



USER GUIDE



1. INTRODUCTION

THIS WEBSITE IS MADE FOR PET OWNERS SO THEY CAN EASILY FIND HELP AND INFORMATION FOR THEIR PETS. THE MAIN PURPOSE IS TO GIVE GUIDANCE ABOUT PET HEALTH, FOOD, GROOMING, AND SAFETY IN ONE PLACE. MANY TIMES PEOPLE FACE PROBLEMS IN FINDING CORRECT INFORMATION FOR PETS, SO THIS WEBSITE MAKES IT SIMPLE. JUST LIKE AN AMBULANCE WEBSITE HELPS PEOPLE IN BOOKING QUICK SERVICES, THIS WEBSITE HELPS PET OWNERS IN GETTING QUICK KNOWLEDGE AND SUPPORT FOR THEIR ANIMALS. IT IS DESIGNED TO BE EASY, CLEAR, AND USEFUL FOR



2. SYSTEM REQUIREMENTS

TO USE THIS WEBSITE, USERS DO NOT NEED A VERY POWERFUL SYSTEM. IT CAN RUN ON A NORMAL COMPUTER OR A STANDARD MOBILE PHONE WITH INTERNET. THE WEBSITE WORKS ON ALL COMMON BROWSERS LIKE GOOGLE CHROME, MOZILLA FIREFOX, MICROSOFT EDGE, AND SAFARI. FOR BEST USE, THE BROWSER SHOULD BE UPDATED TO THE LATEST VERSION. ON MOBILE, IT CAN RUN ON BOTH ANDROID AND IOS PHONES. A STABLE INTERNET CONNECTION IS ENOUGH TO OPEN THE WEBSITE SMOOTHLY.





3. ACCESSING THE WEBSITE

TO OPEN THE WEBSITE, THE USER CAN TYPE THE WEBSITE LINK (URL) IN THE BROWSER. IF IT IS RUNNING ON A LOCAL COMPUTER, THE USER CAN TYPE THE LOCALHOST LINK GIVEN BY THE DEVELOPER. AFTER TYPING THE LINK, PRESS ENTER AND THE WEBSITE WILL OPEN.



4. HOME PAGE USAGE

THE HOME PAGE IS THE FIRST PAGE OF THE WEBSITE. FROM HERE, THE USER CAN SEE THE MAIN OPTIONS AND BROWSE THE AMBULANCE LIST. THE HOME PAGE WORKS LIKE A MENU THAT GIVES ACCESS TO ALL OTHER FEATURES.





5. SEARCH / FILTER / SORT

IF THE USER WANTS TO FIND AN AMBULANCE IN A SPECIFIC AREA, THEY CAN USE THE SEARCH BAR. JUST TYPE THE NAME OF THE AREA AND THE WEBSITE WILL SHOW RELATED RESULTS. THE FILTER OPTION IS ALSO HELPFUL BECAUSE IT LETS USERS CHOOSE THE AMBULANCE TYPE THEY WANT, SUCH AS BASIC, ADVANCED, OR SPECIAL SERVICE. THE SORT OPTION HELPS TO ARRANGE THE RESULTS BY PRICE, AVAILABILITY, OR SERVICE TYPE. THESE FEATURES MAKE IT EASY FOR THE USER TO QUICKLY FIND THE RIGHT AMBULANCE INSTEAD OF CHECKING ALL OPTIONS ONE BY ONE.

6. FEEDBACK FORM

THE WEBSITE ALSO HAS A FEEDBACK PAGE WHERE USERS CAN SHARE THEIR EXPERIENCE. ON THIS PAGE, THERE IS A SIMPLE FORM WITH THREE FIELDS: NAME, EMAIL, AND MESSAGE. THE USER CAN FILL IN THEIR DETAILS AND WRITE THEIR SUGGESTIONS OR PROBLEMS. AFTER CLICKING THE SUBMIT BUTTON, THE FEEDBACK WILL BE SENT TO THE ADMIN. THIS FEATURE HELPS THE TEAM IMPROVE THE WEBSITE AND PROVIDE BETTER SERVICE IN THE FUTURE.

7. CONTACT US

IF THE USER NEEDS DIRECT HELP, THEY CAN GO TO THE CONTACT US PAGE. HERE, THE WEBSITE SHOWS PHONE NUMBERS AND EMAIL ADDRESSES OF THE ADMIN OR SUPPORT TEAM. THE USER CAN CALL OR SEND AN EMAIL IF THEY WANT TO ASK SOMETHING, REPORT A PROBLEM, OR GET MORE INFORMATION. THIS MAKES COMMUNICATION EASY BETWEEN THE USERS AND THE PEOPLE WHO MANAGE THE WEBSITE.



8. NAVIGATION HELP

THE WEBSITE HAS A SIMPLE MENU BAR THAT HELPS USERS MOVE FROM ONE PAGE TO ANOTHER. FROM THE MENU, THE USER CAN GO TO THE HOME PAGE, SEARCH PAGE, FEEDBACK PAGE, AND CONTACT US PAGE. THE NAVIGATION IS ALWAYS VISIBLE, SO THE USER CAN EASILY SWITCH BETWEEN PAGES WITHOUT CONFUSION.



9. REGISTRATION / LOGIN

IF THE WEBSITE HAS A REGISTRATION SYSTEM, THE USER CAN CREATE A PERSONAL ACCOUNT BY FILLING IN THEIR DETAILS LIKE NAME, EMAIL, AND PASSWORD. AFTER REGISTRATION, THE USER CAN LOG IN USING EMAIL AND PASSWORD. ONCE LOGGED IN, THE USER CAN SAVE PERSONAL DATA OR GET ACCESS TO EXTRA FEATURES.

10. ERROR HANDLING / TROUBLESHOOTING

SOMETIMES THE WEBSITE MAY NOT LOAD PROPERLY. IN THAT CASE, THE USER SHOULD FIRST REFRESH THE PAGE. IF THE PAGE IS STILL NOT WORKING, THE USER MUST CHECK THEIR INTERNET CONNECTION. IF SEARCH RESULTS ARE EMPTY, IT MAY MEAN NO AMBULANCES ARE AVAILABLE IN THAT AREA. IF PROBLEMS CONTINUE, THE USER CAN CONTACT SUPPORT THROUGH THE CONTACT US PAGE.

11. ACCESSIBILITY NOTES

THE WEBSITE IS MADE SIMPLE SO THAT ALL TYPES OF USERS CAN USE IT EASILY. THE FONT SIZE IS READABLE, THE COLORS ARE CLEAR, AND THE DESIGN WORKS WELL ON BOTH COMPUTER AND MOBILE. THIS HELPS USERS WHO MAY HAVE EYESIGHT PROBLEMS OR DIFFICULTY READING SMALL TEXT.

12. LOGOUT / EXIT (IF LOGIN SYSTEM IS PRESENT)

IF THE USER HAS LOGGED IN, THEY SHOULD LOG OUT AFTER FINISHING THEIR WORK. TO LOG OUT, JUST CLICK THE LOGOUT BUTTON FROM THE MENU. THIS KEEPS THE ACCOUNT SAFE AND MAKES SURE NO ONE ELSE USES IT WITHOUT PERMISSION.

13. SAFETY & PRIVACY NOTE

THE WEBSITE KEEPS ALL USER DATA SAFE. INFORMATION LIKE NAME, EMAIL, AND FEEDBACK MESSAGES ARE ONLY USED FOR IMPROVING SERVICES. THE DATA WILL NOT BE SHARED OR MISUSED. USERS CAN FEEL SAFE WHILE USING THE WEBSITE, AS THEIR PRIVACY IS RESPECTED.



THANK YOU

