

# COVID-19 and Tourism Workers - A Survey to Assess COVID Impact, Your Current Needs and Future Plans

## Impact of COVID-19

What was your main occupation before COVID-19?

- ☐ Shopkeeper
- ☐ Tour guide
- ☐ Trekking guide
- ☐ Rafting guide
- ☐ Mountain guide
- ☐ Driver
- ☐ Travel agent
- ☐ Flight attendant
- ☐ Pilot
- ☐ Chef / cook
- ☐ Hotel manager
- ☐ Hotel staff
- ☐ Waiter
- ☐ Bartender
- ☐ Porter
- ☐ Other

Specify other

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**Did you have a formal employment contract with your employer while working in the tourism sector before COVID-19?**

☐ Yes

☐ No

**Did you have PAN before COVID-19?**

☐ Yes

☐ No

**Which of the following characteristics apply to your employment before the commencement of COVID-19? (Check all that apply)**

☐ Seasonal work

☐ Daily wages

☐ Monthly salary

☐ Other

**Specify other**

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**On average, how many months (in a year) did you use to work in the tourism sector?**

☐ 1 to 3 months

☐ 4 to 6 months

☐ 7 to 9 months

☐ 10 to 11 months

**Are you still working in the tourism sector?**

- ☐ Yes, I am still working in the tourism sector
- ☐ Yes, I am working in the tourism sector as well as in a non-tourism sector (Currently waiting for work in the tourism sector but also working in other sectors)
- ☐ No, I am currently unemployed but am looking for work (Currently without any job)
- ☐ No, I have left all tourism-related work

**Did you have to change your profession within the tourism sector?**

- ☐ Yes
- ☐ No

**What are your current occupation(s) in the tourism sector? (Check all that apply)**

- ☐ Shopkeeper
- ☐ Tour guide
- ☐ Trekking guide
- ☐ Rafting guide
- ☐ Mountain guide
- ☐ Driver
- ☐ Travel agent
- ☐ Flight attendant
- ☐ Pilot
- ☐ Chef / cook
- ☐ Hotel manager
- ☐ Hotel staff
- ☐ Waiter
- ☐ Bartender
- ☐ Porter
- ☐ Other

**Specify other**

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**Did you have to change your employer while working in the tourism sector after COVID-19**

- ☐ Yes
- ☐ No

**Have you signed a written contract for your current employment?**

☐ Yes

☐ No

**Do you have to pay taxes on your income in your current employment?**

☐ Yes

☐ No

**What other areas are you currently working on? (Check all that apply)**

☐ Agriculture and animal husbandry

☐ Wages

☐ Business / Occupation

☐ Job / estate

☐ Professional work (journalist, lawyer, consultant, contractor, priest, etc.)

☐ other

**Specify other**

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**Did you have to change your tourism-related occupation?**

☐ Yes

☐ No

**What are your current occupation(s) in the tourism sector? (Check all that apply)**

- ☐ Shopkeeper
- ☐ Tour guide
- ☐ Trekking guide
- ☐ Rafting guide
- ☐ Mountain guide
- ☐ Driver
- ☐ Travel agent
- ☐ Flight attendant
- ☐ Pilot
- ☐ Chef / cook
- ☐ Hotel manager
- ☐ Hotel staff
- ☐ Waiter
- ☐ Bartender
- ☐ Porter
- ☐ Other

**Specify other**

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**Did you have to change your employer during COVID-19 while working in the tourism sector?**

- ☐ Yes
- ☐ No

**Do you have a formal employment contract in your current job/occupation?**

☐

Yes

☐

No

**Do you have to pay taxes to the state for your current employment in the tourism sector?**

☐

Yes

☐

No

**Which of the following work/occupation are you currently involved in? (Check all that apply)**

☐

I haven't found a new job

☐

Agriculture and animal husbandry

☐

Wages

☐

Business / Occupation

☐

Job / estate

☐

Professional work (journalist, lawyer, consultant, contractor, priest, etc.)

☐

Other

**Specify other**

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**Due to COVID-19, did you have to migrate to a different location?**

☐

Yes, but I have moved back since

☐

Yes, I switched to a different neighborhood

☐

Yes, I switched to a new village/city

☐

No, I am living in the same place

**For how long did you have to migrate to this location?**

- ☐ Less than a month
- ☐ 2 to 6 months
- ☐ More than 6 months

**» Where are you staying now, i.e. where have you migrated to?**



## District

- |                                     |                                     |                                      |
|-------------------------------------|-------------------------------------|--------------------------------------|
| <input type="radio"/> Achham        | <input type="radio"/> Arghakhanchi  | <input type="radio"/> Baglung        |
| <input type="radio"/> Baitadi       | <input type="radio"/> Bajhang       | <input type="radio"/> Bajura         |
| <input type="radio"/> Banke         | <input type="radio"/> Bara          | <input type="radio"/> Bardiya        |
| <input type="radio"/> Bhaktapur     | <input type="radio"/> Bhojpur       | <input type="radio"/> Chitawan       |
| <input type="radio"/> Dadeldhura    | <input type="radio"/> Dailekh       | <input type="radio"/> Dang           |
| <input type="radio"/> Darchula      | <input type="radio"/> Dhading       | <input type="radio"/> Dhankuta       |
| <input type="radio"/> Dhanusa       | <input type="radio"/> Dolakha       | <input type="radio"/> Dolpa          |
| <input type="radio"/> Doti          | <input type="radio"/> Gorkha        | <input type="radio"/> Gulmi          |
| <input type="radio"/> Humla         | <input type="radio"/> Ilam          | <input type="radio"/> Jajarkot       |
| <input type="radio"/> Jhapa         | <input type="radio"/> Jumla         | <input type="radio"/> Kailali        |
| <input type="radio"/> Kalikot       | <input type="radio"/> Kanchanpur    | <input type="radio"/> Kapilbastu     |
| <input type="radio"/> Kaski         | <input type="radio"/> Kathmandu     | <input type="radio"/> Kavrepalanchok |
| <input type="radio"/> Khotang       | <input type="radio"/> Lalitpur      | <input type="radio"/> Lamjung        |
| <input type="radio"/> Mahottari     | <input type="radio"/> Makwanpur     | <input type="radio"/> Manang         |
| <input type="radio"/> Morang        | <input type="radio"/> Mugu          | <input type="radio"/> Mustang        |
| <input type="radio"/> Myagdi        | <input type="radio"/> Nawalpur      | <input type="radio"/> Parasi         |
| <input type="radio"/> Nuwakot       | <input type="radio"/> Okhaldhunga   | <input type="radio"/> Palpa          |
| <input type="radio"/> Panchthar     | <input type="radio"/> Parbat        | <input type="radio"/> Parsa          |
| <input type="radio"/> Pyuthan       | <input type="radio"/> Ramechhap     | <input type="radio"/> Rasuwa         |
| <input type="radio"/> Rautahat      | <input type="radio"/> Rolpa         | <input type="radio"/> Rukum East     |
| <input type="radio"/> Rukum West    | <input type="radio"/> Rupandehi     | <input type="radio"/> Salyan         |
| <input type="radio"/> Sankhuwasabha | <input type="radio"/> Saptari       | <input type="radio"/> Sarlahi        |
| <input type="radio"/> Sindhuli      | <input type="radio"/> Sindhupalchok | <input type="radio"/> Siraha         |
| <input type="radio"/> Solukhumbu    | <input type="radio"/> Sunsari       | <input type="radio"/> Surkhet        |
| <input type="radio"/> Syangja       | <input type="radio"/> Tanahu        | <input type="radio"/> Taplejung      |
| <input type="radio"/> Terhathum     | <input type="radio"/> Udayapur      |                                      |

Rural Municipality / Municipality

Rural Municipality / Municipality

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**Due to COVID-19, did your family have to migrate to a different location?**

- ☐ No, they are still living in the same place
- ☐ Yes, they are living in the same village / city but in a different neighborhood
- ☐ Yes, they are living in another village / city

**» Where is your family staying now, i.e. where have they migrated to?**

## District

- ☐ Achham
- ☐ Baitadi
- ☐ Banke
- ☐ Bhaktapur
- ☐ Dadeldhura
- ☐ Darchula
- ☐ Dhanusa
- ☐ Doti
- ☐ Humla
- ☐ Jhapa
- ☐ Kalikot
- ☐ Kaski
- ☐ Khotang
- ☐ Mahottari
- ☐ Morang
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- ☐ Dolakha
- ☐ Gorkha
- ☐ Ilam
- ☐ Jumla
- ☐ Kanchanpur
- ☐ Kathmandu
- ☐ Lalitpur
- ☐ Makwanpur
- ☐ Mugu
- ☐ Nawalpur
- ☐ Okhaldhunga
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- ☐ Parsa
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- ☐ Rukum East
- ☐ Salyan
- ☐ Sarlahi
- ☐ Siraha
- ☐ Surkhet
- ☐ Taplejung

Rural Municipality / Municipality

Rural Municipality / Municipality

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**Were you ever infected by COVID-19?**

☐ Yes

☐ No

**When did you contract COVID-19?**

☐ Between March and September 2020

☐ Between October and December 2020

☐ After December 2021

**Have any of your family members been infected by COVID-19?**

☐ Yes

☐ No

**Did you experience any of the following due to economic downturn brought about by COVID-19? (Check all that apply)**

☐ Lost job

☐ Lost self-employment

☐ Took up uninterested job (low self-esteem job)

☐ Reduced salary

☐ Rotational employment

☐ Couldn't renew license(s) or permit(s)

☐ Other

☐ No effect

Specify other

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**When was the last time you received your full salary (or full income)?**

- ☐ Before COVID-19 lockdown (Before March 2020)
- ☐ Between March and September 2020
- ☐ Between October and December 2020
- ☐ After December 2021
- ☐ No change due to COVID-19

**Did you have to face any of the following due to COVID-19? (Check all that apply)**

- ☐ Had to take loan from financial institutions
- ☐ Had to take loan from friends and family
- ☐ Stopped education of a family member
- ☐ Stopped health services of a family member
- ☐ Sold personal assets
- ☐ Sold professional assets, gears, equipment (camera, etc.)
- ☐ Sold land or property
- ☐ Other
- ☐ No effect

Specify other

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**How did your total income change in 2020 as compared to 2019?**

*Total income is the income of 2019*

- ☐ Total income was equal to the income of 2019
- ☐ Total income decreased by 25%
- ☐ Total income decreased by 50%
- ☐ Total income decreased by 75%
- ☐ Total income was almost same as that of 2019
- ☐ Total income exceeded that of 2019

**Do you have to try hard (force yourself) not to think about the effects of COVID-19 on your livelihood?**

- ☐ Yes
- ☐ No

**Do you find yourself being unnaturally alert, frightened or terrified thinking about the effects of COVID-19 on your livelihood?**

- ☐ Yes
- ☐ No

**Do you feel isolated from the people, activities and environment around you?**

- ☐ Yes
- ☐ No

**Do you have bad dreams (or find yourself worrying unwillingly) about the ill effects of COVID-19?**

- ☐ Yes
- ☐ No

**For the hardships caused by COVID-19, do you often find yourself blaming others or yourself?**

☐ Yes

☐ No

**Have you felt an increase in family or social pressure due to COVID-19?**

☐ Yes

☐ No

**Has COVID-19 caused animosity or strife among your family members?**

☐ Yes

☐ No

**Have you taken any kind of health counseling service for mental stress caused due to COVID-19?**

☐ Yes

☐ No

## **Preparedness questions**

**Do you or your family have an alternative source of income other than tourism?**

☐ Yes

☐ No

**What alternative source(s) of income do you have? (Check all that apply)**

- ☐ Agriculture and animal husbandry
- ☐ Wages
- ☐ Business / Occupation
- ☐ Job / estate
- ☐ Professional work (journalist, lawyer, consultant, contractor, priest, etc.)
- ☐ other

**Specify other**

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**Compared to the end of 2019, how much savings do you have now?**

- ☐ Has stayed the same
- ☐ 75% remaining
- ☐ 50% remaining
- ☐ 25% remaining
- ☐ Has reduced to almost zero
- ☐ Has grown compared to 2019

**» Which of the following assets and amenities did/does your family have?**



**Which of the following assets and amenities did your family have before COVID-19? (Check all that apply)**

- ☐ Land
- ☐ Television
- ☐ Cable TV connection
- ☐ Computer / laptop
- ☐ Internet
- ☐ Telephone
- ☐ Mobile phone
- ☐ Refrigerator
- ☐ Motorcycle
- ☐ Four wheeler for self/family use
- ☐ Four wheeler for commercial use
- ☐ None of the above

**Which of the following assets and amenities does your family have after COVID-19? (Check all that apply)**

- ☐ Land
- ☐ Television
- ☐ Cable TV connection
- ☐ Computer / laptop
- ☐ Internet
- ☐ Telephone
- ☐ Mobile phone
- ☐ Refrigerator
- ☐ Motorcycle
- ☐ Four wheeler for self/family use
- ☐ Four wheeler for commercial use
- ☐ None of the above

**Do you have an outstanding debt?**

- ☐ Yes
- ☐ No

**» How many family members, including yourself, depend on your income?**

**How many of your family members, including yourself, depended on your income before COVID-19?**

- ☐ Only me
- ☐ 2 people
- ☐ 3 to 5 people
- ☐ 6 people or more

**How many of your family members, including yourself, depend on your income after COVID-19?**

- ☐ Only me
- ☐ 2 people
- ☐ 3 to 5 people
- ☐ 6 people or more

**How many of your family members' basic needs can be met by your current income?**

- ☐ Insufficient for myself
- ☐ 1 to 2 people
- ☐ 3 to 5 people
- ☐ 6 people or more

**Have you been vaccinated against COVID-19?**

- ☐ Yes
- ☐ No

**Have you received any health and safety training related to COVID-19?**

- ☐ Yes
- ☐ No

**Who provided this training? (Check all that apply)**

- ☐ Government
- ☐ NGO
- ☐ Employer
- ☐ Hotel / workers associations
- ☐ Other

**Specify other**

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**Which of the following sources do you mainly use to get information about COVID-19? (Choose three main sources)**

- ☐ Family and friends
- ☐ Social media
- ☐ Radio
- ☐ Television
- ☐ Newspapers
- ☐ Nearby health service provider
- ☐ Other

**Specify other**

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**Did you learn any new skills when your tourism-related job/profession was halted due to COVID -19?**

- ☐ Yes
- ☐ No

**What skills did you learn?**

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**Need questions**

**Which of the following would help in reducing the effects of COVID-19 on you? (Check all that apply)**

- ☐ Health training or retraining
- ☐ Employment-related training or retraining
- ☐ Opportunity to learn new skills
- ☐ New employment opportunities
- ☐ Subsidized loans
- ☐ Special discounts on interest rate
- ☐ Tax discount
- ☐ Deferral or extension of EMI periods
- ☐ Provision of social security system
- ☐ Grant
- ☐ Health counseling to reduce mental stress
- ☐ Other
- ☐ I was not affected by COVID-19 in any way

**Specify other**

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**Which of the following will be most beneficial for you?**

- ☐ I was not affected by COVID-19 in any way

**Which of the following will be most beneficial for you?**

- ☐ I was not affected by COVID-19 in any way

**Which of the following will be most beneficial for you?**

- ☐ I was not affected by COVID-19 in any way

What skills do you want to learn?

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What kind of job/profession are you looking for?

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## Outlook questions

How does the estimated income of your family seem like in 2021 as compared to 2019?

- ☐ Will stay the same
- ☐ Will reduce by 25%
- ☐ Will reduce by 50%
- ☐ Will reduce by 75%
- ☐ Will reduce to zero
- ☐ Will exceed that of 2019

How much longer will COVID-19 affect your livelihood? Provide your best estimate.

- ☐ Less than 6 months
- ☐ 6 to 12 months
- ☐ 13 to 24 months
- ☐ 24 months or more

**How long will it take for your employment to return to normal after the tourism sector is up and running again?  
Provide your best estimate.**

- ☐ Immediately
- ☐ Within 3 months
- ☐ Within 12 months
- ☐ I've left the tourism sector
- ☐ Can't say

**What are the major challenges for the revival of the tourism sub-sector you are involved in? (Check all that apply)**

- ☐ Winning tourists' confidence
- ☐ Ensuring HHS Compliance
- ☐ Overcoming financial challenges
- ☐ Decreased number of tourists
- ☐ Understanding the demands and needs of the source market correctly
- ☐ other
- ☐ There are no challenges in the tourism sector that I am involved in

**Specify other**

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**Solving which of the following will help you the most?**

- ☐ There are no challenges in the tourism sector that I am involved in

**Solving which of the following will help you the most?**

- ☐ There are no challenges in the tourism sector that I am involved in

**Solving which of the following will help you the most?**

- ☐ There are no challenges in the tourism sector that I am involved in

**If the current situation continues for the next 6 months, which of the following difficulties will you face? (Check all that apply)**

- ☐ Won't be able to pay house / room rent (partially)
- ☐ Won't be able to pay house / room rent (full)
- ☐ Won't be able to meet necessary health care expenses
- ☐ Won't be able to afford necessary educational services
- ☐ Won't be able to meet fooding expenses
- ☐ Won't be able to acquire additional loans and borrowings
- ☐ Won't be able to pay off existing loans
- ☐ other
- ☐ I won't have to suffer from COVID-19 in any way

**Specify other**

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**Which of the following will be your biggest problem?**

- ☐ I won't have to suffer from COVID-19 in any way

**Which of the following will be your biggest problem?**

- ☐ I won't have to suffer from COVID-19 in any way

**Which of the following will be your biggest problem?**

- ☐ I won't have to suffer from COVID-19 in any way

**Do you have the necessary collateral/securities to secure additional loans?**

- ☐ Yes
- ☐ No



## Respondent details

Name

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### Gender

- ☐ Male
- ☐ Female
- ☐ Other

### Age

- ☐ Less than 20 years
- ☐ 21 - 40 years
- ☐ 41 - 60 years
- ☐ 61 years and above

### Completed educational level

- ☐ No education
- ☐ Can read and/or write
- ☐ SLC or equivalent
- ☐ 10+2 or equivalent
- ☐ Bachelor's degree or equivalent
- ☐ Master's degree or higher

**How long have you been working in the tourism sector?**

- ☐ 0 to 2 years
- ☐ 3 to 5 years
- ☐ 6 to 10 years
- ☐ 11 to 15 years
- ☐ 15 years or more

Select all the districts where you do your major tourism-related works

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Achham        | <input type="checkbox"/> Arghakhanchi  | <input type="checkbox"/> Baglung        |
| <input type="checkbox"/> Baitadi       | <input type="checkbox"/> Bajhang       | <input type="checkbox"/> Bajura         |
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| <input type="checkbox"/> Humla         | <input type="checkbox"/> Ilam          | <input type="checkbox"/> Jajarkot       |
| <input type="checkbox"/> Jhapa         | <input type="checkbox"/> Jumla         | <input type="checkbox"/> Kailali        |
| <input type="checkbox"/> Kalikot       | <input type="checkbox"/> Kanchanpur    | <input type="checkbox"/> Kapilbastu     |
| <input type="checkbox"/> Kaski         | <input type="checkbox"/> Kathmandu     | <input type="checkbox"/> Kavrepalanchok |
| <input type="checkbox"/> Khotang       | <input type="checkbox"/> Lalitpur      | <input type="checkbox"/> Lamjung        |
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| <input type="checkbox"/> Myagdi        | <input type="checkbox"/> Nawalpur      | <input type="checkbox"/> Parasi         |
| <input type="checkbox"/> Nuwakot       | <input type="checkbox"/> Okhaldhunga   | <input type="checkbox"/> Palpa          |
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| <input type="checkbox"/> Syangja       | <input type="checkbox"/> Tanahu        | <input type="checkbox"/> Taplejung      |
| <input type="checkbox"/> Terhathum     | <input type="checkbox"/> Udayapur      |   |

**Are you a member of any of the following?**

☐ ANTWU

☐ NIHWU

☐ NITWOG

☐ NSPWTU

☐ NTWU

☐ RTWUN

☐ UNITRAV

☐ Other

**Specify other**

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**» Permanent address**

## District

- |                                     |                                     |                                      |
|-------------------------------------|-------------------------------------|--------------------------------------|
| <input type="radio"/> Achham        | <input type="radio"/> Arghakhanchi  | <input type="radio"/> Baglung        |
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| <input type="radio"/> Sindhuli      | <input type="radio"/> Sindhupalchok | <input type="radio"/> Siraha         |
| <input type="radio"/> Solukhumbu    | <input type="radio"/> Sunsari       | <input type="radio"/> Surkhet        |
| <input type="radio"/> Syangja       | <input type="radio"/> Tanahu        | <input type="radio"/> Taplejung      |
| <input type="radio"/> Terhathum     | <input type="radio"/> Udayapur      |                                      |

Rural Municipality / Municipality

Rural Municipality / Municipality

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**Ward number**

*Use numbers in English like 1, 2, 3*

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» **Temporary address**

## District

- |                                     |                                     |                                      |
|-------------------------------------|-------------------------------------|--------------------------------------|
| <input type="radio"/> Achham        | <input type="radio"/> Arghakhanchi  | <input type="radio"/> Baglung        |
| <input type="radio"/> Baitadi       | <input type="radio"/> Bajhang       | <input type="radio"/> Bajura         |
| <input type="radio"/> Banke         | <input type="radio"/> Bara          | <input type="radio"/> Bardiya        |
| <input type="radio"/> Bhaktapur     | <input type="radio"/> Bhojpur       | <input type="radio"/> Chitawan       |
| <input type="radio"/> Dadeldhura    | <input type="radio"/> Dailekh       | <input type="radio"/> Dang           |
| <input type="radio"/> Darchula      | <input type="radio"/> Dhading       | <input type="radio"/> Dhankuta       |
| <input type="radio"/> Dhanusa       | <input type="radio"/> Dolakha       | <input type="radio"/> Dolpa          |
| <input type="radio"/> Doti          | <input type="radio"/> Gorkha        | <input type="radio"/> Gulmi          |
| <input type="radio"/> Humla         | <input type="radio"/> Ilam          | <input type="radio"/> Jajarkot       |
| <input type="radio"/> Jhapa         | <input type="radio"/> Jumla         | <input type="radio"/> Kailali        |
| <input type="radio"/> Kalikot       | <input type="radio"/> Kanchanpur    | <input type="radio"/> Kapilbastu     |
| <input type="radio"/> Kaski         | <input type="radio"/> Kathmandu     | <input type="radio"/> Kavrepalanchok |
| <input type="radio"/> Khotang       | <input type="radio"/> Lalitpur      | <input type="radio"/> Lamjung        |
| <input type="radio"/> Mahottari     | <input type="radio"/> Makwanpur     | <input type="radio"/> Manang         |
| <input type="radio"/> Morang        | <input type="radio"/> Mugu          | <input type="radio"/> Mustang        |
| <input type="radio"/> Myagdi        | <input type="radio"/> Nawalpur      | <input type="radio"/> Parasi         |
| <input type="radio"/> Nuwakot       | <input type="radio"/> Okhaldhunga   | <input type="radio"/> Palpa          |
| <input type="radio"/> Panchthar     | <input type="radio"/> Parbat        | <input type="radio"/> Parsa          |
| <input type="radio"/> Pyuthan       | <input type="radio"/> Ramechhap     | <input type="radio"/> Rasuwa         |
| <input type="radio"/> Rautahat      | <input type="radio"/> Rolpa         | <input type="radio"/> Rukum East     |
| <input type="radio"/> Rukum West    | <input type="radio"/> Rupandehi     | <input type="radio"/> Salyan         |
| <input type="radio"/> Sankhuwasabha | <input type="radio"/> Saptari       | <input type="radio"/> Sarlahi        |
| <input type="radio"/> Sindhuli      | <input type="radio"/> Sindhupalchok | <input type="radio"/> Siraha         |
| <input type="radio"/> Solukhumbu    | <input type="radio"/> Sunsari       | <input type="radio"/> Surkhet        |
| <input type="radio"/> Syangja       | <input type="radio"/> Tanahu        | <input type="radio"/> Taplejung      |
| <input type="radio"/> Terhathum     | <input type="radio"/> Udayapur      |                                      |

Rural Municipality / Municipality

Rural Municipality / Municipality

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**Ward number**

*Use numbers in English like 1, 2, 3*

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**Phone number**

*E.g. : 9849012345, 014233733*

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**E-mail**

*(optional)*

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Thank you for participating in this research.

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