**PROFESSIONAL SUMMARY**

Information Technology professional specializing in .Net programming. Extensive experience using and maintaining warehouse technology. Seeking a position in technology support or web development.

**TECHNOLOGY SKILLS AND PROJECTS**

Designing useful web applications and information systems with .Net framework using Visual Studio, Visual Basic, C#, ASP.Net, Razor Pages, MVC, SQL, and HTML.

Technology Solution Project: Agile development:

* Create IT solutions for established company with great attention to detail

Calculator Projects: using C#, VB, JavaScript and jQuery, Python, and more:

* Front-end web page design / Back-end web design

**EDUCATION AND CERTIFICATIONS**

**Bachelors in Information Technology, Web Development Using .NET**

American Public University System, Charles Town, WV

Magna Cum Laude

**Using Python to Interact with the Operating System**

Coursera.com

**Introduction to Git and GitHub**

Coursera.com

**EMPLOYMENT**

Applied Industrial Technologies, Carlisle Distribution Center – JR2194

Carlisle, PA (since 12/2005, 15 years)

**Instrumental in training / implementation of new Warehouse Management System**

* Used analytical and communication skills to instruct other team members and management on methods of completing tasks with SAP both in-person and with step-by-step instructions
* Flexible and can operate in any position in shipping
* Communicate issues with new WMS to management and troubleshoot solutions
* Helped save about 10 person-hours per week

**Utilizing technical skills**

* Performed removal and installation of end-user desktop computer hardware, software (including Windows operating systems), and networking devices at 5 different areas
* Utilize Microsoft Office and file management for creating and maintaining reports and step-by-step instructions
* Helped plan installation of new equipment, saving 10 minutes / day

**Distribution Center Shipping Team Lead Backup**

* Managing a lean team that can still reliably process 150 – 200 orders or more per day through UPS, FedEx, and freight line carriers
* Receiving 5 or more phone calls from customers or representatives per day

**Proven success in safety and business practices**

* Utilizing Kaizen principles to suggest better, safer, and cost-effective methods of performing business procedures without compromising customer service (Continuous Improvement)
* Certified in Adult CPR and AED
* Perform duties with integrity and sound business judgment according to company policies

**MILITARY**

Marine Wing Support Squadron 472, U.S.M.C.R., Naval Air Station/Joint Reserve Base

Aircraft Firefighter and Rescue Specialist (7051)

Willow Grove, PA (07/2001 – 12/2009)

2004 – 2005: Deployed to Western Iraq for Operation Iraqi Freedom

* Participated in airfield operations as an airfield firefighter

**REFERENCES**

Bupp, Eric – Supervisor Cell: 717-386-1000

Dobbs, James – Coworker Cell: 717-512-3075

Work: 717-258-7808

Matthew, Susan – Coworker Cell: 717-385-4235

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**CONTACT INFORMATION AND SOCIAL MEDIA**

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