



I'm a software engineer with 3 years of experience as a support engineer also been working as a web developer in several projects with knowledge in database management.

CONTACT

PHONE:

3121345461

EMAIL:

dapecarlos@gmail.com

LANGUAGES

Spanish (Native)

English (80%)

EDUCATION

University of Colima

August 2013 – January 2017

Bachelor in software engineer

Zaragoza University of engineering | International Mobility

August 2015 – February 2016

I attended to several courses such as fundamentals of business administration , visual programming and distributed programming

WORK EXPERIENCE

Freelancer Scheduled project | Backend programmer

10/2016 -12/2016 Colima, Mexico.

Worked as web developer created a web monitoring platform for hospitals project funded by CONACYT

Tata Consultancy Services GDL | Support Engineer

01/2017 – 10/ 2017 Guadalajara, Mexico.

Worked as a support engineer in Northern Trust account monitoring critical jobs as a L1 support level. Interaction with Linux and windows virtual machines.

Michelada studio | Web programmer

010/2017– 12/2017 Colima, Mexico

Introduction of ruby on rails framework for web programming learning some new technologies about web programming use of MVC to create web pages.

Softtek ,DXC Consultant GDL| Support Engineer

03/2018– 03/2019 Guadalajara, Mexico

Responsible of support several applications as part of daily duties Troubleshooting of Linux/Unix HP-UX/Windows Servers issues as a L2 support level.

HCL Technologies| Software Engineer

Responsible of support several applications for CITI bank interacting with the client solving issue with big impact in the business.

03/2019– Currently Guadalajara, Mexico.

TECHNOLOGIES

Linux knowledge

SQL/MySQL

SLA incident Management

Service Now

Web programming

Java

Ruby on rails

PROJECTS & COURSES

Sales applications house by house (Project)

Digital Competence Assesment Platform (Project)

Hotel web page(Project)

Mobile programing android devices(Course)
Mobile programing windows phone devices(Course)
Mobile programing IOS devices(Course)

