ACS on and a threeDSMD and threeDSPaReq to send to the provided URL. The latter two values must be posted to the provided ACS URL as the fields MD and PaReq along with a TermUrl field provided by the Merchant which must contain the URL of a page on the Merchant's server to return to when authentication has been completed.

On completion of the 3D Secure authentication the ACS will post the original MD along with a PaRes value to the TermUrl. These values should then be sent to Pay Global in the threeDSMD and threeDSPaRes fields of a new request. This new request will complete the original transaction and return the normal response fields including any relevant 3D Secure authentication results.

Note: It is only necessary to send the threeDSMD and threeDSPaRes in the second request, however the Merchant can send any of the normal request fields to modify or supplement the initial request. Any card details and transaction amount sent in the second request must match those used in the first request, or the second request will fail with a responseCode of 64442 (REQUEST MISMATCH).

You can choose how to deal with 3D Secure transactions that fail authentication – either declining the transaction or continuing without 3D Secure protection. These preferences are set in the Merchant Management System (MMS).

1.6 Test Cards

For the latest copy of the test cards, for both 3D Secure and non 3D Secure transactions, please see Appendix A-9 & A10 below.





2 Gateway Request

The Merchant will need to send the request details to the integration URL via an HTTP POST request. The details should be URL encoded Name=Value fields separated by '&' characters (refer to RFC 1738 and the application/x-www-form-urlencoded media type).

For example, you might collect the customer information and card details on your own website and then send these via a direct socket connection to the Pay Global server.

Please note that the field names are cAsE sEnSiTiVe.

2.1 General Fields

| Field Name | Mandatory? | Description |
|-------------|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| merchantID | Yes | Your Pay Global Merchant user ID, or "101661" if you are just testing. |
| merchantPwd | No | The password you have configured for the merchantID. This is set within the MMS |
| signature | Yes | The hash used to sign the transaction request. |
| amount | Yes | The amount of the transaction in minor currency. For the UK, this is pence, so £10.99 should be sent as 1099. |
| | | Numeric values only – no decimal points or currency symbols. |
| type | Yes | The type of transaction. Possible values are: 1 - Cardholder Not Present: Ecommerce. 2 - Cardholder Not Present: Mail Order. 3 - Point of Sale: Card Keyed. 4 - Point of Sale: Card Swiped. 5 - Point of Sale: Card Chip & Pin. |
| action | Yes | The transaction action. Possible values are: PREAUTH This will reserve an amount from the customer's card but not collect them. For a period of up to 5 days (depending on the card issuing bank) after the transaction is placed, you can place a |



| | | subsequent transaction with an action of SALE and the XREF value returned from the first transaction in order to collect the previously reserved funds. |
|-------------------|-----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | If the period of time between the first and second transactions is greater than the card issuing bank reserves the funds for, then new, unreserved funds will be taken from the cardholders account. |
| | | SALE |
| | | This will collect an amount from the customer's card. |
| | | REFUND |
| | | This will refund an amount to the customer's card. |
| countryCode | Yes | ISO standard country code for the Merchant's location. |
| currencyCode | Yes | ISO standard currency code for this transaction. You may only use currencies that are enabled for your Merchant account. |
| transactionUnique | No | A unique identifier for this transaction. This should be set by your website or shopping cart. This is an added security feature to combat transaction spoofing. |
| orderRef | No | This text field allows you to describe the order or provide an invoice number/reference number for the Merchant's records. |

2.2 Card Fields

| Field Name | Mandatory? | Description |
|------------|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| xref | No | If this field is set this transaction will be placed using the card data provided in the original transaction – Additionally, all other mandatory fields within section 2.2 are no longer required. |
| cardNumber | Yes | The customer's card number. Numeric values only – no spaces or dashes |
| cardCVV | Yes | The customer's card CVV number. This is a three (or four for American Express) digit numeric printed on the back of the card. |





| | | Numeric values only |
|-----------------|-----|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| cardStartMonth | No | The customer's card start month. This is a two digit numeric printed on the front of the card. |
| | | This field should be numeric, two digits in length and should be zero padded. For example; if the start month was January this would be sent as 01, if the start month was November this would be sent as 11. |
| | | Numeric, two characters only |
| cardStartYear | No | The customer's card start year. This is a two digit numeric printed on the front of the card. |
| | | Numeric, two characters only |
| cardExpiryMonth | Yes | The customer's card expiry month. This is a two digit numeric printed on the front of the card. |
| | | This field should be numeric, two digits in length and should be zero padded. For example; if the expiry month was January this would be sent as 01, if the expiry month was November this would be sent as 11. |
| | | Numeric, two characters only |
| cardExpiryYear | Yes | The customer's card expiry year. This is a two digit numeric printed on the front of the card. |
| | | Numeric, two characters only |
| cardIssueNumber | No | The customer's card issue number. This is a numeric value printed on the front of the card. |
| | | This field should only be provided if the card has an issue number (for example most Maestro cards) |
| | | Numeric values only |





2.3 Verification Field

The direct HTTP request, after completion, can POST the same transaction result data to a Callback URL in the background.

| Field Name | Mandatory? | Description |
|-------------|------------|-------------------------------------------------------------------------------|
| callbackURL | No | A non-public URL which will receive a copy of the transaction result by POST. |

2.4 Customer Details Fields

Customer details are optional by default, however if the Merchant has chosen to require AVS checking in their preferences, then <code>customerAddress</code> and <code>customerPostCode</code> become mandatory. All data is stored and accessible within the Merchant Management System (MMS).

| Field Name | Mandatory? | Description |
|------------------|------------------------|---------------------------------------------------------------------------------------------------------------------|
| customerName | No | The customer or cardholder's name. |
| customerAddress | Yes, if AVS enabled | The customer or cardholder's address. For AVS checking this must be the registered billing address of the card. |
| customerPostCode | Yes, if AVS enabled | The customer or cardholder's post code. For AVS checking this must be the registered billing post code of the card. |
| customerEmail | No | The customer's email address. |
| customerPhone | No | The customer's telephone number. |



2.5 American Express and Diners Card Fields

American Express or Diners Card cards require additional information about the customer's purchase to be included in the request. At least one order line must be included. For other cards types all items are optional and will be stored for reference purposed only and accessible within the Merchant Management System (MMS).

| Field Name | Mandatory? | Description |
|------------------|------------------|--------------------------------------------------------|
| item1Description | Yes [†] | A short text description of the item. |
| item1Quantity | Yes [†] | The quantity of the item purchased. |
| item1GrossValue | Yes [†] | The gross, or tax inclusive, value of this order line. |
| item2Description | No | A short text description of the item. |
| item2Quantity | No | The quantity of the item purchased. |
| item2GrossValue | No | The gross, or tax inclusive, value of this order line. |
| item3Description | No | A short text description of the item. |
| item3Quantity | No | The quantity of the item purchased. |
| item3GrossValue | No | The gross, or tax inclusive, value of this order line. |
| item4Description | No | A short text description of the item. |
| item4Quantity | No | The quantity of the item purchased. |
| item4GrossValue | No | The gross, or tax inclusive, value of this order line. |
| item5Description | No | A short text description of the item. |
| item5Quantity | No | The quantity of the item purchased. |
| item5GrossValue | No | The gross, or tax inclusive, value of this order line. |

These fields are only mandatory if an American Express or Diners Card is specified in the 'cardNumber' field. With American Express or Diners Cards you may also provide tax **or** discount information. Once again for other cards types any values provided will be stored for reference purposes only and accessible within the Merchant Management System (MMS).



| Field Name | Mandatory? | Description |
|------------------------|------------|--------------------------------------------------------------|
| taxValue | No | The total amount of tax for this order. |
| taxDiscountDescription | No | A text field to describe the tax applied (e.g. "VAT at 20%") |

OR

| Field Name | Mandatory? | Description |
|------------------------|------------|-----------------------------------------------------|
| discountValue | No | The total amount of discount applied to this order. |
| taxDiscountDescription | No | A text field to describe the discount applied. |

2.6 Merchant Data Field

The Merchant may send arbitrary data with the request by appending extra fields which will be returned in the response unmodified. These extra fields are merely 'echoed' back and not stored by Pay Global[†].

The Merchant can put extra information that should be stored into the merchantData field. Associative data can be serialised using the notation merchantData[name]=value.

| Field Name | Mandatory? | Description |
|--------------|------------|----------------------------------------------------------|
| merchantData | No | Arbitrary data to be stored along with this transaction. |

[†]Caution should be made to ensure that any extra fields do not match any currently documented fields or possible future fields; one way to do this is to prefix the field names with a value unique to the merchant.





2.7 3D Secure Fields

After any 3D Secure authentication has been done by the card issuer's Access Control Server (ACS) the Merchant can repeat the request including the threeDSMD received in the original response and the Pares information received from the ACS. These two fields can be passed alone in the request or along side other standard request fields. The threeDSMD marks the request as being a continuation and contains the necessary information to identify the initial request.

| Field Name | Mandatory? | Description |
|--------------|------------|------------------------------------------------------------------------------|
| threeDSMS | Yes | The value of the threeDSMD field in the original Pay Global response. |
| threeDSPaRes | Yes | The value of the Pares field POSTed back from the Access Control Sever (ACS) |

If the Merchant uses a separate third-party 3D Secure Merchant Plugin Interface (MPI) to authenticate with the card issuers Access Control Server then the 3D Secure authentication information provided from that MPI may be sent in a standard direct request. In this case the Pay Global platform will use the supplied 3D Secure credentials and will not attempt to return a responseCode of 65802 (3DS AUTHENTICATION REQUIRED).

| Field Name | Mandatory? | Description |
|----------------------|------------|------------------------------------------------------------------------------------------------------|
| threeDSECI | Yes | The Electronic Commerce Indicator (ECI) value returned from the 3 rd party MPI. |
| threeDSCAVV | Yes | The Cardholder Authentication Verification Value (CAVV) returned from the 3 rd party MPI. |
| threeDSCAVVAlgorithm | Yes | The CAVV algorithm used as returned from the 3 rd party MPI. |
| threeDSXID | Yes | The unique identifier for the transaction as returned from the 3 rd party MPI. |





3 Gateway Response

The Pay Global Direct integration method returns data directly in response to the sent request. The data will also be sent to the Callback URL, if supplied, via an HTTP POST request. The data is returned as URL encoded Name=Value fields separated by '&' characters (refer to RFC 1738 and the application/x-www-form-urlencoded media type).

The fields initially sent to the integration URL are returned and in addition the following fields may be returned;

Please note that the field names are cAsE sEnSiTiVe.

3.1 General Fields

| Field Name | Returned? | Description |
|-------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| responseCode | Always | A numeric code providing the outcome of the transaction: |
| | | Possible values are: |
| | | Successful / authorised transaction. Card referred. Card declined – keep card. Card declined. |
| | | Check responseMessage for more detail or any error that occurred. |
| | | For a full list of error codes please refer to the table in Appendix A. |
| responseMessage | Always | The message received from the acquiring bank, or any error message. |
| signature | Always | The hash used to sign the transaction reply. |
| xref | Always | The Merchant may store the cross reference for repeat transactions and refunds. |
| transactionUnique | If supplied | The value supplied in the initial request, if any. |
| amountReceived | On success | The amount of the transaction. This field used in conjunction with transactionUnique can help provide a measure of security. |
| transactionID | Always | The ID of the transaction on the Pay Global system – can be used to easily reconcile |





| | | transactions in the administration panel. |
|-----------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| orderRef | If supplied | The value supplied in the initial request, if any. |
| avscv2ResponseCode | Optional | The result of the AVS/CV2 check. Please see Appendix A-4 for a full list of possible responses. |
| avscv2ResponseMessage | Optional | The message received from the acquiring bank, or any error message with regards to the AVS/CV2 check. Please see Appendix A-4 for a full list of possible responses. |
| cv2Check | Optional | Textual description of the AVS/CV2 CV2 check as described in Appendix A-4. |
| | | Possible values are: 'not known', 'not checked', 'matched', 'not matched', 'partially matched' |
| addressCheck | Optional | Textual description of the AVS/CV2 address check as described in Appendix A-4. |
| | | Possible values are: 'not known', 'not checked', 'matched', 'not matched', 'partially matched' |
| postcodeCheck | Optional | Textual description of the AVS/CV2 postcode check as described in Appendix A-4. |
| | | Possible values are: 'not known', 'not checked', 'matched', 'not matched', 'partially matched' |
| avscv2AuthEntity | Optional | Textual description of the AVS/CV2 authorizing entity as described in Appendix A-3. |
| | | Possible values are: 'not known', 'merchant host', 'acquirer host', 'card scheme', 'issuer' |
| cardNumberMask | Always | Card number masked so only the last 4 digits are visible. |
| cardTypeCode | Always | The code of card used. See appendix A-2 for a full list. |
| cardType | Always | The description of the card used. See Appendix A-2 for a full list. |





3.2 3D Secure Fields

When a 3D Secure transaction is required and no 3D Secure information has been provided then the following fields will be returned along with a responseCode of 65802 (3DS AUTHENTICATION REQUIRED).

For more information on how to process this response please refer to section 1.5.

| Field Name | Returned? Description | |
|---------------|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| threeDSMD | Yes | A unique identifier required to continue the transaction after 3D Secure authentication by the issuers Access Control Server (ACS). |
| threeDSPaReq | Yes | The Payer Authentication Request to send to the Access Control Server (ACS). |
| threeDSACSURL | Yes | The URL of the the issuers Acess Control Server (ACS) to which the above PaReq must be sent. |

The threeDSMD field is required to identify the transaction in order to complete it - this value must be stored by the Merchant while the 3D Secure authentication is being performed by the Access Control Server. If the Merchant would rather not store it locally it can be sent to the Access Control Server in the MD field which will be echoed back unchanged when 3D Secure authentication is completed.





When a 3D Secure transaction is processed then the following additional fields may be returned.

| Field Name | Returned? | Description |
|----------------------|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| threeDSEnabled | Yes | The 3D Secure status of the Merchant account. |
| | | Possible values are: N – the Merchant is not 3DS enabled Y – the Merchant is 3DS enabled |
| threeDSEnrolled | Yes | The 3D Secure enrolment status for the credit card. |
| | | Possible values are: Y - Enrolled N - Not Enrolled U - Unable To Verify E - Error Verifying Enrolment |
| | | Refer to Appendix 3.2A-4 for further information. |
| threeDSAuthenticated | No | The 3D Secure authentication status for the credit card. |
| | | Possible values are: Y - Authentication Successful N - Not Authenticated U - Unable To Authenticate A - Attempted Authentication E - Error Checking Authentication |
| | | Refer to Appendix 3.2A-4 for further information. |
| threeDSPaReq | No | Payer Authentication Request (PaReq) that is sent to the Access Control Server (ACS) in order to verify the 3D Secure status of the credit card. |
| threeDSPaRes | No | Payer Authentication Response (PaRes) that is returned from the Access Control Server (ACS) determining the 3D Secure status of the credit card. |
| threeDSACSURL | No | The URL of the Access Control Server (ACS) to which the Payer Authentication Request (PaReq) should be sent. |





| threeDSECI | No | This contains a two digit Electronic Commerce Indicator (ECI) value, which is to be submitted in a credit card authorization message. This value indicates to the processor that the customer data in the authorization message has been authenticated. The data contained within this property is only valid if the threeDSAuthenticated value is Y or A. |
|-------------------------|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| threeDSCAVV | No | This contains a 28-byte Base-64 encoded Cardholder Authentication Verification Value (CAVV). The data contained within this property is only valid if the threeDSAuthenticated value is Y or A. |
| threeDSCAVVAlgorithm | No | This contains the one digit value which indicates the algorithm used by the Access Control Server (ACS) to generate the CAVV. Valid algorithms include (amongst others): 0 - HMAC 1 - CVV 2 - CVV with ATN The data contained within this property is only valid if the threeDSAuthenticated value is Y or A. |
| threeDSXID | No | A unique identifier for the transaction as used in the 3D Secure process. |
| threeDSErrorCode | No | Any error response code returned by the 3D Secure Access Control Server (ACS) should there be an error in determining the card's 3D Secure status. |
| threeDSErrorDescription | No | Any error response description returned by the 3D Secure Access Control Server (ACS) should there be an error in determining the card's 3D Secure status. |





| threeDSMerchantPref | No | Any Merchant 3D Secure preference used to block or allow this transaction should the card not be authorized. These preferences can be set in the Merchant Management System (MMS). |
|---------------------|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| threeDSVETimestamp | No | The time the card was checked for 3D Secure enrolment. |
| threeDSCATimestamp | No | The time the card was checked for 3D Secure authentication. |





A-1 Response Codes

The gateway will always issue a **responseCode** to report the status of the transaction. These codes should be used rather than the **responseMessage** field to determine the outcome of a transaction.

A zero response code always indicates a successful outcome.

Response codes are grouped as follows, the groupings are for informational purposes only and not all codes in a group are used;

| Acquirer (FI) Error codes: 1-99 | | |
|---------------------------------|--------------------------------------------------------------------|--|
| Code | Description | |
| 0 | Successful / authorised transaction. | |
| | Any code other than 0 indicates an unsuccessful transaction | |
| 2 | Card referred | |
| 4 | Card declined – keep card | |
| 5 | Card declined | |
| 30 | An error occurred. Check responseMessage for more detail | |

| Genera | General Error Codes: 65536 - 65791 | | |
|--------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| Code | Description | | |
| 65536 | Transaction in progress. Refer to Pay Global if this error occurs | | |
| 65537 | Reserved for future use. Refer to Pay Global if this error occurs | | |
| 65538 | Reserved for future use. Refer to Pay Global if this error occurs | | |
| 65539 | Invalid Credentials: merchantID is unknown | | |
| 65540 | Permission denied: caused by sending a request from an unauthorized IP address | | |
| 65541 | Reserved for future use. Refer to Pay Global if this error occurs | | |
| 65542 | Request Mismatch: fields sent while completing a request do not match initially requested values. Usually due to sending different card details when completing a 3D Secure transaction to those used to authorise the transaction | | |





| 65543 | Request Ambiguous: request could be misinterpreted due to inclusion of mutually exclusive fields |
|-------|--------------------------------------------------------------------------------------------------|
| 65544 | Request Malformed: couldn't parse the request data |
| 65545 | Suspended Merchant account |
| 65546 | Currency not supported by Merchant |
| 65547 | Request Ambiguous, both taxValue and discountValue provided when should be one only |
| 65548 | Database error |
| 65549 | Payment processor communications error |
| 65550 | Payment processor error |
| 65551 | Internal communications error |
| 65552 | Internal error |

| 3D Sec | 3D Secure Error Codes: 65792 - 66047 | | |
|--------|---------------------------------------------------------------------------------------------------|--|--|
| Code | Description | | |
| 65792 | 3D Secure transaction in progress. Refer to Pay Global if this error occurs | | |
| 65793 | Unknown 3D Secure Error | | |
| 65794 | 3D Secure processing is unavailable. Merchant account doesn't support 3D Secure | | |
| 65795 | 3D Secure processing is not required for the given card | | |
| 65796 | 3D Secure processing is required for the given card | | |
| 65797 | Error occurred during 3D Secure enrolment check | | |
| 65798 | Reserved for future use. Refer to Pay Global if this error occurs | | |
| 65799 | Reserved for future use. Refer to Pay Global if this error occurs | | |
| 65800 | Error occurred during 3D Secure authentication check | | |
| 65801 | Reserved for future use. Refer to Pay Global if this error occurs | | |
| 65802 | 3D Secure authentication is required for this card | | |
| 65803 | 3D Secure enrolment or authentication failure and Merchant 3DS preferences are to STOP processing | | |





| Missing Request Field Error Codes: 66048 - 66303 | |
|--------------------------------------------------|---------------------------------------------------------------------|
| Code | Description |
| 66048 | Missing request. No data posted to integration URL |
| 66049 | Missing merchantID field |
| 66050 | Reserved for future use. Refer to Pay Global if this error occurs |
| 66051 | Reserved for internal use. Refer to Pay Global if this error occurs |
| 66052 | Reserved for internal use. Refer to Pay Global if this error occurs |
| 66053 | Reserved for internal use. Refer to Pay Global if this error occurs |
| 66054 | Reserved for internal use. Refer to Pay Global if this error occurs |
| 66055 | Missing action field |
| 66056 | Missing amount field |
| 66057 | Missing currencyCode field |
| 66058 | Missing cardNumber field |
| 66059 | Missing cardExpiryMonth field |
| 66060 | Missing cardExpiryYear field |
| 66061 | Missing cardStartMonth field (reserved for future use) |
| 66062 | Missing cardStartYear field (reserved for future use) |
| 66063 | Missing cardIssueNumber field (reserved for future use) |
| 66064 | Missing cardCvv field |
| 66065 | Missing customerName field |
| 66066 | Missing customerAddress field |
| 66067 | Missing customerPostCode field |
| 66068 | Missing customerEmail field |
| 66069 | Missing customerPhone field (reserved for future use) |
| 66070 | Missing countyCode field |





| 66071 | Missing transactionUnique field (reserved for future use) | |
|-------|----------------------------------------------------------------|--|
| 66072 | Missing orderRef field (reserved for future use) | |
| 66073 | Missing remoteAddress field (reserved for future use) | |
| 66074 | Missing redirectURL field | |
| 66075 | Missing callbackURL field (reserved for future use) | |
| 66076 | Missing merchantData field (reserved for future use) | |
| 66077 | Missing origin field (reserved for future use) | |
| 66078 | Missing duplicateDelay field (reserved for future use) | |
| 66079 | Missing itemQuantity field (reserved for future use) | |
| 66080 | Missing itemDescription field (reserved for future use) | |
| 66081 | Missing itemGrossValue field (reserved for future use) | |
| 66082 | Missing taxValue field (reserved for future use) | |
| 66083 | Missing discountValue field (reserved for future use) | |
| 66084 | Missing taxDiscountDescription field (reserved for future use) | |
| 66085 | Missing xref field (reserved for future use) | |
| 66086 | Missing type field (reserved for future use) | |
| 66087 | Reserved for future use | |
| 66088 | Reserved for future use | |
| 66089 | Missing transactionID field (reserved for future use) | |
| 66090 | Missing threeDSRequired field (reserved for future use) | |
| 66091 | Missing threeDSMD field (reserved for future use) | |
| 66092 | Missing threeDSPaRes field | |
| 66093 | Missing threeDSECI field | |
| 66094 | Missing threeDSCAVV field | |
| 66095 | Missing threeDSXID field | |
| | | |





| Invalid Request Field Error Codes: 66304 - 66559 | | |
|--------------------------------------------------|---------------------------------------------------------------------|--|
| Code | Description | |
| 66304 | Invalid request | |
| 66305 | Invalid merchantID field | |
| 66306 | Reserved for future use. Refer to Pay Global if this error occurs | |
| 66307 | Reserved for internal use. Refer to Pay Global if this error occurs | |
| 66308 | Reserved for internal use. Refer to Pay Global if this error occurs | |
| 66309 | Reserved for internal use. Refer to Pay Global if this error occurs | |
| 66310 | Reserved for internal use. Refer to Pay Global if this error occurs | |
| 66311 | Invalid action field | |
| 66312 | Invalid amount field | |
| 66313 | Invalid currencyCode field | |
| 66314 | Invalid cardNumber field | |
| 66315 | Invalid cardExpiryMonth field | |
| 66316 | Invalid cardExpiryYear field | |
| 66317 | Invalid cardStartMonth field | |
| 66318 | Invalid cardStartYear field | |
| 66319 | Invalid cardIssueNumber field | |
| 66320 | Invalid cardCvv field | |
| 66321 | Invalid customerName field | |
| 66322 | Invalid customerAddress field | |
| 66323 | Invalid customerPostCode field | |
| 66324 | Invalid customerEmail field | |
| 66325 | Invalid customerPhone field | |
| 66326 | Invalid countyCode field | |





| 66327 | Invalid transactionUnique field (reserved for future use) | |
|-------|----------------------------------------------------------------|--|
| 66328 | Invalid orderRef field (reserved for future use) | |
| 66329 | Invalid remoteAddress field | |
| 66330 | Invalid redirectURL field | |
| 66331 | Invalid callbackURL field (reserved for future use) | |
| 66332 | Invalid merchantData field (reserved for future use) | |
| 66333 | Invalid origin field (reserved for future use) | |
| 66334 | Invalid duplicateDelay field (reserved for future use) | |
| 66335 | Invalid itemQuantity field | |
| 66336 | Invalid itemDescription field | |
| 66337 | Invalid itemGrossValue field | |
| 66338 | Invalid taxValue field | |
| 66339 | Invalid discountValue field | |
| 66340 | Invalid taxDiscountDescription field (reserved for future use) | |
| 66341 | Invalid xref field | |
| 66342 | Invalid type field | |
| 66343 | Reserved for future use | |
| 66344 | Reserved for future use | |
| 66345 | Invalid transactionID field | |
| 66356 | Invalid threeDSRequired field | |
| 66347 | Invalid threeDSMD field | |
| 66348 | Invalid threeDSPaRes field | |
| 66349 | Invalid threeDSECI field | |
| 66350 | Invalid threeDSCAVV field | |
| 66351 | Invalid threeDSXID field | |



| 66416 | Invalid card expiry date. Must be a date sometime in the next 10 years | |
|-------|------------------------------------------------------------------------|--|
| 66417 | Invalid card start date. Must be a date sometime in the last 10 years | |
| 66418 | Invalid item count. Tried to supply more than 6 line item details | |
| 66419 | Invalid item sequence. Out of sequence line item details | |





A-2 Types of card

The following is a list of card types which may be returned by the gateway.

| Card Code | Card Type |
|-----------|------------------------------------|
| АМ | American Express |
| CF | Clydesdale Financial Services |
| DI | Diners Club |
| EL | Electron |
| JC | JCB |
| MA | International Maestro |
| МС | Mastercard |
| so | Solo |
| ST | Style |
| sw | Domestic Maestro (Formerly Switch) |
| vc | Visa Credit |
| VD | Visa Debt |
| VP | Visa Purchasing |





A-3 AVS / CV2 Check Response

The AVS/CV2 Check Response Message field avscv2ResponseMessage is sent back in the raw form that is received from the acquiring bank and can contain the following values;

| Response | Description |
|-------------------------------|-------------------------------------|
| ALL MATCH | AVS and CV2 match |
| SECURITY CODE MATCH ONLY | CV2 match only |
| ADDRESS MATCH ONLY | AVS match only |
| NO DATA MATCHES | No matches for AVS and CV2 |
| DATA NOT CHECKED | Supplied data not checked |
| SECURITY CHECKS NOT SUPPORTED | Card scheme does not support checks |

The AVS/CV2 Response Code avscv2ResponseCode is made up of six characters and is sent back in the raw form that is received from the acquiring bank. The first 4 characters can be decoded as below, the remaining 2 characters are currently reserved for future use;

| Position 1 Value | Description |
|------------------|--------------------------------------|
| 0 | No Additional information available. |
| 1 | CV2 not checked |
| 2 | CV2 matched. |
| 4 | CV2 not matched |
| 8 | Reserved |



| Position 2 Value | Description |
|------------------|--------------------------------------|
| 0 | No Additional information available. |
| 1 | Postcode not checked |
| 2 | Postcode matched. |
| 4 | Postcode not matched |
| 8 | Postcode partially matched |

| Position 3 Value | Description |
|------------------|-----------------------------------|
| 0 | No Additional Information |
| 1 | Address numeric not checked |
| 2 | Address numeric matched |
| 4 | Address numeric not matched |
| 8 | Address numeric partially matched |

| Position 4 Value | Description |
|------------------|------------------------------------|
| 0 | Authorising entity not known |
| 1 | Authorising entity – merchant host |
| 2 | Authorising entity – acquirer host |
| 4 | Authorising entity – card scheme |
| 8 | Authorising entity – issuer |



A-4 3D Secure Enrolment/Authentication Codes

The 3D Secure enrolment check field **threeDSEnrolled** can return the following values;

- **Y Enrolled**: The card is enrolled in the 3DSecure program and the payer is eligible for authentication processing.
- N Not Enrolled: The checked card is eligible for the 3DSecure (it is within the card association's range of accepted cards) but the card issuing bank does not participate in the 3D Secure program. If the cardholder later disputes the purchase, the issuer may not submit a chargeback to the Merchant.
- **U Unable To Verify Enrolment**: The card associations were unable to verify if the cardholder is registered. As the card is ineligible for 3D Secure, Merchants can choose to accept the card nonetheless and precede the purchase as non-authenticated and submits authorization with ECI 7. The Acquirer/Merchant retains liability if the cardholder later disputes making the purchase.
- **E Error Verify Enrolment**: The Pay Global system encountered an error. This card is flagged as 3D Secure ineligible. The card can be accepted for payment, yet the Merchant may not claim a liability shift on this transaction in case of a dispute with the cardholder.

The 3D Secure authentication check field threeDSAuthenticated can return the following values;

- Y Authentication Successful: The Issuer has authenticated the cardholder by verifying the identity information or password. A CAVV and an ECI of 5 is returned. The card is accepted for payment.
- **N Not Authenticated:** The cardholder did not complete authentication and the card should not be accepted for payment.
- **U Unable To Authenticate:** The authentication was not completed due to technical or another problem. A transmission error prevented authentication from completing. The card should be accepted for payment but no authentication data will be passed on to authorization processing and no liability shift will occur.
- **A Attempted Authentication:** A proof of authentication attempt was generated. The cardholder is not participating, but the attempt to authenticate was recorded. The card should be accepted for payment and authentication information passed to authorization processing.
- **E Error Checking Authentication:** The Pay Global system encountered an error. The card should be accepted for payment but no authentication information will be passed to authorization processing and no liability shift will occur.





A-5 3D Secure Enrolment/Authentication Only

Normally the direct HTTP interface will perform most of the 3D Secure processing in the background leaving the only the actual contacting of the issuers Access Control Server (ACS) to the Merchant.

However there may be times when the Merchant may wish to gain more control over the Enrolment and Authentication process. The following field allows the request processing to stop after the 3D Secure enrolment check or authentication check and return;

| Field Name | Mandatory? | Description |
|-------------|------------|---------------------------------------------------------------------------------------------------------------------------------|
| threeDSOnly | No | Complete the processing as far as the next 3D Secure stage and then return with the appropriate response fields for that stage. |

As this stop is requested by the Merchant then responseCode is returned as **0 (Success)** however it will be recorded in the Merchant Management System (MMS) as **65792 (3DS IN PROGRESS)** indicating that the transaction has been prematurely halted expecting the Merchant to continue to the next 3D Secure stage when required. In order to continue the process the threeDSMD field is returned along with any relevant 3D Secure response fields suitable for that stage in the processing.

If this flag is used when 3D Secure is not enabled on the account or after the 3D Secure process has been completed for the request (i.e. once the authentication step has completed), then passing the flag will cause the transaction to abort with a responseCode of 65795 (3DS PROCESSING NOT REQUIRED). This ensures that the transaction doesn't go on to completion by accident while trying do 3D Secure enrolment or authentication only.





A-6 Request Checking Only

Sometimes the Merchant may wish to submit a request via the Direct HTTP interface method in order for it to be validated only and not processed or sent to the financial institution for honouring. In these instances the following flag can be used which will stop the processing after the integrity verification has been performed;

| Field Name | Mandatory? | Description |
|------------|------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|
| checkOnly | No | Check the request for syntax and field value errors only. Do not attempt to submit the transaction for honouring by the Merchants financial institution. |

If the request is ok then a responseCode is returned as **0** (Success) otherwise the code that would have prevented the request from completing is returned.

Note: in these situations the request is not stored by Pay Global and not available in the Merchants Management System (MMS).



A-7 3D Secure Example Code

The following example shows how to send a 3D Secure request to the direct HTTP method and decode the response;

/myshop/processtransaction.php:

```
<?PHP
// PreShared Key entered on MMS. The demo accounts is fixed, but merchant accounts can be
updated from the MMS.
$pre_shared_key = "Drawn34Salmon43Speed";
// Hasing Method, Supported Methods are: SHA512 (preferred), SHA256, SHA1, MD5, CRC32 \alpha = \beta = \beta = \beta
// Build Request
$req = array(
    "merchantID" => "101662",
    "action" => "SALE",
    "type" => 1,
    "transactionUnique" => uniqid(),
    "currencyCode" => 826,
    "amount" => 1001,
    "orderRef" => "Test purchase",
    "cardNumber" => "4012001037141112",
    "cardExpiryMonth" => 12,
    "cardExpiryYear" => 15,
    "cardCVV" => '083',
"customerName" => "Pay Global",
"customerEmail" => "support@payglobal.org",
    "customerPhone" => "0203 504 2443",
"customerAddress" => "16 Test Street",
    "countryCode" => 826,
    "customerPostCode" => "TE15 5ST"
    "customerPostCode" => "TEI5 5ST",

"threeDSMD" => (isset($_REQUEST['MD']) ? $_REQUEST['MD'] : null),

"threeDSPaRes" => (isset($_REQUEST['PaRes']) ? $_REQUEST['PaRes'] : null),
    "threeDSPaReq" => (isset($_REQUEST['PaReq']) ? $_REQUEST['PaReq'] : null)
);
// Data must be sorted by key
ksort ($req);
// Build the signature field and concatenate the key to the end
$signature_fields = http_build_query($req) . $pre_shared_key;
// Make a hash of the fields
$hash = hash($hashing_method, $signature_fields);
// Add Signature field to the end of the requst. If you are using the default hashing method
(SHA512) it does not need to be sent
$req['signature'] = ( $hashing_method != "SHA512" ? "{" . $hashing_method . "}" : "" ) .
$ch = curl init('https://gateway.payglobal.org/direct/');
curl_setopt($ch, CURLOPT_POST, true);
curl_setopt($ch, CURLOPT_POSTFIELDS, http_build_query($req));
curl setopt($ch, CURLOPT HEADER, false);
curl_setopt($ch, CURLOPT_FOLLOWLOCATION, true);
curl_setopt($ch, CURLOPT_RETURNTRANSFER, true);
parse_str(curl_exec($ch), $res);
curl close ($ch);
if ($res['responseCode'] == 65802) {
         // Send details to 3D Secure ACS and the return here to repeat request
         $pageUrl = (@$ SERVER["HTTPS"] == "on") ? "https://" : "http://";
         if ($_SERVER["SERVER PORT"] != "80") {
                   $pageUrl .= $_SERVER["SERVER_NAME"] . ":" . $_SERVER["SERVER_PORT"] .
$ SERVER["REQUEST_URI"];
         } else {
```



```
$pageUrl .= $_SERVER["SERVER_NAME"] . $_SERVER["REQUEST_URI"];
       method=\"post\">
              <input type=\"hidden\" name=\"MD\" value=\"" .</pre>
<input type=\"hidden\" name=\"TermUrl\" value=\"" . htmlentities($pageUrl) .</pre>
              <input type=\"submit\" value=\"Continue\">
             </form>";
} elseif (isset($res['signature'])) {
       $return_signature = $res['signature'];
       // Remove the signature as this isn't hashed in the return
       unset($res['signature']);
       // Sort the returned array
       ksort($res);
       // The returned hash will always be SHA512
       if ($return_signature == hash("SHA512", http_build_query($res) . $pre_shared_key)) {
              echo "sif ($res['responseCode'] === "0") {
                    echo "Thank you for your payment" . PHP_EOL;
                    echo "Failed to take payment: " .
htmlentities($res['responseMessage']) . "" . PHP_EOL;
       } else {
              die("Sorry, the signature check failed");
} else {
       if ($res['responseCode'] === "0") {
              echo "Thank you for your payment";
       } else {
              echo "Failed to take payment: " . htmlentities($res['responseMessage']) .
"" . PHP_EOL;
      }
?>
```



A-8 Non 3D Secure Example Code

The following example shows how to send a non 3D Secure request to the direct HTTP method and decode the response:

/myshop/processtransaction.php:

```
<?PHP
// PreShared Key entered on MMS. The demo accounts is fixed, but merchant accounts can be
updated from the MMS.
$pre_shared_key = "Drawn34Salmon43Speed";
// Hasing Method, Supported Methods are: SHA512 (preferred), SHA256, SHA1, MD5, CRC32 \alpha = \beta
// Build Request
$req = array(
    "merchantID" => "101661",
    "action" => "SALE",
    "type" => 1,
    "transactionUnique" => uniqid(),
    "currencyCode" => 826,
    "amount" => 1001,
    "orderRef" => "Test purchase",
    "cardNumber" => "4929421234600821",
    "cardExpiryMonth" => 12,
    "cardExpiryYear" => 15,
    "cardCVV" => 356,
    "customerName" => "Pay Global",
"customerEmail" => "support@payglobal.org",
    "customerPhone" => "0203 504 2443",
    "customerAddress" => "6347 Test Card Street",
    "countryCode" => 826,
    "customerPostCode" => "17TST8",
);
// Data must be sorted by key
ksort ($req);
// Build the signature field and concatenate the key to the end
$signature_fields = http_build_query($req) . $pre_shared_key;
// Make a hash of the fields
$hash = hash($hashing_method, $signature_fields);
// Add Signature field to the end of the request. If you are using the default hashing
method (SHA512) it does not need to be sent
$req['signature'] = ( $hashing_method != "SHA512" ? "{" . $hashing_method . "}" : "" ) .
$hash;
$ch = curl_init('https://gateway.payglobal.org/direct/');
curl_setopt($ch, CURLOPT_POST, true);
curl setopt($ch, CURLOPT POSTFIELDS, http build query($req));
curl_setopt($ch, CURLOPT_HEADER, false);
curl_setopt($ch, CURLOPT_FOLLOWLOCATION, true);
curl setopt ($ch, CURLOPT RETURNTRANSFER, true);
parse_str(curl_exec($ch), $res);
curl close($ch);
if (isset($res['signature'])) {
        $return_signature = $res['signature'];
         // Remove the signature as this isn't hashed in the return
        unset($res['signature']);
         // Sort the returned array
        ksort($res);
         // The returned hash will always be SHA512
        if ($return_signature == hash("SHA512", http_build_query($res) . $pre_shared_key)) {
                 echo "signature Check OK!" . PHP_EOL; if ($res['responseCode'] === "0") {
                         echo "Thank you for your payment" . PHP_EOL;
                 } else {
```



A-9 Test Cards

The expiry date used for each test card should be December of the current year; in two digit format – E.g. 12/15 for December 2015

The authorisation response is dependent on the transaction amount:

| Amount range from | Amount range to | Expected response |
|-------------------|-----------------|----------------------------|
| 101 (£1.01) | 4999 (£49.99) | AUTH CODE: XXXXXX |
| 5000 (£50.00) | 9999 (£99.99) | CARD REFERRED |
| 10000 (£100.00) | 14999 (£149.99) | CARD DECLINED |
| 15000+ (£150.00+) | | CARD DECLINED – KEEP CARD* |

^{*} If applicable to transaction / merchant / acquirer type

Visa Credit

| Card Number | CVV Number | Address |
|------------------|------------|--------------------------------------------------------------------------|
| 4929421234600821 | 356 | Flat 6 Primrose Rise 347 Lavender Road Northampton NN17 8YG |
| 454305999999982 | 110 | 76 Roseby Avenue Manchester M63X 7TH |
| 454305999999999 | 689 | 23 Rogerham Mansions 4578 Ermine Street Borehamwood WD54 8TH |





Visa Debit

| Card Number | CVV Number | Address |
|------------------|------------|-----------------------------------------------------------------------------------|
| 4539791001730106 | 289 | Unit 5 Pickwick Walk 120 Uxbridge Road Hatch End Middlesex HA6 7HJ |
| 446200000000003 | 672 | Mews 57 Ladybird Drive Denmark 65890 |

MasterCard Credit

| Card Number | CVV Number | Address |
|------------------|------------|-------------------------------------------------------------|
| 5301250070000191 | 419 | 25 The Larches Narborough Leicester LE10 2RT |
| 5413339000001000 | 304 | Pear Tree Cottage The Green Milton Keynes MK11 7UY |
| 543484999999951 | 470 | 34a Rubbery Close Cloisters Run Rugby CV21 8JT |
| 543484999999993 | 557 | 4-7 The Hay Market Grantham NG32 4HG |

MasterCard Debit

| Card Number | CVV Number | Address |
|---------------------|------------|------------------------------------------|
| 5573 4712 3456 7898 | 159 | Merevale Avenue Leicester LE10 2BU |

UK Maestro

| Card Number | CVV Number | Address |
|-------------------------|------------|------------------------------------------------------------------------------|
| 6759 0150 5012 3445 002 | 309 | The Parkway 5258 Larches Approach Hull North Humberside HU10 5OP |



| 6759 0168 0000 0120 097 | 701 | The Manor Wolvey Road Middlesex TW7 9FF |
|-------------------------|-----|--------------------------------------------------|
|-------------------------|-----|--------------------------------------------------|

JCB

| Card Number | CVV Number | Address |
|-----------------|------------|---------------------------------------------------------------------|
| 354059999991047 | 209 | 2 Middle Wallop Merideth-in-the-Wolds Lincolnshire LN2 8HG |

Electron

| Card Number | CVV Number | Address |
|-----------------|------------|------------------------------------------|
| 491748000000008 | 009 | 5-6 Ross Avenue Birmingham B67 8UJ |

American Express

| Card Number | CVV Number | Address |
|-----------------|------------|------------------------------------------|
| 374245455400001 | 4887 | The Hunts Way Southampton SO18 1GW |

Diners Club

| Card Number | |
|----------------|--|
| 36432685260294 | |





A-10 3D Secure Test Cards

3D Secure test cards for MasterCard using SecureCode

The expiry date used for each test card should be December of the current year; in two digit format – E.g. 12/15 for December 2015

| Card Number | CVV Number | Address | Postcode | Amount | Test Scenario |
|------------------------|---------------|---------|----------|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 5033961989000008 18 | 332 | 31 | 18 | £11.01 | Enrolled International Maestro account number – valid SecureCode (multiple cardholder). Select 'MEGAN SANDERS' with SecureCode password: secmegan1 |
| 5453010000070789 | 508 | 20 | 52 | £11.02 | Enrolled account number - valid SecureCode (single) SecureCode password: sechal1 |
| 5453010000070151 | 972 | 22 | 08 | £11.03 | Enrolled account number – mixed SecureCode (multi) SecureCode password: Hannah – sechannah1 (bad) Haley – sechaley1 (good) |
| 5453010000070284 | 305 | 35 | 232 | £11.04 | Enrolled account number – invalid SecureCode Invalid SecureCode password: invseccode |
| 5453010000084103 | 470 | 73 | 170 | £11.05 | Attempts processing |
| 5453010000070888 | 233 | 1 | 248 | £11.06 | Account number not enrolled |
| 5199992312641465 | 006 | 21 | 14 | £11.07 | Card range not participating |

3D Secure test cards for Visa using Verified by Visa

The expiry date used for each test card should be December of the current year; in two digit format – E.g. 12/15 for December 2015

| Card Number | CVV Number | Address | Postcode | Amount | Test Scenario |
|-------------------------|---------------|---------|----------|--------|-----------------------------------------------------------------------------------|
| 4909630000000008 | | | | £12.01 | Card range not participating |
| 4012010000000000 009 | | | 9 | £12.02 | Card registered with VbV (automated ACS response – click on Submit button) |
| 4012001037141112 | 083 | 16 | 155 | £12.03 | Card registered with Visa (automated ACS response – click on Submit button) |



| 4012001037484447 | 450 | 200 | 19 | £12.04 | Failed authentication – issuer database unavailable |
|------------------|-----|-----|----|--------|-----------------------------------------------------------------------------|
| 4015501150000216 | | | 0 | £12.05 | Attempts processing (automated ACS response – click on Submit button) |

A-11 Signing Your Request

A message can be signed by hashing the whole URL encoded Name=Value request string with a secret passphrase appended. This security passphrase can be configured on a per merchant account basis in the Merchant Management System (MMS).

Care must be taken to normalise any embedded line ending to just use a single New Line character (ascii character 10).

Various hashing algorithms are supported allowing you to choose the one most suitable for your integration language. SHA512 is the default and preferred, if using an algorithm other than SHA512 then the algorithm name should be pre-pended to the hash enclosed in braces.

The following algorithms are supported (from most secure to least secure order): SHA512, SHA256, SHA1, MD5, CRC32.

The hash must be sent in the signature field. This field must not be included in the message that is used to generate the hash.

Note: when a secret is configured for the merchant account then every message must be signed – failure to sign a message will cause it to be rejected due to a missing signature. The gateway will also sign any response and any details POSTed to any callback URL using the same signature allowing the merchant to verify that any response has not been tampered with.