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## NIST Special Publication NIST SP 800-201 ipd

# NIST Cloud Computing Forensic Reference Architecture

5 Initial Public Draft

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## NIST Cloud Computing Forensic Reference Architecture

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|    |  |    |  |
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103   **All comments are subject to release under the Freedom of Information Act (FOIA).**

104 **Abstract**

105 This document summarizes research performed by the members of the NIST Cloud Computing  
106 Forensic Science Working Group and presents the NIST Cloud Computing Forensic Reference  
107 Architecture (CC FRA, also referred to as FRA for the sake of brevity), whose goal is to provide  
108 support for a cloud system's forensic readiness. The CC FRA is meant to help users understand  
109 which cloud forensic challenges might exist for an organization's cloud system. It identifies  
110 challenges that require at least partial mitigation strategies and how a forensic investigator would  
111 apply that to a particular forensic investigation. The CC FRA presented here is both a  
112 methodology and an initial implementation. Users are encouraged to customize this initial  
113 implementation for their specific situations and needs.

114 **Keywords**

115 civil litigation; criminal investigation; cybersecurity; digital forensics; enterprise architecture;  
116 enterprise operations; forensic readiness; incident response.

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194 **Executive Summary**

195 The rapid adoption of cloud computing technology has led to the need to apply digital forensics  
196 to this domain. New methodologies are required for the identification, acquisition, preservation,  
197 examination, and interpretation of digital evidence in multi-tenant cloud environments that offer  
198 rapid provisioning, global elasticity, and broad network accessibility. This is necessary to  
199 provide capabilities for incident response, secure internal enterprise operations, and support for  
200 the U.S. criminal justice and civil litigation systems.

201 This document presents the NIST Cloud Computing Forensic Reference Architecture (CC FRA,  
202 also referred to as FRA for the sake of brevity), whose goal is to provide support for a cloud  
203 system's forensic readiness. The CC FRA is meant to help users understand the cloud forensic  
204 challenges that might exist for an organization's cloud system. It identifies forensic challenges  
205 that require mitigation strategies and how a forensic investigator would apply that to a particular  
206 forensic investigation.

207 The CC FRA provides a useful starting point for all cloud forensic stakeholders to analyze the  
208 impacts of cloud forensic challenges previously reported by NIST. It does so by considering each  
209 cloud forensic challenge in the context of each functional capability presented in the Cloud  
210 Security Alliance's Enterprise Architecture.

211 While the CC FRA can be used by any cloud computing practitioner, it is specifically designed  
212 to allow cloud system architects, cloud engineers, forensic practitioners, and cloud consumers to  
213 ask specific questions related to their cloud computing architectures. The CC FRA is both a  
214 methodology and an initial implementation, and users are encouraged to customize this initial  
215 implementation for their specific situations and needs.

216

217 **1. Introduction**

218 The [NIST Cloud Computing Forensic Science Working Group \(NCC FSWG\)](#) previously  
219 published NIST IR 8006, *NIST Cloud Computing Forensic Science Challenges* [1], which was  
220 the result of collaboration between volunteers from the private and public sector. That document  
221 highlighted digital forensic challenges triggered by the specific characteristics and business  
222 model of public cloud computing services.

223 The approach to examining digital forensics in the cloud was to first understand cloud computing  
224 technology and to identify and elucidate its essential and unique characteristics, which play a  
225 significant part in three aspects of operation: normal operations, adverse operations when cloud  
226 computing resources are under attack, and operations during criminal exploitation.

227 The second phase of this approach was a close examination of the challenges that were identified  
228 in the previous NIST report. This examination involved analyzing the Cloud Security Alliance's  
229 (CSA's) Enterprise Architecture (EA) [2], its various functional capabilities and processes, and  
230 the potential impact of each challenge on performing a forensic investigation if a specific  
231 functional capability or process were involved in an attack and breach or were used during  
232 criminal exploitation. The analysis presumed fictive use case scenarios that would exploit  
233 potential weaknesses, vulnerabilities, exposures, or cloud technology for criminal activities. Such  
234 elements are of fundamental concern in forensic analysis as they present points that adversaries  
235 may seek to exploit or characteristics that can be used by criminals. In either case, there will be  
236 evidence of the attack or criminal exploitation for future forensic analysis. The EA is composed  
237 of a large number of specific functional capabilities that enable detailed consideration of the  
238 effects of each forensic challenge on each of the capabilities.

239 The third phase of this work has been to examine the nature of each challenge (i.e., whether the  
240 challenge is technological or non-technological) to determine its role and impact on the forensic  
241 examination process. As each challenge was analyzed, the applicability of techniques or  
242 technologies became clearer in terms of how they function and ultimately contribute to the  
243 forensic processes of identification, acquisition, preservation, examination, and interpretation of  
244 evidence.

245 This work brings value by clarifying how forensics in the cloud can achieve the same acceptance  
246 as forensics in traditional computing models. This document, the associated research, and NIST  
247 IR 8006 [1] proactively address the White House Executive Order of May 12, 2021, entitled  
248 *Executive Order on Improving the Nation's Cybersecurity* [3], which points out the importance  
249 of having forensic-ready information systems, including cloud systems, to improve the Nation's  
250 cybersecurity.

251 **1.1. The Need for a Cloud-specific Forensic Reference Architecture**

252 Digital forensics is the application of science and technology to the discovery and examination of  
253 digital artifacts within information systems and networks to establish facts and evidence  
254 concerning events and conditions that occur within them. Digital forensics is traditionally used  
255 for judicial proceedings and regulatory issues but may also be used for other purposes as  
256 described below.

257 Digital forensics continues to evolve in step with computer and information science. As these  
258 technologies, their implementations, and their operations have changed, digital forensics has

259 adapted. The number of scenarios that may require the application of digital forensic techniques  
260 have increased along with the complexity of the underlying architectures .

261 One common scenario involves the detailed investigation of criminal activities. As computers  
262 become widely available and develop greater capabilities, criminal elements worldwide have  
263 adopted them as tools to manage their endeavors. These include both “traditional” forms of  
264 crime (e.g., violent crime, property crime, drug trafficking, human trafficking, white-collar  
265 crime) and crimes that occur in cyberspace (e.g., ransomware attacks, data breaches, identity  
266 theft, cyber-terrorism, distributed denial of service, illicit cryptocurrency mining, child  
267 pornography, and attacks against governments, key corporations, or power grids). Forensic  
268 procedures involve locating and analyzing digital traces that can help solve the crime and/or  
269 allow for incident response.

270 Forensic procedures are also used to investigate civil actions, such as divorce proceedings, asset  
271 discovery, insurance claims, lawsuits, and similar cases that often require forensic methods to  
272 determine the presence, absence, and movement of data and funds.

273 An example of how forensic techniques are used involves the collection of a laptop computer  
274 while apprehending a presumed perpetrator of an illegal act. The suspected act could involve –  
275 for instance –financial exploitation of stolen identities, hacking into a hospital’s records  
276 management system to implant ransomware, electronic entry of a corporate system in attempted  
277 commercial espionage, or penetrating a government or military computer. Similarly, civil actions  
278 can require forensic examination, such as discovering financial assets for a divorce proceeding.

279 In each of these cases, forensics plays an essential role in determining facts; assisting in the  
280 analysis, validation, and authentication of data; and enabling documentation of findings to  
281 present to a court and attorneys.

282 The application of forensic methods may also be required for normal business operations. For  
283 example, forensic methods may be employed to recover data that, at first, appears to be lost or  
284 destroyed on computer drives. During incident response, additional goals of using forensic  
285 methods may include mitigating future cyberattacks, preventing system failure, or minimizing  
286 data loss.

287 In the commercial context, the use of forensics in incident response can help determine the root  
288 cause of an outage event, such as a component failure, corrupted software, or intentional  
289 sabotage. Other scenarios may involve close examination of system configurations, potentially  
290 questionable employee data storage and activities, and operational aspects related to compliance  
291 matters. In any of these cases, forensic methods may supply insights that are not available  
292 through any other means.

293 For decades, information processing systems have enabled the storage, processing, and  
294 transmission of information for public and private organizations and individuals. The  
295 maintenance, operations, and protection of these information systems have become paramount  
296 concerns since a disruption of sufficient magnitude or specific type could threaten business  
297 activities. In addition, the use of these systems in support of criminal activities has been of major  
298 concern.

299 Industry and government have an array of authoritative sources that guide the design,  
300 engineering, and operations of information systems. Each of the frameworks listed below can

301 provide core support for the design, implementation, assessment, monitoring, and operations of  
302 information systems:

- 303 • NIST Risk Management Framework (RMF) [4] – A focused guide to information system  
304 risk management
- 305 • ISO 27000 Series [5] – A series of standards dealing with a wide range of information  
306 security topics, such as:
  - 307 ○ ISO/IEC 27001 [6] – Information Security Management
  - 308 ○ ISO/IEC 27002 [7] – Information Security Controls
  - 309 ○ ISO/IEC 27018 [8] – Security of Personally Identifiable Information (PII) in the  
310 Cloud
  - 311 ○ ISO/IEC 27035 [9] – Incident Response
  - 312 ○ ISO/IEC 27037 [10] – Digital Evidence Collection and Preservation
- 313 • IT Infrastructure Library (ITIL) [11] – A service-oriented architecture (SOA)
- 314 • Sherwood Applied Business Security Architecture (SABSA) [12]
- 315 • The Open Group Architecture Framework (TOGAF) [13] – A general security  
316 framework
- 317 • Cloud Security Alliance STAR program [14] – A progressive security certification

318 The focus of each of these frameworks varies but generally facilitates architecting,  
319 implementing, and operating secure and resilient information systems. The RMF is focused on  
320 security from a risk identification and management perspective. As varied as the ISO 27000  
321 series [5] is, it contains standards that address digital evidence and incident response.  
322 Interestingly, however, there is not a readily apparent, in-depth exploration of cloud-system  
323 forensics.

324 The endeavor presented here deals with the matter of forensics performed within a cloud  
325 computing environment. The advent of cloud computing has simplified business operations and  
326 introduced a level of business agility not previously experienced with traditional or on-premises  
327 computing. However, cloud computing has also introduced a range of security and forensics  
328 challenges. Enhanced capabilities enjoyed by legitimate businesses and friendly governments are  
329 often equally available to opposing nation-states, terrorist groups, and international criminal  
330 elements and assets. As a result, targets that were once unassailable by nefarious actors may now  
331 be vulnerable to attack or exploitation.

332 To a great extent, cloud computing runs on virtualization – that is, the creation of processing  
333 resources that have hardware as their basis but run as multiplexed programs and are thus  
334 functionally multiplied through it. Cloud forensics involves performing analysis on “virtual  
335 machines” using techniques that rely on having “real machines” on which to work. In addition,  
336 there is the issue of the information obtained. If the “machine” is essentially “unreal,” what does  
337 that say about any evidence derived from it? This evidence is therefore different from traditional  
338 digital evidence.

339 Cloud computing has become increasingly pervasive as more entities discover its advantages.  
340 These entities include legitimate businesses, governments, and individuals who use SaaS cloud

341 platforms, as well as criminal and terrorist organizations and opposing nation-states. For  
342 legitimate consumers, cloud computing provides capabilities such as:  
343     • More rapid business continuity and disaster recovery  
344     • More effective incident response  
345     • Improved information access, management, and archiving  
346     • Easier and more immediate collaboration between widely separated individuals and groups

347 This research has adapted solutions that originated in the on-premises data center to the  
348 significant differences presented by the cloud.

349 As important as they are for addressing significant events related to business operations (as  
350 described above), forensic methods have at least equal importance when contributing to matters  
351 of compliance, legality, and criminal exploitation. Careful treatment has been given to these  
352 questions during this research to ensure that the findings do not merely consider technical aspects  
353 but also address the broader aspects of their material application. Unquestionably, close  
354 examination of these adverse events is required to understand their incipience and progression  
355 and – in particular – to ensure that remediation, event reconstruction, and attribution are  
356 effectively and credibly realized.

357 Thus, it has been the specific focus and goal of this effort to research these issues, examine and  
358 clarify the forensic challenges, and ultimately formulate and validate the capabilities required to  
359 apply accepted forensic techniques and technologies to this unique computing environment. The  
360 result is the Cloud Computing Forensic Reference Architecture.

361 In as much as a security reference architecture is required to incorporate standards and  
362 requirements that will inform system actualization and operation with respect to security,  
363 applying the forensic reference architecture will likewise inform that system actualization and  
364 operation with the capability to more effectively examine, understand, reconstruct, and remediate  
365 the variety of system events and disruptions being experienced.

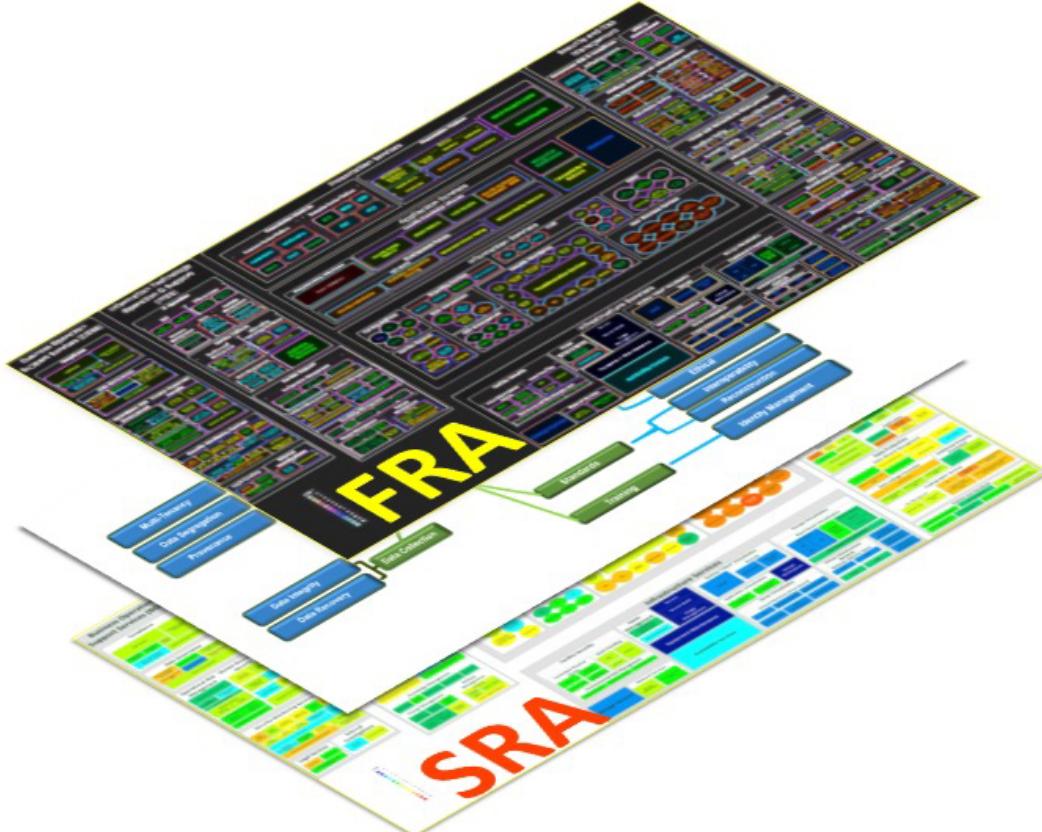
366 The goal of the CC FRA is to provide support for a cloud system's forensic readiness. It is meant  
367 to help the user understand the cloud forensic challenges that might exist for an organization's  
368 cloud system. It identifies which forensic challenges require mitigation strategies and how a  
369 forensic investigator would apply that to a particular forensic investigation. The CC FRA  
370 presented here will likely evolve over time with more use and research.

## 371 1.2. The Approach

372 The CC FRA builds on several foundational layers. We begin with the understanding that this  
373 reference architecture addresses forensics in the context of a cloud computing environment.  
374 Building upon the fundamental relationship between security, incident response, and forensics,  
375 the CC FRA is designed as an overlay to NIST SP 500-299/SP 800-200, *NIST Cloud Computing*  
376 *Security Reference Architecture* (Draft) [15]. This document discusses the Security Reference  
377 Architecture (SRA) and leverages the CSA's Enterprise Architecture (EA). Section 3 provides  
378 descriptions of the CSA's EA and its use in the SRA, while Section 4 elaborates on the overlay  
379 approach employed for the CC FRA.

380 Figure 1 depicts the overlaying approach in which cloud functional capabilities comprising the  
381 EA are analyzed using the NIST cloud computing forensic challenges to identify the functional  
382 capabilities' potential for supporting a cloud system's forensic readiness.

383



384

**Fig. 1. Forensic Reference Architecture Overlaying Approach**

386 The bottom layer in Figure 1 graphically represents the NIST cloud security reference  
387 architecture (SRA). The middle layer represents the NIST cloud forensic challenges. The top  
388 layer represents the NIST forensic reference architecture (FRA) described in the current  
389 document as an overlay (subset) of the graphical representation of the CSA EA – more precisely,  
390 the [CSA TCI v1.1](#), which is the initial version of the CSA's EA (see Appendix C).

391 In Figure 1, the FRA layer leverages the two layers graphically represented beneath it by  
392 analyzing each capability of the SRA (these capabilities being derived from the CSA EA) in the  
393 context of the challenges documented in NIST IR 8006 [1]. For each challenge, the analysis  
394 determines whether the challenge *affects* the capability if implemented in a cloud environment as  
395 part of a cloud service or solution. If the challenge *affects* the capability, then the functional  
396 capability is considered to have forensic importance, and it is imported to or considered being a  
397 capability of the FRA.

398

399 **2. Overview of NIST Cloud Forensic Challenges**

400 The [NIST Cloud Computing Forensic Science Working Group \(NCC FSWG\)](#) was established to  
401 research forensic science challenges and architectures related to the cloud environment. The  
402 Working Group surveyed the literature and identified a set of challenges related to cloud  
403 computing forensics. These challenges are presented in NIST IR 8006 [1], where each of 62  
404 challenges is described along with potential results of overcoming each challenge. In addition,  
405 the document provides a preliminary analysis of these challenges by including 1) the relationship  
406 between each challenge and the five essential characteristics of cloud computing, as defined in  
407 the NIST cloud computing model [16]; 2) how the challenges correlate to cloud technology; and  
408 3) nine categories to which the challenges belong. The analysis also considers logging data, data  
409 in media, and issues associated with time, location, and sensitive data. In addition, the relevance  
410 of topics such as rapid elasticity, multi-tenancy, and hypervisor/virtual machine layers is  
411 discussed. These 62 challenges support the criminal justice and civil litigation systems, security  
412 incident response, and internal enterprise operations.

413 The nine categories to which the challenges belong are reproduced below (from NIST IR 8006  
414 [1], pp. 8-9):

- 415 1. Architecture (e.g., diversity, complexity, provenance, multi-tenancy, data segregation).  
416     Architecture challenges in cloud forensics include:
  - 417       a. Dealing with variability in cloud architectures between providers
  - 418       b. Tenant data compartmentalization and isolation during resource provisioning
  - 419       c. Proliferation of systems, locations, and endpoints that can store data
  - 420       d. Accurate and secure provenance for maintaining and preserving chain of custody
- 421 2. Data collection (e.g., data integrity, data recovery, data location, imaging). Data collection  
422 challenges in cloud forensics include:
  - 423       a. Locating forensic artifacts in large, distributed, and dynamic systems
  - 424       b. Locating and collecting volatile data
  - 425       c. Data collection from virtual machines
  - 426       d. Data integrity in a multi-tenant environment where data is shared among multiple  
427           computers in multiple locations and accessible by multiple parties
  - 428       e. Inability to image all of the forensic artifacts in the cloud
  - 429       f. Accessing the data of one tenant without breaching the confidentiality of other tenants
  - 430       g. Recovery of deleted data in a shared and distributed virtual environment
- 431 3. Analysis (e.g., correlation, reconstruction, time synchronization, logs, metadata, timelines).  
432     Analysis challenges in cloud forensics include:
  - 433       a. Correlation of forensic artifacts across and within cloud providers
  - 434       b. Reconstruction of events from virtual images or storage
  - 435       c. Integrity of metadata
  - 436       d. Timeline analysis of log data, including synchronization of timestamps
- 437 4. Anti-forensics (e.g., obfuscation, data hiding, malware). Anti-forensics are a set of  
438     techniques used specifically to prevent or mislead forensic analysis. Anti-forensic challenges  
439     in cloud forensics include:
  - 440       a. The use of obfuscation, malware, data hiding, or other techniques to compromise the  
441           integrity of evidence

- 442            b. Malware may circumvent virtual machine isolation methods
- 443        5. Incident first responders (e.g., trustworthiness of cloud providers, response time,  
444            reconstruction). Incident first responder challenges in cloud forensics include:  
445            a. Confidence, competence, and trustworthiness of the cloud providers to act as first  
446            responders and perform data collection  
447            b. Difficulty in performing initial triage  
448            c. Processing a large volume of collected forensic artifacts
- 449        6. Role management (e.g., data owners, identity management, users, access control). Role  
450            management challenges in cloud forensics include:  
451            a. Uniquely identifying the owner of an account  
452            b. Decoupling between cloud user credentials and physical users  
453            c. Ease of anonymity and creating fictitious identities online  
454            d. Determining exact ownership of data  
455            e. Authentication and access control
- 456        7. Legal (e.g., jurisdictions, laws, service level agreements, contracts, subpoenas, international  
457            cooperation, privacy, ethics). Legal challenges in cloud forensics include:  
458            a. Identifying and addressing issues of jurisdictions for legal access to data  
459            b. Lack of effective channels for international communication and cooperation during an  
460            investigation  
461            c. Data acquisition that relies on the cooperation, competence, and trustworthiness of  
462            cloud providers  
463            d. Missing terms in contracts and service-level agreements  
464            e. Issuing subpoenas without knowledge of the physical location of data
- 465        8. Standards (e.g., standard operating procedures, interoperability, testing, validation).  
466            Standards challenges in cloud forensics include:  
467            a. Lack of minimum/basic SOPs, practices, and tools  
468            b. Lack of interoperability among cloud providers  
469            c. Lack of test and validation procedures
- 470        9. Training (e.g., forensic investigators, cloud providers, qualification, certification). Training  
471            challenges in cloud forensics include:  
472            a. Misuse of digital forensic training materials that are not applicable to cloud forensics  
473            b. Lack of cloud forensic training and expertise for both investigators and instructors  
474            c. Limited knowledge about evidence by record-keeping personnel in cloud providers
- 475

### 476    3. Overview of CSA's Enterprise Architecture

477    The Cloud Security Alliance's Enterprise Architecture (CSA's EA) [2] is both a methodology  
478    and a set of tools that enable security architects, enterprise architects, and risk management  
479    professionals to leverage a common set of solutions and controls. These solutions and controls  
480    fulfill common requirements that risk managers must assess regarding the operational status of  
481    internal IT security and cloud provider controls. These controls are expressed in terms of security  
482    capabilities and designed to create a common roadmap to meet the security needs of businesses.

483    CSA designed the EA understanding that business requirements must guide the architecture. In  
484    the case of the Enterprise Architecture, these requirements come from a controls matrix partly  
485    driven by regulations such as Sarbanes-Oxley [17] and Gramm-Leach-Bliley [18], standards  
486    frameworks such as ISO-27002 [7], the Payment Card Industry Data Security Standards [19],  
487    and the IT Audit Frameworks such as COBIT [20], all in the context of cloud service delivery  
488    models such as software as a service (SaaS), platform as a service (PaaS), and infrastructure as a  
489    service (IaaS).

490    From these requirements, a set of security capabilities have been defined and organized  
491    according to the following best practice architecture frameworks. The Sherwood Applied  
492    Business Security Architecture (SABSA) [12] defines a security model from a business  
493    perspective. The Information Technology Infrastructure Library (ITIL) [11] specifies the schema  
494    needed to manage a company's IT services, including the security guidelines to manage those  
495    services securely. The Jericho Forum [21] designates technical security specifications that arise  
496    from the reality of traditional technology environments in the data center and shift to one where  
497    solutions span the internet across multiple data centers, some owned by the business and some  
498    purely used as outsourced services. Lastly, The Open Group Architecture Framework (TOGAF)  
499    [13] provides an enterprise architecture framework and methodology for planning, designing,  
500    and governing information architectures, concluding in a common framework to integrate the  
501    work of the security architect with the enterprise architecture of an organization.

502    The CSA EA is reproduced in Appendix C, and the domains covered are:

- 503    1. Business Operation Support Services (BOSS) – These functional capabilities are  
504    associated with cloud IT services that support an organization's business needs. BOSS  
505    embodies the direction of the business and objectives of the cloud consumer. BOSS  
506    capabilities cover compliance, data governance, operational risk management, human  
507    resources security, security monitoring, internal investigations, and legal services.
- 508    2. Information Technology Operation and Support (ITOS) – These functional capabilities  
509    are associated with managing the cloud IT services of an organization. ITOS capabilities  
510    cover IT operation, service delivery, and service support.
- 511    3. Security and Risk Management (S&RM) – These functional capabilities are associated  
512    with safeguarding cloud IT assets and detecting, assessing, and monitoring cloud IT risks.  
513    S&RM capabilities cover identity and access management, GRC (governance, risk  
514    management, and compliance), policies and standards, threat and vulnerability  
515    management, and infrastructure and data protection.
- 516    4. Presentation Services – These functional capabilities are associated with the end user  
517    interacting with a cloud IT solution. The capabilities cover presentation modalities and  
518    presentation platforms (including end points, handwriting, and speech recognition).

- 519        5. Application Services – These functional capabilities are associated with the development  
520            and use of cloud applications provided by an organization. The capabilities cover  
521            programming interfaces, security knowledge life cycle, development processes,  
522            integration middleware, connectivity and delivery, and abstraction.
- 523        6. Information Services – These functional capabilities are associated with the storage and  
524            use of cloud information and data. The capabilities cover service delivery, service  
525            support, reporting services, information technology operation and support, business  
526            operations and support, data governance, user directory services, risk management, and  
527            security monitoring.
- 528        7. Infrastructure Services – These functional capabilities are associated with core functions  
529            that support the cloud IT infrastructure. The capabilities cover facilities, hardware,  
530            networks, and virtual environments.

531        Together, there are 347 functional capabilities within these domains.

532        As mentioned above, the CSA's EA functional capabilities are leveraged by the NIST Cloud  
533            Security Reference Architecture (SRA) [15], which is comprised of a formal model designed as a  
534            security overlay to the NIST Cloud Computing Reference Architecture [22] and a methodology  
535            for architecting and orchestrating a cloud-based solution. The methodology allows cloud  
536            architects to identify the system's functional capabilities. The orchestration employs a risk-based  
537            approach that follows the Risk Management Framework (RMF) [4] applied to cloud-based  
538            systems.

539        The SRA's risk-based approach for determining a cloud actor's responsibilities for implementing  
540            specific system components supports a clear delineation between the security responsibilities of  
541            cloud providers and consumers and a clear understanding of the customer responsibility matrix.  
542            Specifically, for each cloud service model, system components are analyzed to identify the level  
543            of involvement of each cloud actor when implementing those components.

544

## 545 4. The Forensic Reference Architecture Methodology

546 The Cloud Computing Forensic Reference Architecture introduced in this document aims to help  
547 the user understand the cloud forensic challenges that might exist for an organization's cloud  
548 systems. When architecting or orchestrating a new cloud system, cloud architects and cloud  
549 security and forensic practitioners are encouraged to use the CC FRA to identify which  
550 challenges could impact the system and therefore require at least partial mitigation strategies to  
551 minimize the risk incurred during operations by, for example, allowing real-time interventions  
552 based on the proactively generated forensic data and to eliminate potential negative impacts on  
553 digital forensic investigations if the need arises.

554 While the FRA can be used by any cloud computing practitioner, it is specifically designed to  
555 help the following target audiences by finding answers for specific questions related to their  
556 cloud computing architectures:

- 557 • **Target Audience #1: Cloud System Architects and Engineers.** This target audience  
558 might ask: “*To what extent does the cloud system I'm designing facilitate the use of  
559 digital forensics?*” The architectural methodology and initial architecture presented in  
560 this paper can help this audience identify where there could be potential challenges for  
561 conducting forensics and can allow them to focus on areas of potential concern. System  
562 trade-offs can be considered as well (e.g., the more that a system facilitates the use of  
563 forensics, the greater the negative operational or economic impacts might be, or the  
564 greater the chance that privacy might be impacted negatively).
- 565 • **Target Audience #2: Forensic Practitioners.** This target audience might ask: “*What  
566 items do I need to be aware of to conduct digital forensics in the cloud environment  
567 versus a traditional or on-premises computing environment?*”
- 568 • **Target Audience #3: Consumers Who Want to Procure Cloud Services from Providers.**  
569 This target audience might ask: “*What forensic questions and issues do I need to consider  
570 when discussing what a cloud provider has to offer?*”

571 The Cloud Computing Forensic Reference Architecture provides a useful starting point for all  
572 cloud security and forensic stakeholders to analyze the extent to which the cloud forensic  
573 challenges identified in NIST IR 8006 [1] are impacting their systems.

574 The 62 forensic challenges and 347 functional capabilities described in Section 2 and Section 3,  
575 respectively, provide the basis for determining which capabilities are *affected* by each of the  
576 challenges. All possible pairs of challenges and capabilities are considered. The capabilities help  
577 focus possible mitigation efforts as follows. If a challenge *affects* a capability, there may be  
578 mitigation approaches that can be used to perform better forensics with regard to that capability.  
579 Such information could prove useful for forensic practitioners, developers, and researchers.

580 The [NCC FSWG](#) has developed a mapping between functional capabilities and forensic  
581 challenges. For each functional capability, the mapping shows all of the forensic challenges that  
582 *affect* that capability. This has resulted in a Mapping Table of 347 rows (one for each capability)  
583 and 62 columns (one for each challenge). An entry in the table is YES if the associated challenge  
584 *affects* the associated capability; otherwise, the entry is NO. (See Figure 3 for an excerpt of this  
585 table.)

586 When the question is asked: *does a forensic challenge affect a functional capability*, it is defined  
 587 to mean: *if the challenge were overcome, would that make it easier to conduct a cloud forensic*  
 588 *investigation on the considered functional capability?* This is the relationship that the mapping  
 589 between challenges and capabilities is attempting to capture.

590 To help answer this question, the [NCC FSWG](#) developed a summary for each of the 62 challenges.  
 591 This summary answers the following question for each specific challenge: *What advantages would*  
 592 *be provided to a forensic investigator if this challenge were overcome (or mitigated)?* If these  
 593 advantages imply that the quality of forensics that can be performed on the functional capability  
 594 could be improved, then the answer is YES, *overcoming the challenge could make it easier to*  
 595 *perform a forensic investigation on the capability.* The summaries for the 62 challenges are found  
 596 in NIST IR 8006 [1], Annex A, Table 1.

597 The goal was to provide a narrow, precise mapping between challenges and capabilities. A  
 598 flowchart was developed that was followed to achieve this mapping, as shown in **Fig. 2**.

599



600

601 **Fig. 2. Mapping Flowchart**

602 The flowchart provides users with a uniform method for determining the applicability of a  
 603 challenge to a particular capability. In conducting the analysis, the [NCC FSWG](#) placed each  
 604 cloud forensic challenge into one of two groups: 1) challenges that are primarily technical in  
 605 nature (e.g., architecture), or 2) challenges that are primarily non-technical in nature (e.g., legal).  
 606 This led to the creation of questions Q2-a, Q2-b, Q2-c, and Q2-d in the flowchart, which perform  
 607 the placement into the two groups. If a challenge deals primarily with standards, legal issues,  
 608 contracts, service-level agreements, jurisdiction issues, privacy, ethical issues, training,  
 609 qualifications, or certifications, then the challenge is considered non-technical. Otherwise, it is

610 considered technical. This grouping provides a simple and straightforward method for analyzing  
611 the high-level characteristics of each challenge.

612 Similarly, the [NCC FSWG](#) placed each of the cloud functional capabilities into one of two  
613 groups: 1) primarily technical or 2) primarily non-technical in nature. If a capability deals  
614 primarily with standards, legal issues, contracts, service-level agreements, jurisdiction issues,  
615 privacy, ethical issues, training, qualification, or certification, then the capability is considered  
616 non-technical. Otherwise, it is considered technical. This led to the creation of questions Q3-a  
617 and Q3-b.

618 The flowchart attempts to map challenges that are primarily technical only to capabilities that are  
619 primarily technical and challenges that are primarily non-technical only to capabilities that are  
620 primarily non-technical. This results in a precise and limited mapping. If a challenge and a  
621 capability pair are assigned to the same group, the questioner is asked whether overcoming the  
622 challenge makes it easier to conduct forensics on the capability. The answer determines whether  
623 the capability is *affected* by the challenge. In summary, if the appropriate grouping is done and  
624 overcoming the challenge makes it easier to conduct forensics, then the challenge is considered  
625 to *affect* the capability (i.e., the mapping is YES; otherwise, the mapping is NO).

626 There can, of course, be challenges in one group that affect capabilities in another group, but that  
627 does not provide the precise, limited mapping. In such cases, the mapping is considered to be  
628 NO.

629 The following is an example of what is meant by a precise, limited mapping. Suppose the  
630 challenge deals with training (e.g., Challenge FC-65: *There is a lack of training materials that*  
631 *educate investigators on cloud computing technology and cloud forensic operating policies and*  
632 *procedures*; see [1], page 52). This is a non-technical challenge. In addition, suppose the  
633 capability under consideration is technical. Enhanced training would clearly provide significant  
634 benefit to forensic investigators and cloud providers because training is so broadly applicable  
635 and would help to perform forensics more easily on most capabilities. However, a cloud forensic  
636 architecture in which training *affects* almost every capability is undesirable because then the  
637 architecture applies too broadly; most of the capabilities are not *affected* by this challenge in an  
638 important way. This makes the architecture less useful because the architecture will have many  
639 challenges that *affect* too many capabilities. Rather than this broad mapping of challenges to  
640 capabilities, a narrower mapping is preferred. Narrowing the number of capabilities *affected* by  
641 the challenge allows the mapping to be more powerful because the challenge can be used as an  
642 effective tool of identifying the capabilities that are more likely to be *affected* by the challenge in  
643 an important way. The architecture with a narrower mapping is also more practical because the  
644 fewer YESs in the mappings, the easier for an investigator to apply the mappings in real-world  
645 scenarios.

646 As described above and shown in Figure 2, if both the challenge and the capability being  
647 evaluated deal with the same type of issue (i.e., *technical* or *non-technical*), then the following  
648 question is asked: “If the challenge were overcome, would that make it easier to conduct a cloud  
649 forensic investigation on the functional capability?” If the answer is “yes,” then the mapping is  
650 YES.

651 However, if the challenge is primarily technical in nature and the capability is non-technical in  
652 nature (or vice versa), then an analysis is conducted to determine whether the use of technical or  
653 non-technical solutions to implement the capability would significantly enhance the ability of a

654 forensic investigator to overcome the challenge, as illustrated in questions Q2-c and Q2-d. If the  
655 answer to this question is “no,” then no further analysis is required. If the answer to question Q2-  
656 c or Q2-d is “yes,” then the analysis will continue to determine: “If the challenge were overcome,  
657 would that make it easier to conduct a cloud forensic investigation on the functional capability?”

658 Using this methodology, it is possible to determine in a well-defined, structured fashion whether  
659 it would be easier to conduct a cloud forensic investigation on a functional capability if the  
660 forensic challenge were overcome. As a result, the flowchart will help cloud designers, forensic  
661 investigators, and other interested parties focus specifically on those functional capabilities that  
662 are affected by a specific cloud forensic challenge.

663 The process of traversing the flowchart involves asking questions about the particular challenge  
664 and capability pair that is being analyzed. Starting at the top right of the flowchart (labeled “Q2-  
665 a”), each box asks a question about the challenge or the capability. The answer to each question  
666 – YES or NO – then leads to either another box with a question or to one of the circles shown in  
667 **Table 1**.

668

669

**Table 1.** The meaning of the circles within the flowchart of **Fig. 2**



When following the logical flowchart and answering the guiding questions, if the final answer is a YES marked with a green circle, then the challenge DOES affect the capability.

When following the logical flowchart and answering the guiding questions, if the final answer is a NO marked with an orange circle, then the challenge DOES NOT affect the capability.

When following the logical flowchart and answering the guiding questions, if the final answer is a NO marked with a purple circle, then the challenge DOES NOT affect the capability for reasons explained in NOTE 1 and NOTE 2, below.

670

671 To determine whether *the forensic challenge affects the functional capability*, three fundamental  
672 types of questions are asked:

- 673 1. Question 1 (Q1) – If the challenge were overcome, would that make it easier to conduct a  
674 cloud forensic investigation on the functional capability? Note that the term “cloud  
675 forensic investigation” means the identification, acquisition, preservation, examination,  
676 interpretation, and reporting of potential digital evidence in the cloud. When analyzing  
677 Question 1, it is narrowly considered only with regard to the particular functional  
678 capability, ignoring all other capabilities as if they do not exist. So, the question really  
679 asked is: *If the challenge were overcome, would that make it easier to conduct a cloud*  
680 *forensic investigation on this functional capability only while ignoring other capabilities?*
- 681 2. Question 2 (Q2-a, Q2-b, Q2-c, and Q2-d) – These questions relate only to the challenges  
682 and not capabilities. The purpose of these questions is to determine whether the challenge  
683 deals with technical or non-technical issues and if either technical solutions or non-  
684 technical solutions significantly amplify the ability to overcome the challenge.

685       3. Question 3 (Q3-a and Q3-b) – These questions relate only to the capabilities and not the  
686           challenges. The purpose of these questions is to determine whether the capability deals  
687           primarily with technical or non-technical issues.

688 Questions 2 and 3 ask about the issues that a challenge or capability deals with, which are  
689 determined as follows. As discussed in Section 2, the [NCC FSWG](#) labeled each of the 62  
690 challenges according to the following nine categories: architecture, data collection, analysis, anti-  
691 forensics, incident first responders, role management, legal, standards, and training. The labels  
692 for each challenge may be found in [1], Annex A, Table 2, in the columns labeled “Primary  
693 Category” and “Related Category.” These categories and the challenge descriptions are used to  
694 determine the type of issue each challenge deals with. If the primary issues are standards, legal  
695 issues, contracts, service-level agreements, jurisdiction issues, privacy, ethical issues, training,  
696 qualification, or certification, then the challenge is considered non-technical. Otherwise, it is  
697 considered technical.

Similarly, if a capability deals primarily with standards, legal issues, contracts, service level agreements, jurisdiction issues, privacy, ethical issues, training, qualification, or certification, then the capability is considered non-technical. Otherwise, it is considered technical.

701 The [NCC FSWG](#) developed consensus answers for all of the questions related to Question 2 and  
702 Question 3 in the flowchart. Therefore, when a particular challenge and capability pair was  
703 considered, all questions – except for Question 1 – were already answered. This resulted in much  
704 more consistent mappings across all challenges and capabilities.

When traversing the flowchart starting at the box labeled “Q2-a,” if a NO node is *not* reached, then the box labeled “Q1” is eventually reached. For any challenge and capability pair, it may lie in one of two groups when Q1 is reached (see Figure 2). As discussed above, Group 1 is the “Technical Group,” and Group 2 is the “Non-technical Group.” They are defined as follows:

- ## 709 • **Group 1** (Technical Group) –

[The *challenge* is technical, **OR** the *challenge* is non-technical but requires technology (at least partially) to overcome the *challenge*.]

**AND** [The *functional capability* is technical.]

- 710

- 711 • **Group 2** (Non-Technical Group) –

[The *challenge* is non-technical, **OR** the *challenge* is technical but requires non-technical solutions (at least partially) to overcome the *challenge*.]

AND [The *functional capability* is non-technical.]

- 713

714 The reason for these groups – to map technical challenges to technical capabilities and non-  
715 technical challenges to non-technical capabilities – was explained above. Once a challenge and  
716 capability pair is assigned to the appropriate group, the question of whether overcoming the

challenge makes it easier to conduct forensics on the capability is asked. This determines whether the capability is affected by the challenge. If the grouping is appropriate and overcoming the challenge makes it easier to conduct forensics, then the challenge is considered to affect the capability (i.e., the mapping is YES).

However, suppose a challenge is non-technical but requires technology to overcome the challenge. Examples of non-technical challenges that have both non-technical and technical solutions include the following ([1], Annex A):

- FC-56 (Confidentiality and PII) deals with legal/privacy issues (a non-technical challenge). Privacy issues can be resolved with a combination of legal steps (e.g., legislation) and technology steps (privacy-enhancing technologies).
- FC-64 and FC-65 deal with training (non-technical challenges). Training issues can be resolved with better and more widely available training classes, but they can also be resolved with better technology to perform the training.

There are non-technical challenges that require solutions that are non-technical, technical, or a combination of both. If the non-technical challenge requires only a non-technical solution (and the capability is non-technical), it is in Group 2. If it requires only a technical solution (and the capability is technical), it is in Group 1. If it requires both, then it is in Group 1 or Group 2, depending on whether the capability is technical or non-technical.

When a challenge is technical but requires a non-technical solution to overcome the challenge (and the capability is non-technical), then this challenge is in Group 2.

In **Fig. 2**, the two purple circles refer to two notes, as follows:

- NOTE 1: When this circle is reached, the challenge does not fit in either of the two groups. It is neither technical nor non-technical. Fortunately, none of the challenges reach this node as none have this property. This node is included simply for logical completeness of the flowchart, so that every node has both a YES exit path and a NO exit path.
- NOTE 2: When this circle is reached, the capability does not fit in either of the two groups. It is neither technical nor non-technical. There are a few capabilities that reach this node. However, these capabilities do not deal with issues directly related to digital forensics for cloud computing. Instead, they involve controlling physical access to facilities (e.g., using barriers, security patrols, checking physical ID cards, etc.). They also involve mitigating physical threats to facilities, such as installing fire suppression equipment.

The process described in this section, which is employed for the analysis of any pair consisting of a cloud functional capability and a cloud forensic challenge, represents a core component of the CC FRA – the methodology – and can be applied to any set of capability-challenge pairs, either modified from the sets used in this document or adapted from a different architectural framework or empirical data.

755

756 **5. The Forensic Reference Architecture Data**

757 The data that supplements the CC FRA methodology described in Section 4 represents the result  
758 of an analysis performed by the [NCC FSWG](#) members. The methodology was applied to all  
759 possible pairings of cloud forensic challenges (62 total challenges) with cloud functional  
760 capabilities (347 capabilities). In total, 21,514 challenge-capability pairings were evaluated using  
761 the flowchart in Figure 1.

762 All users of CC FRA data are encouraged to use the data as an initial implementation of the  
763 methodology but use their own judgment when employing the CC FRA methodology in the  
764 context of their cloud systems and modify or customize NIST’s initial dataset for their specific  
765 situations and needs.

766 For example, if the existing capabilities are not appropriate for the user’s situation, some or all  
767 can be removed, and new ones can be added. Similarly, new challenges appropriate for the user’s  
768 situation can be added, or those challenges that have been adequately mitigated can be removed.  
769 This architectural methodology has the advantage of helping to focus on how challenges can be  
770 mitigated because it considers each challenge specifically in the context of affected capabilities.

771 The results of the NCC FSWG’s analysis are summarized in a Mapping Table (MT). An entry in  
772 the MT is YES if the associated challenge was identified as *affecting* the paired capability.  
773 Otherwise, the entry is NO.

774 The CC FRA data set provides all interested parties with the responses for every challenge-  
775 capability pairing based on the analysis performed by the authors and collaborators of this  
776 document. A sample excerpt of the table is displayed in Figure 3. The full CC FRA Mapping  
777 Table is available for download (see Appendix D for a partial image and a link for downloading  
778 the data).

779 The CC FRA data has 62 cloud forensic challenges obtained from NISTIR 8006 [1]. In the CC  
780 FRA Mapping Table, each cloud forensic challenge is shown across the top row (i.e., Forensic  
781 Challenge 1 [FC01], Forensic Challenge 2 [FC02], etc.). In Figure 3, only FC01-FC09 and  
782 FC58-FC65 are shown, and the rest of the challenges are hidden for the sake of readability in the  
783 figure. See Appendix D for the full Mapping Table.

784 The CC FRA data has 347 cloud functional capabilities. In the CC FRA Mapping Table, each  
785 cloud functional capability is listed on the left column labeled “CAPABILITY” (see Figure 3).  
786 The CC FRA data set preserves the grouping of the cloud functional capabilities provided by the  
787 CSA EA [2] into “CONTAINERS” and “DOMAINS.”

788 In Figure 3, the first nine capabilities are shown, as are the last nine; the rest are hidden. Each  
789 row, therefore, represents a separate capability and includes the following information: the  
790 domain of the capability (all of the domains are described in Section 3), the container (the  
791 highest-level elements within the architectural diagram in Appendix D<sup>1</sup>), the name of the  
792 capability, and a description of the capability (not shown in Figure 3 but shown in Appendix D).

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<sup>1</sup> The container is a high-level collection of capabilities consisting of related processes and procedures within the domain.

|       |        |                 |                                     |     |               |          |     | FC01 | FC02 | FC03 | FC04 | FC05 | FC06 | FC07 | FC08 | FC09 | ...HIDDEN... | FC58 | FC59 | FC60 | FC61 | FC62 | FC63 | FC64 | FC65 |     |    |
|-------|--------|-----------------|-------------------------------------|-----|---------------|----------|-----|------|------|------|------|------|------|------|------|------|--------------|------|------|------|------|------|------|------|------|-----|----|
|       |        |                 |                                     |     |               |          |     | 2a   | No   | No   | Yes  | No   | No   | Yes  | No   | No   | Yes          | Yes  | No   | Yes  | No   | Yes  | No   | Yes  | Yes  | Yes |    |
|       |        |                 |                                     |     |               |          |     | 2b   | Yes  | Yes  |      | Yes  | Yes  |      | Yes  | Yes  |              |      | Yes  | Yes  |      | Yes  | Yes  |      | Yes  | Yes |    |
|       |        |                 |                                     |     |               |          |     | 2c   |      |      | Yes  |      |      | Yes  |      |      | Yes          |      | Yes  |      | No   |      | Yes  |      | Yes  |     | No |
| Index | DOMAIN | CONTAINER       | CAPABILITY<br>(process or solution) | 3a  | 1<br>3b<br>2d | 3b<br>2d | 3a  | FC01 | FC02 | FC03 | FC04 | FC05 | FC06 | FC07 | FC08 | FC09 | ...HIDDEN... | FC58 | FC59 | FC60 | FC61 | FC62 | FC63 | FC64 | FC65 |     |    |
| 4     | BOSS   | Compliance      | Intellectual Property               | Yes | No            | No*      | No* | No   | No*  | No*  | No   | No*  | No   | No*  | No*  | No   | YES          | YES  | YES  | No   | No   | No   | No   | No   | No   |     |    |
| 5     | BOSS   | Data            | Handling/ Labeling/                 | Yes | No            | No*      | No* | No   | No*  | No*  | No   | No*  | No   | No*  | No*  | No   | YES          | YES  | YES  | No   | No   | No   | NO   | YES  | YES  |     |    |
| 6     | BOSS   | Data            | Clear Desk Policy                   | Yes | No            | No*      | No* | No   | No*  | No*  | No   | No*  | No   | No*  | No*  | No   | NO           | NO   | NO   | NO   | NO   | NO   | NO   | NO   | NO   |     |    |
| 7     | BOSS   | Data            | Rules for Information               | No  | Yes           | YES      | YES | NO   | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | NO           | NO*  | NO   | NO   | NO*  | YES  | NO*  | NO   | NO   |     |    |
| 8     | BOSS   | Human           | Employee Awareness                  | No  | Yes           | YES      | YES | NO   | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | NO           | NO*  | NO   | NO   | NO*  | YES  | NO*  | NO   | NO   |     |    |
| 9     | BOSS   | Security        | Market Threat                       | No  | Yes           | YES      | YES | NO   | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | NO           | NO*  | NO   | NO   | NO*  | YES  | NO*  | NO   | NO   |     |    |
| 10    | BOSS   | Security        | Knowledge Base                      | No  | Yes           | YES      | YES | NO   | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | NO           | NO*  | NO   | NO   | NO*  | YES  | NO*  | NO   | NO   |     |    |
| 11    | BOSS   | Compliance      | Audit Planning                      | Yes | No            | No*      | No* | NO   | No*  | No*  | No   | No*  | No*  | No*  | NO   | NO   | YES          | YES  | YES  | NO   | NO   | NO   | NO   | NO   | NO   |     |    |
| 12    | BOSS   | Compliance      | Internal Audits                     | No  | Yes           | YES      | YES | NO   | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | YES          | YES  | NO*  | NO   | NO   | NO*  | YES  | NO*  | NO   |     |    |
|       |        |                 | ...HIDDEN...                        |     |               |          |     |      |      |      |      |      |      |      |      |      |              |      |      |      |      |      |      |      |      |     |    |
| 342   | S & RM | Infrastructure  | Network                             | No  | Yes           | YES      | YES | YES  | YES  | YES  | YES  | YES  | YES  | YES  | Yes  | NO   | YES          | YES  | NO*  | YES  | YES  | NO*  | YES  | NO*  | NO   |     |    |
| 343   | S & RM | Data Protection | Data Lifecycle                      | No  | Yes           | YES      | YES | YES  | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | YES          | YES  | NO*  | YES  | YES  | NO*  | YES  | NO*  | YES  |     |    |
| 344   | S & RM | Cryptographic   | Signature Services                  | No  | Yes           | YES      | YES | YES  | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | YES          | YES  | NO*  | YES  | YES  | NO*  | YES  | NO*  | NO   |     |    |
| 345   | S & RM | Governance      | IT Risk Management                  | Yes | No            | No*      | No* | NO   | No*  | No*  | YES  | No*  | No*  | NO   | NO   | NO   | NO           | NO   | NO   | NO   | NO   | NO   | NO   | NO   | NO   |     |    |
| 346   | S & RM | InfoSec         | Risk Portfolio                      | Yes | No            | No*      | No* | NO   | No*  | No*  | YES  | No*  | No*  | NO   | NO   | NO   | NO           | NO   | NO   | NO   | NO   | NO   | NO   | NO   | NO   |     |    |
| 347   | S & RM | Privilege       | Authorization Services              | No  | Yes           | YES      | YES | YES  | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | YES          | YES  | NO*  | YES  | YES  | NO*  | YES  | NO*  | NO   |     |    |
| 348   | S & RM | Privilege       | Authorization Services              | No  | Yes           | YES      | YES | YES  | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | YES          | YES  | NO*  | YES  | YES  | NO*  | YES  | NO*  | NO   |     |    |
| 349   | S & RM | Policies and    | Information Security                | Yes | No            | No*      | No* | NO   | No*  | No*  | YES  | No*  | NO   | YES  | NO*  | NO   | NO           | NO   | NO   | NO   | NO   | NO   | NO   | NO   | NO   |     |    |
| 350   | S & RM | Privilege       | Privilege Usage                     | No  | Yes           | YES      | YES | YES  | YES  | YES  | YES  | YES  | YES  | YES  | NO   | NO   | YES          | YES  | NO*  | YES  | YES  | NO*  | YES  | NO*  | NO   |     |    |

Fig. 3. Excerpt of the Forensic Reference Architecture (Challenges vs. Capabilities Mapping Table).

793

795 The entry in the table that corresponds to a specific row and column (i.e., a specific challenge-capability pair) is either YES or NO based on the result of traversing the mapping flowchart in  
796 Figure 2. Traversing the flowchart requires answers to Questions 1 (Q1), 2 (Q2-a, Q2-b, Q2-c,  
797 Q2-d), and 3 (Q3-a, Q3-b). As described in Section 4, Q1 must be answered for each individual  
798 challenge-capability pair that reaches Q1 when the flowchart is traversed. However, Questions 2  
799 and 3, which relate only to challenges and capabilities separately, can be answered ahead of time,  
800 and consensus answers were developed for these by the [NCC FSWG](#). These answers are shown  
801 in the table in Figure 3. The second row in the table has the answers for Q2-a, the third row for  
802 Q2-b, the fourth row for Q2-c, and the fifth row for Q2-d. The fifth column in the table has the  
803 answers for Q3-a and the sixth column for Q3-b.

804

805 Each entry in the table is color-coded as follows:

- Orange – A NO is obtained before reaching question Q1 in the flowchart. These entries can be filled in automatically once the answers to questions Q2-a, Q2-b, Q2-c, Q2-d, Q3-a, and Q3-b are entered.
- Red – A NO is obtained as a result of answering Q1.
- Green – A YES is obtained as a result of answering Q1.

811 Analysis of the correlation between the forensic science challenges and the functional  
812 capabilities constitutes the foundation for achieving consistent and repeatable answers to the

813 questions identified in the CC FRA methodology. Each challenge is further categorized based on  
814 its overall *impact* on cloud functional capabilities. This categorization is focused on the overall  
815 number of affected capabilities, identifying if only a limited set of capabilities is impacted versus  
816 most capabilities composing the cloud ecosystem being impacted. The term *impact* is used to  
817 indicate how broadly or narrowly a challenge *affects* the set of functional capabilities. Therefore,  
818 the *impact* of each challenge was categorized along a *generic-to-specific* scale as follows (see  
819 NIST IR 8006 [1], Annex A, Table 2, column 4):

- 820     • *Generic (G)* – A challenge is labeled *generic* if it *affects* most of the capabilities.  
821     • *Specific (S)* – A challenge is labeled *specific* if it *affects* a limited set of capabilities.  
822     • *Quasi (Q)* – A challenge is labeled *quasi* if it falls somewhere between generic and  
823 specific.

824 A *specific* challenge applies narrowly and *affects* only a limited number of capabilities, while a  
825 *generic* challenge *affects* a broad set of capabilities. The *specific* challenge *affects* a capability in  
826 a direct manner that is determined by the particular issues addressed by the capability. This  
827 results in the capability being *affected* in an important and profound way. On the other hand,  
828 because the *generic* challenge *affects* most of the capabilities, the *affect* is not tied closely to the  
829 issues addressed in each capability, and the capabilities are *affected* in a much less important and  
830 profound way. (See Section 4 in which the “precise, limited mapping” is explained.) Thus, a  
831 *specific* challenge is more impactful overall than a *generic* one when it comes to conducting a  
832 cloud forensic investigation. The *generic-to-specific* label of each challenge is also part of the  
833 Forensic Reference Architecture, as shown in Appendix D. The [NCC FSWG](#) developed  
834 consensus labels for all of the challenges [1].  
835

836 **6. Conclusion**

837 This document presents the NIST Cloud Computing Forensic Reference Architecture (CC FRA)  
838 comprised of:

- 839     a) A methodology for analyzing the functional capabilities of an existing architecture –  
840         preferably a security architecture like the Cloud Security Alliance's (CSA's) Enterprise  
841         Architecture (EA) [2] – through a set of cloud forensic challenges, such as the set  
842         identified in NIST IR 8006 [1]
- 843     b) A data set that aggregates the results of the above methodology applied to the CSA's EA  
844         [2] and the NIST IR 8006 [1] set of cloud forensic challenges

845 The goal of the FRA is to enable the analysis of cloud systems to determine the extent to which a  
846 system proactively supports digital forensics. More precisely, the FRA is meant to help users  
847 understand how the previously identified cloud forensic challenges might impact an  
848 organization's cloud-based system. When developing a new system or analyzing an existing one,  
849 the FRA helps identify those cloud forensic challenges that could affect the system's capabilities  
850 and, therefore, require at least partial mitigation strategies to support a complete forensic  
851 investigation. The FRA also identifies how a forensic investigator would apply the mitigation  
852 strategies to a particular investigation. While the FRA can be used by any cloud computing  
853 practitioner, it is specifically designed to enable cloud system architects, cloud engineers,  
854 forensic practitioners, and even cloud consumers to analyze and review their cloud computing  
855 architectures for forensic readiness.

856 The FRA data provided in this document offers an initial implementation of the FRA  
857 methodology and a useful starting point for all cloud forensic stakeholders to analyze how the  
858 NIST cloud forensic challenges presented in NIST IR 8006 [1] affect each functional capability  
859 present in the CSA's EA [2].

860 All users are encouraged to customize this initial implementation (shown in Appendix D) for  
861 their specific situations and needs. For example, if the existing functional capabilities are not  
862 appropriate for the user's situation, some or all can be removed, and new ones can be added.  
863 Similarly, new forensic challenges appropriate for the user's situation can be added, and  
864 challenges that have been adequately mitigated can be removed. The FRA methodology  
865 promotes analysis of how cloud forensic challenges affect particular functional capabilities and  
866 helps determine whether mitigations are necessary to ensure forensic readiness related to the  
867 respective capability. This means that users can replace all cloud forensics challenges or  
868 functional capabilities used in the current FRA data set with their own.

869 The FRA presented here will likely evolve over time, and methods for quantifying impact will be  
870 developed to enhance FRA usability.

871

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945 **Appendix A. Acronyms**

946 Selected acronyms and abbreviations used in this paper are defined below.

947 **BOSS**

948 Business Operation Support Services

949 **CC FRA**

950 Cloud Computing Forensic Reference Architecture

951 **COBIT**

952 Control Objectives for Information Technologies

953 **CSA**

954 Cloud Security Alliance

955 **EA**

956 Enterprise Architecture

957 **FC**

958 Forensic Challenge

959 **FISMA**

960 Federal Information Security Modernization Act

961 **FRA**

962 Forensic Reference Architecture

963 **GRC**

964 Governance, Risk management, and Compliance

965 **IaaS**

966 Infrastructure as a Service

967 **ID**

968 Identification

969 **IEC**

970 International Electrotechnical Commission

971 **ISACA**

972 Information Systems Audit and Control Association

973 **ISO**

974 International Organization for Standardization

975 **ITIL**

976 Information Technology Infrastructure Library

977 **ITL**

978 Information Technology Laboratory

979 **ITOS**

980 Information Technology Operation and Support

981 **NCC FSWG**

982 NIST Cloud Computing Forensic Science Working Group

983 **NIST IR**

984 NIST Interagency or Internal Report

|      |   |
|------|---|
| 985  | <b>NIST SP</b>                                  |
| 986  | NIST Special Publication                        |
| 987  | <b>OMB</b>                                      |
| 988  | Office of Management and Budget                 |
| 989  | <b>PaaS</b>                                     |
| 990  | Platform as a Service                           |
| 991  | <b>PCI</b>                                      |
| 992  | Payment Card Industry                           |
| 993  | <b>PII</b>                                      |
| 994  | Personally Identifiable Information             |
| 995  | <b>Rev.</b>                                     |
| 996  | Revision  |
| 997  | <b>RMF</b>                                      |
| 998  | Risk Management Framework                       |
| 999  | <b>S&amp;RM</b>                                 |
| 1000 | Security and Risk Management                    |
| 1001 | <b>SaaS</b>                                     |
| 1002 | Software as a Service                           |
| 1003 | <b>SABSA</b>                                    |
| 1004 | Sherwood Applied Business Security Architecture |
| 1005 | <b>SLA</b>                                      |
| 1006 | Service Level Agreement                         |
| 1007 | <b>SOA</b>                                      |
| 1008 | Service-Oriented Architecture                   |
| 1009 | <b>SOP</b>                                      |
| 1010 | Standard Operating Procedure                    |
| 1011 | <b>SRA</b>                                      |
| 1012 | Security Reference Architecture                 |
| 1013 | <b>STAR</b>                                     |
| 1014 | Security, Trust, Assurance and Risk             |
| 1015 | <b>SWGDE</b>                                    |
| 1016 | Scientific Working Group on Digital Evidence    |
| 1017 | <b>TOGAF</b>                                    |
| 1018 | The Open Group Architecture Framework           |

## 1019 **Appendix B. Glossary**

### 1020 **challenge**

1021 For this paper, a currently difficult or impossible task that is either unique to cloud computing or exacerbated by it.

### 1022 **cloud computing**

1023 A model for enabling ubiquitous, convenient, on-demand network access to a shared pool of configurable computing  
1024 resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released  
1025 with minimal management effort or service provider interaction. This cloud model is composed of five essential  
1026 characteristics, three service models, and four deployment models. [16]

### 1027 **cloud consumer**

1028 A person or organization that maintains a business relationship with and uses service from cloud providers. [22]

### 1029 **cloud provider**

1030 The entity (a person or an organization) responsible for making a service available to interested parties. [22,  
1031 adapted]

### 1032 **criminal exploitation**

1033 The exploitation of computing resources by criminals. Criminal activities are planned and/or carried out using these  
1034 computing resources.

### 1035 **digital forensics**

1036 The process used to acquire, preserve, analyze, and report on digital evidence using scientific methods that are  
1037 demonstrably reliable, accurate, and repeatable such that it may be used in judicial proceedings. [23, adapted]

### 1038 **flowchart**

1039 A diagram that shows step-by-step progression through a process using boxes to show the steps and connecting  
1040 arrows between the boxes to show their order.

### 1041 **forensic investigator**

1042 A person who is an expert in acquiring, preserving, analyzing, and presenting digital evidence from computers and  
1043 other digital media. This evidence may be related to both computer-based and non-cybercrimes, including security  
1044 threats, cyber-attacks, and other illegal activities.

### 1045 **forensic readiness**

1046 The ability to collect digital evidence effectively and quickly with minimal investigation costs. This involves being  
1047 able to define the digital evidence required to reconstruct past computing events of interest.

### 1048 **functional capability**

1049 Cloud processes or solutions in the Cloud Security Alliance's Enterprise Architecture that cover business operations,  
1050 IT operations, security and risk management, presentation services, application services, information services, and  
1051 infrastructure services. [2, adapted]

### 1052 **incident response**

1053 The mitigation of violations of security policies and recommended practices. Addressing and managing the  
1054 consequences of a security breach or cyberattack.

### 1055 **mapping**

1056 An operation that associates each element of a given set with one or more elements of a second set.

### 1057 **security**

1058 Measures and controls that ensure the confidentiality, integrity, and availability of the information processed and  
1059 stored by a computer.

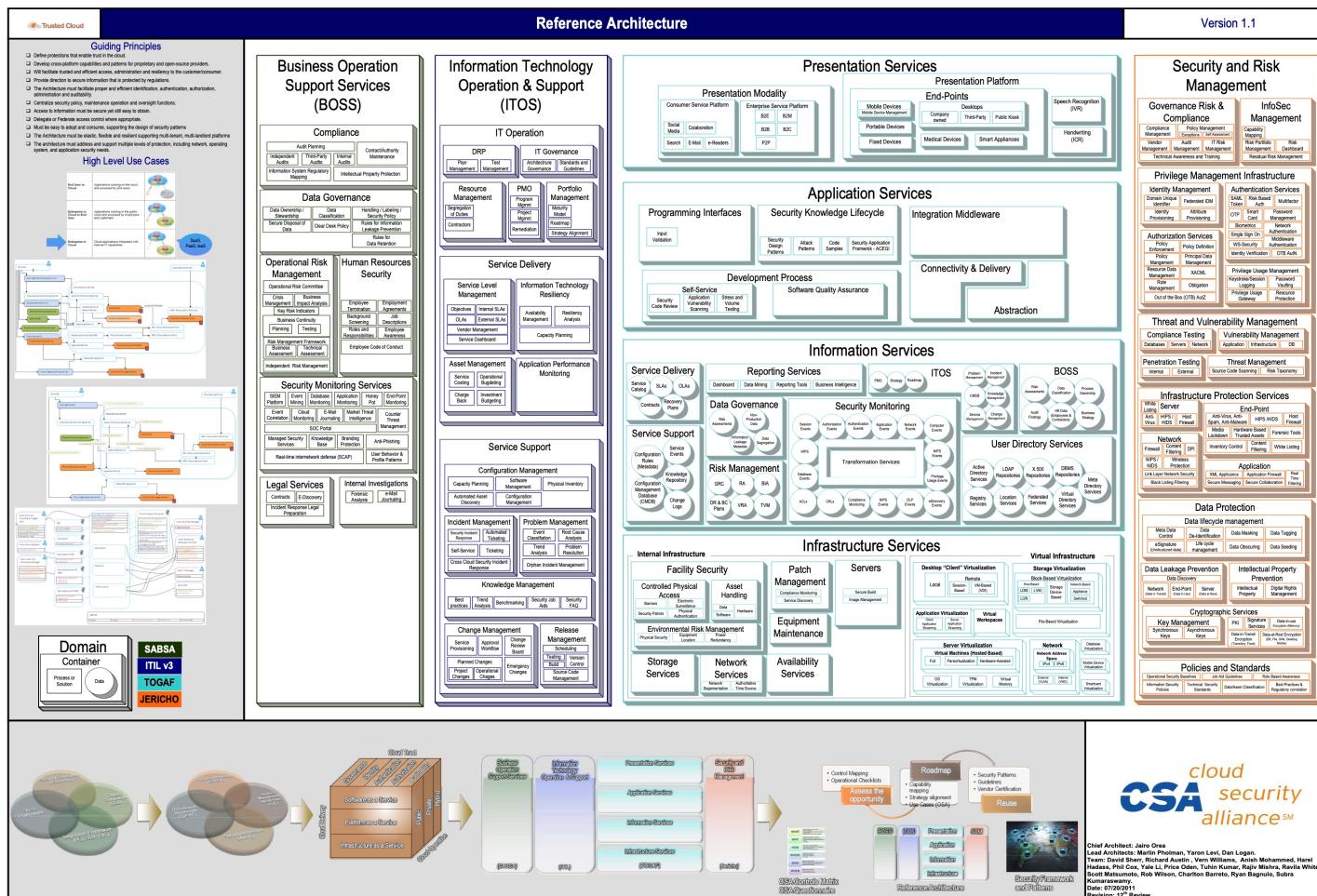
1060 **virtual machine**

1061 A virtual data processing system that appears to be at the exclusive disposal of a particular user but whose functions  
1062 are accomplished by sharing the resources of a real data processing system. [24]

1063 **virtualization**

1064 The simulation of the software and/or hardware upon which other software runs. This simulated environment is  
1065 called a virtual machine. [25, adapted]

1066 Appendix C. CSA's Enterprise Architecture



**Fig. 4.** CSA's Enterprise Architecture (v1.1)

1069 The CSA's Enterprise Architecture v1.1 and v2.0 are available for download as PDF files that can be easily enlarged for further  
1070 review at NIST's FRA [GitHub repository](#) and the [NCC FSWG website](#).

1071 Appendix D. NIST's Forensic Reference Architecture Data Set

Section 5 of this document describes how the FRA methodology can be applied to analyze and review the functional capabilities of a cloud system by using a known set of forensic challenges to determine forensic readiness as related to these capabilities. To demonstrate its use, NIST provides an initial implementation of the FRA methodology by generating the FRA data set captured in the [workbook](#) available for download at the [FRA's GitHub repository](#) or the [NCC FSWG website](#). The [workbook](#) contains the summary of data analyzed by the NIST Cloud Computing Forensic Science Working Group using the FRA methodology that leverages [NIST IR 8006, NIST Cloud Forensic Science Challenges](#), applied to the Cloud Security Alliance's Enterprise Architecture. The FRA dataset can be found under the "Capabilities vs. Challenges Data" tab of the downloadable [workbook](#).

1082

**Fig. 5.** NIST's FRA Data Set