Netia AI Chatbot — Project Summary

Environment: Render · Custom domain: https://api.netia.ai · Website: https://www.netia.ai

Architecture

- Node/Express service at `Ai-Chatbot-v1/netia-bot-safe`
- Endpoints: `/health`, `/metrics`, `/chat` (public), `/crisp/webhook` (HMAC), `/calendar/*`
- LLM + intents in `src/llm/answer.js`, `src/intents/detect.js`; KB/system prompt cache; PII redaction; rate limiting
- Prometheus metrics counters/histograms; structured logs

Deployment

- Render service `srv-d3ons39r0fns73dnacjg` (workspace `tea-d3onr1muk2gs73dq2bpg`)
- Custom domain: `https://api.netia.ai` (green). HSTS + Helmet CSP
- Env: `DRY_RUN=false`, `CORS_ORIGIN=https://www.netia.ai, https://netia.ai`

DNS & Hosting

- Porkbun: `A @ → 31.43.160.6`, `A @ → 31.43.161.6`, `CNAME www → sites.framer.app`, `CNAME api → ai-chatbot-v1-9les.onrender.com`
- Website on Framer (`www.netia.ai`, apex to Framer). SSL issued.

Chat Integration

- Custom Netia widget (styled) calling `POST https://api.netia.ai/chat` embedded in Framer
- Optional Crisp widget supported; webhook at `/crisp/webhook` with HMAC verification

Security & Ops

- Helmet CSP, HSTS, body size limits, KILL_SWITCH, rate limiter
- Metrics at `/metrics`; health at `/health`

Pricing & Copy

- $89/mo; $89 setup fee (waived with signed agreement)
- Conversion-focused Framer prompt and full landing component provided

Status

- API healthy; `/chat` tested OK; CORS set; domains correct; deploys green; site live on Framer