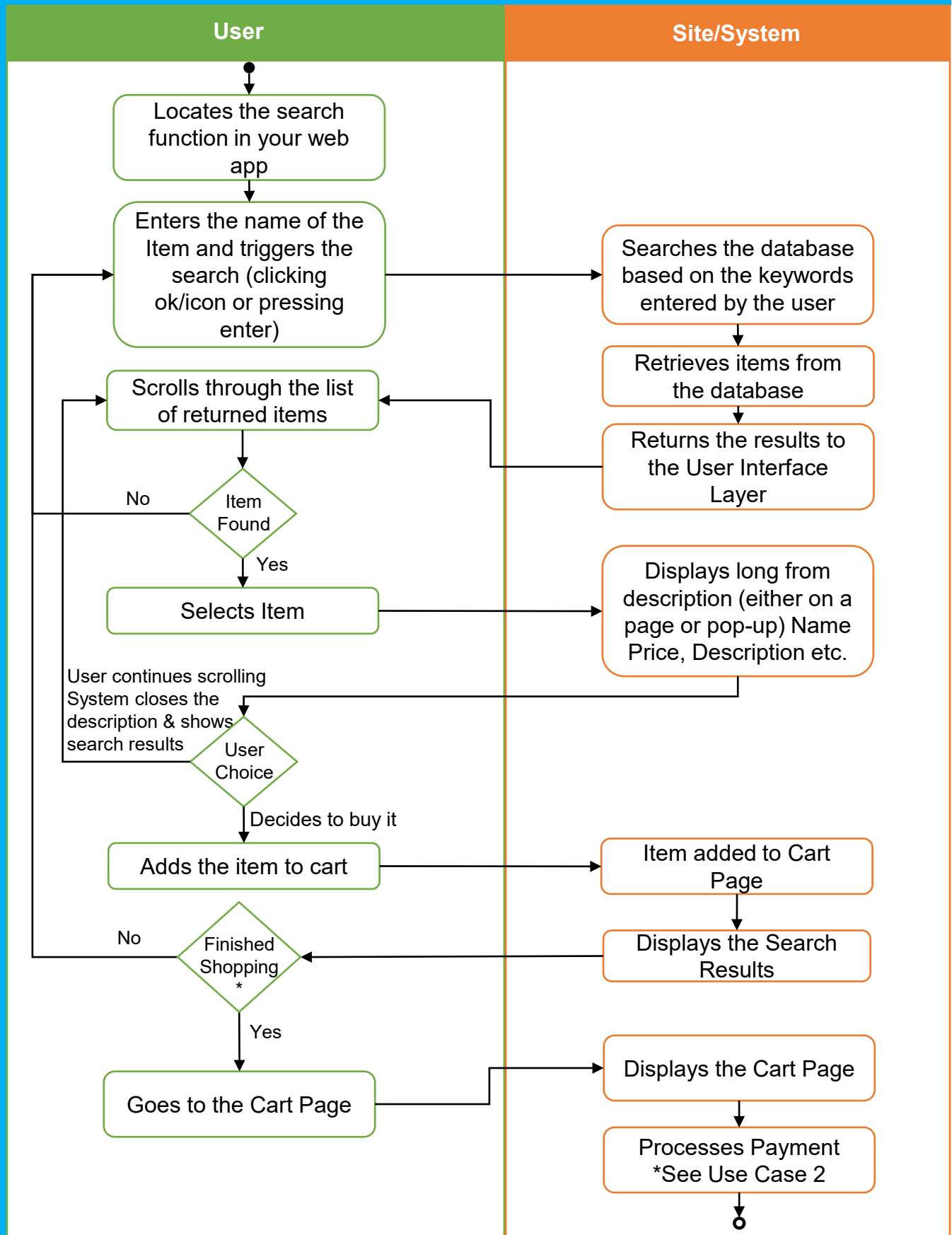


Business Scenario 1 – User Searching for an Item

Assumptions:

- The user is using your web-app and wants to find a specific item
- The Item already exists in the system the admin is not required to give input in this scenario
- *Users can also return to scroll through the items already returned from the previous search

Business Scenario 1: Customer Searching for an Item

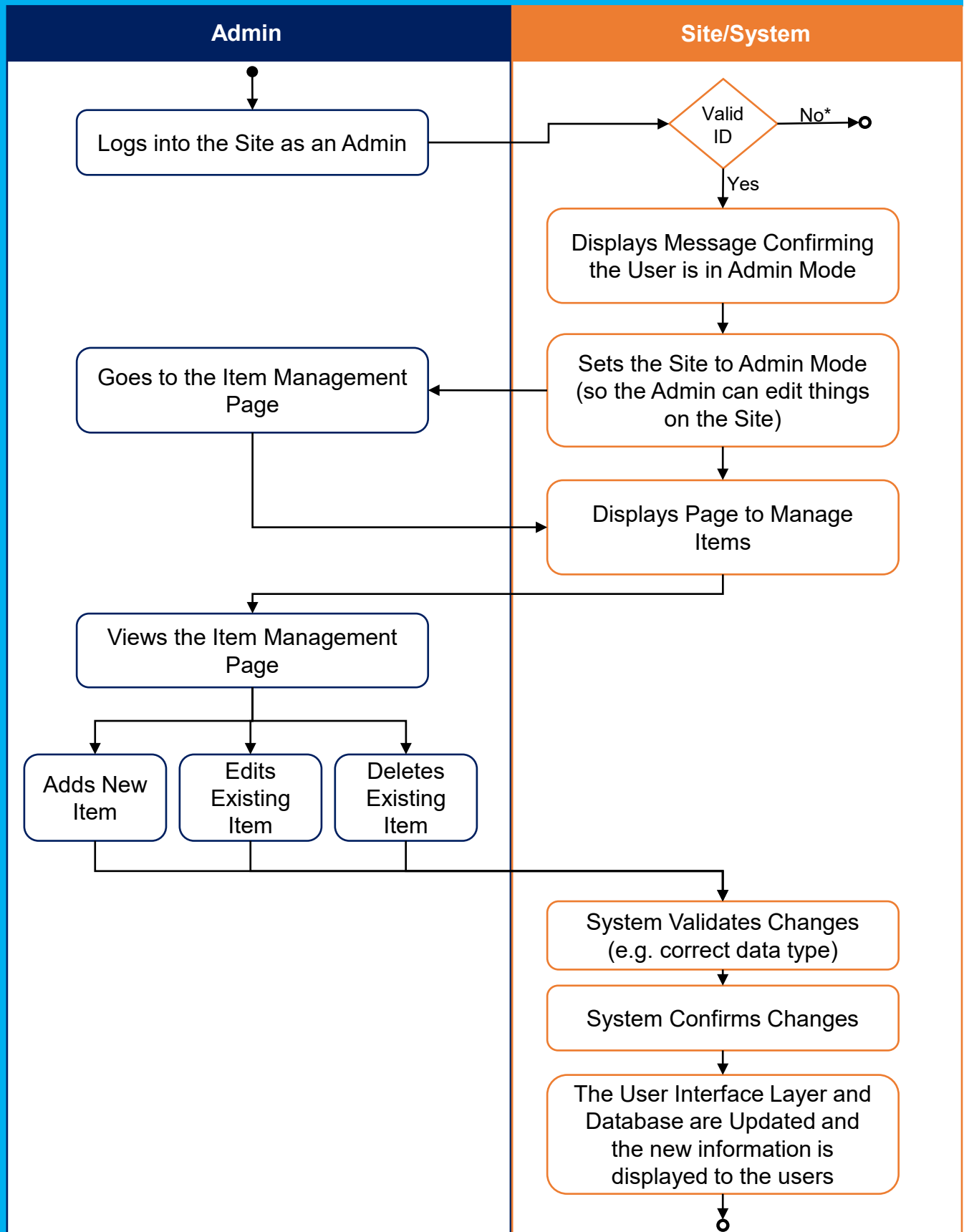


Business Scenario 2 – Item Management from the User Interface Layer

Assumptions:

- The user is not involved here, this is the Admin User managing Items on the Site
- The Admin is in the web-app
- *The user can be made into an Admin User – See Use Case 4

Business Scenario 2: Item Management

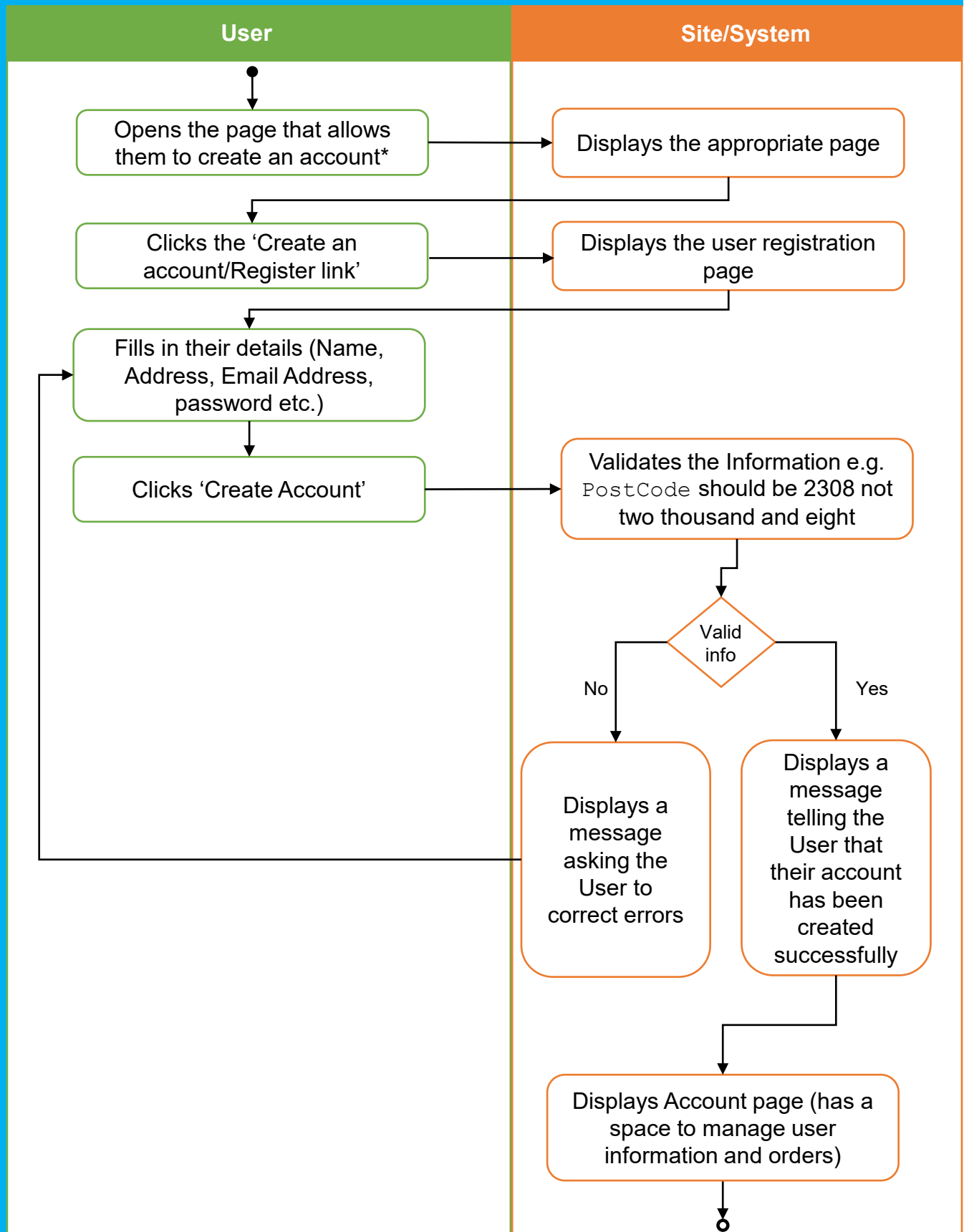


Business Scenario 3 – Create a User Account

Assumptions:

- The admin is not involved here, the user should be able to create an account without them
- Admin accounts can be created like this, but only other admins can create these accounts
- The user is already on the web-app

Business Scenario 3: Create a User Account

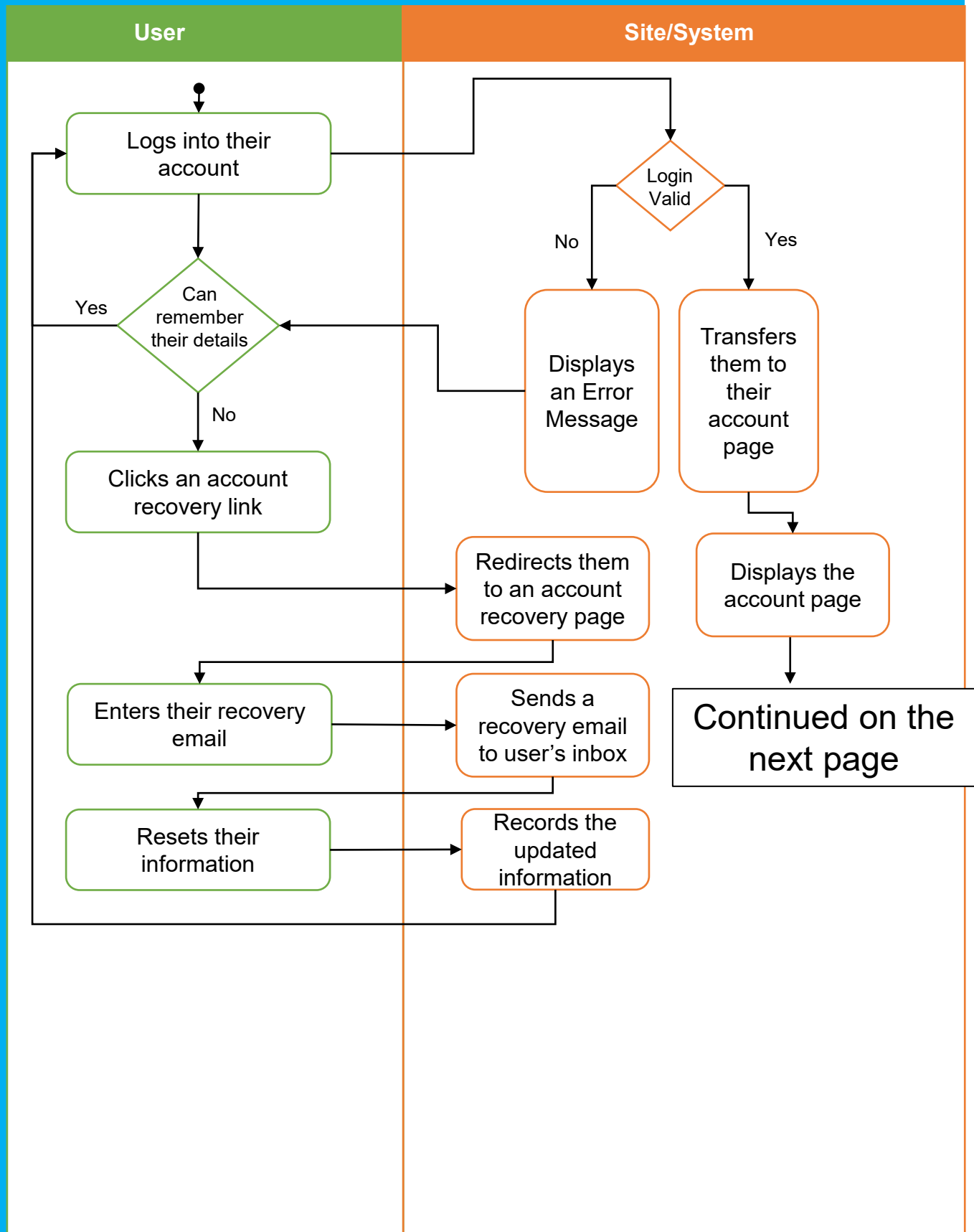


Business Scenario 4 – Manage a User Account

Assumptions:

- Both the User and Admin can edit a User account
- The Admin account can be edited in a similar way – although only other Admins can create Admin users

Business Scenario 4: Manage a User Account

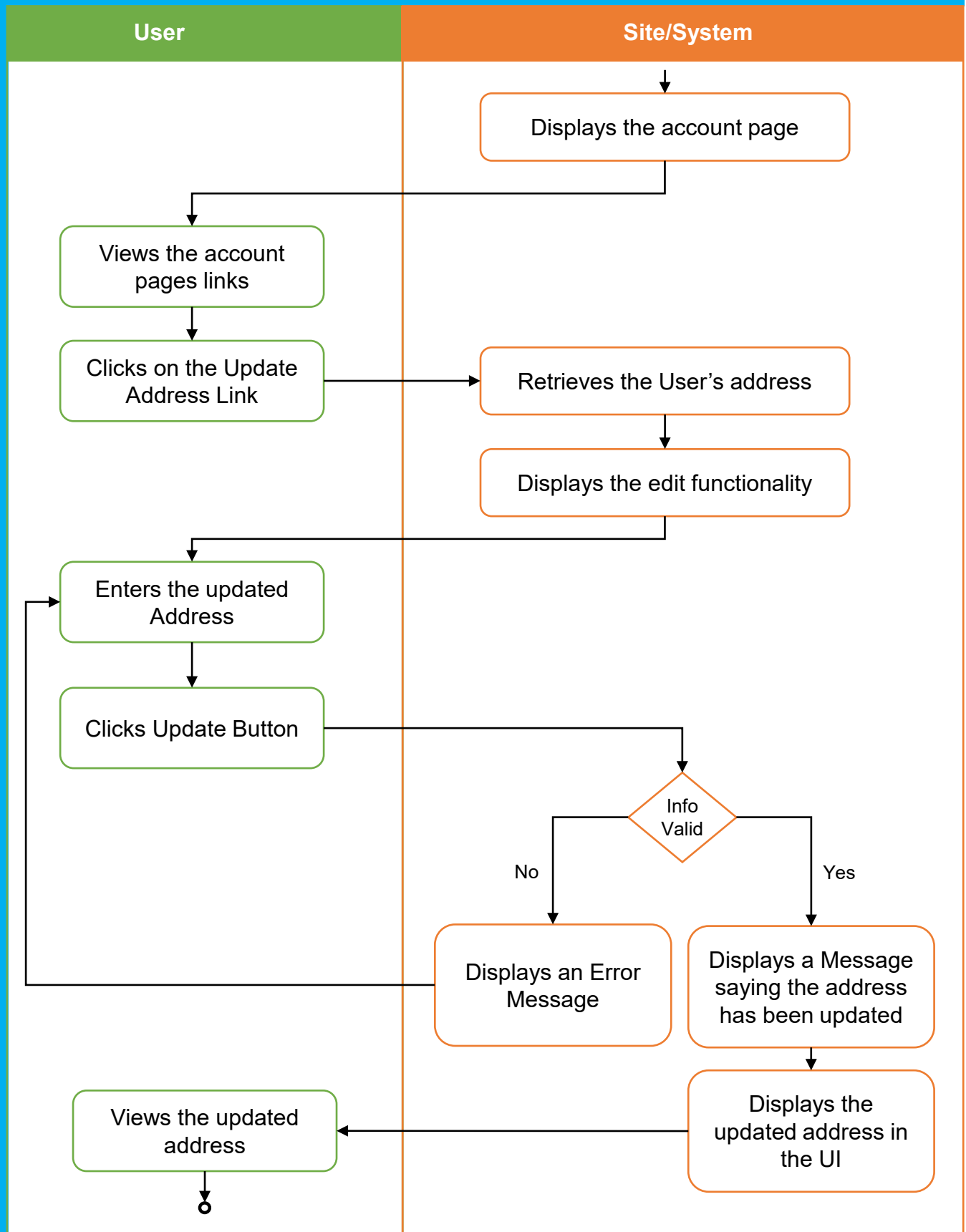


Business Scenario 4 – Manage a User Account

Assumptions:

- Both the User and Admin can edit a User account
- The Admin account can be edited in a similar way
- Here we are updating the user's address – a similar process will happen to update other details like Name, contact information and payment information

Business Scenario 4: Manage a User Account



Business Scenario 4 – Manage a User Account

Validation Notes:

- Elements to check when updating an Address for Australian Postage
 - Address Line 1/2 contains both letters and numbers e.g. 377 Ring Road
 - Post Code Contains Numbers only e.g. 2308 not two thousand and eight
 - State can be selected from a dropdown – can be Full Names or acronyms e.g. New South Wales or NSW
 - Each of these things should have a message displayed to the User if they are incorrect or missing.