Charles Gauvin, MBA

Software Development Leader

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Phone: (404) 861-5070
Email: cgauvin1@my.hpu.edu
Website: https://charlesgauvin.com

About Me

- I am a family oriented, proud father and husband, with an ability to balance my personal and professional life in an efficient manner.

- I have excellent interpersonal skills and know how to motivate people in order to bring out the best in them.

- Possess a good balance of both soft and technical skills.

- Have a knack for connecting people and making people in my surroundings feel valued and appreciated.

- Strong work ethics and very professional.

- Think outside the box knowing that there are many ways to resolve an issue.

- Fluent in three different languages, and always interested in learning about different cultures.

- Have a love for music, soccer, and Brazilian jiu-jitsu.

Technical Expertise

Software Development Leader with experience implementing **.Net Solutions**:
- AWS Certified
- C#
- ASP.Net MVC
- WebAPI, WCF
- SQL Server Data Tools - SSIS, SSRS
- Integration and unit testing
- Agile, Scrum, Kanban, Kaizen
- Rabbit MQ
- Entity Framework
- Visual Studio 2017
- TFS
- JQuery, JS Libraries

Key Management Qualities

In terms of leadership, I can model the way, inspire a shared vision, challenge the process, enable others to act, encourage the heart, plan and prioritize, communicate effectively, think critically, make decisions, manage conflicts, and exercise patience.

How I Can Be of Value to Your Company

I have many years of experience leading on-site and virtual resources from different cultures. I trust in my ability to lead as well as to mentor newcomers to the IT industry by enabling my peers with lessons learned from 18 years of experience as a leader in software development.

I have the ability to adapt to any environment especially in the fast-changing pace of IT. I want to contribute to your company's success by sharing ideas in order for the company to remain on the cutting edge of technology.

Work History

INFORMATION TECHNOLOGY

My career spans over 18 years in different lines of business, from health IT, financial services, online Canadian tax systems, e-commerce, real estate, liability, property, and casualty commercial insurance. During my career, I provided software development and support for both a body of internal applications, and a number of specialized, extranet and public-facing websites.

Using SCRUM and AGILE methodologies, I participate in the various roles of the software development life cycle from analysis and application architecture design, to programming, testing, builds, and deployment. Recently, I led my team on a migration process to TFS 2015 update 3, in which we assessed, planned, extracted, loaded, and verified data from a TFS 2010 repository.

Duties:

Application architecture design, development, and maintenance. **Mentoring and assisting a dispersed virtual team located across India, China, the Philippines, the United States, and Canada.** Wrote functional specifications, and gathering requirements.

PROJECT MANAGEMENT

Wyland Entertainment is a Montreal-based company with partners in the United States and Europe. The company specializes in corporate, charity, and cultural events, as well as fundraisers. During my tenure as CEO/Owner for Wyland Entertainment, I had the pleasure of working on numerous projects, large and small. I was frequently called upon to provide expertise in the different phases of project management from initiation, planning, execution, monitoring and control, and project closure.

I have provided services to Grammy award winning artist John Legend and comedian Kevin Hart. I organized corporate events for companies such as Remy Martin and Hennessy, as well as coordinated multiple partnered events with Hyatt Regency Hotel in Montreal. My most important accomplishment to this day was overseeing relief efforts after the earthquake in Haiti.

Duties:

Procurement management, contract management, risk analysis, budgeting and forecasting, stakeholder communications, fundraising, sponsorship, resource planning, and status reports.

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Words To Describe Me

Passionate • Dedicated • Loving • Caring • Compassionate • Punctual • Stable • Driven • Timely • Dynamic • Probem-solver

Values

• Empowerment, Integrity, Accountability
• Collaboration, Family

Education | Certification

Amazon Web Services (AWS)
AWS Certified Solutions Architect Associate

Master of Business Administration
Hawaii Pacific University
Concentration in Information Systems
- With Honors

Bachelor of Science in Business Administration
Hawaii Pacific University
Concentration in Computer Information Systems - With Honors

Computer Science
Concordia University
Concentration in Information Systems

Associate's Degree
Herzing Institute
Programmer Analyst

College Degree
Vanier College
Concentration in Commerce

My Experience as a Leader in Software Development

I truly value cultural diversity, varied enriching perspectives, and the skilled knowledge base that each team member brings to the table. As a leader in software development, it is not about being the best developer on a team. Personally, it is about leveraging talented resources, keeping them on track, working with the team as a whole and with individuals one-on-one to ensure sufficient processes and tools are in place to meet requirements, and ensuring efficient team communication. It involves being the voice of the team in the business and the voice of the business within the team.

Furthermore, it is about mentoring and developing your team by assessing strengths and areas of improvement. I strongly believe in setting and achieving goals, self-improvement, being open-minded, and helping others both personally and professionally.

Some Objectives When I Manage Projects

• Meet deliverables on time and within budget.
• Provide good leadership by setting a good example, and coaching my peers.
• Create a fun environment through team cohesion.
• Keep communication channels open.
• Enable the team for maximum efficiency.

Lessons Learned From Past Experiences

• How to navigate and overcome the FIVE dysfunctions of a team: how to build trust, resolve conflicts, commit to a task, uphold accountability, and follow through with attention to results.
• Things do not always go as planned, therefore, think outside the box..
• Good communication can go a long way.
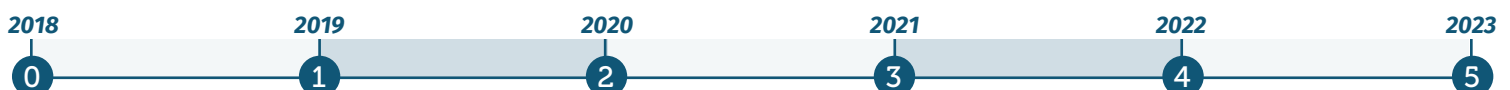• How to adapt to a changing environment, especially in IT.

Career Aspirations (Timeline)

Long Term Goals [3 to 5 years]

Short Term Goals [1 to 2 years]

• Become an AWS Cloud subject matter expert (SME).
• Become Certified Scrum Master (CSM) and ITSM certified to better service the business.

• Become an asset as well as a Subject Matter Expert (SME) for your company.
• Get involved in strategic IT planning for your company's lines of business.
• Gain knowledge in aligning business with IT by using best practices such as Information Technology Infrastructure Library (ITIL) / Information Technology Service Management (ITSM).

2018	2019	2020	2021	2022	2023
0	1	2	3	4	5

What I look for in a company is the opportunity to grow as well as the encouragement to keep me on track with my career aspirations