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# AUTOMATIZATION OF QWAC ISSUANCE

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# Plan

Challenges for automatization of QWACS  
issuance

Possible approach for automatization



# CHALLENGES FOR AUTOMATIZATION OF QWACS ISSUANCE



# Qualified Website Authentication Certificates

As defined in Regulation (EU) No 910/2014\* (eIDAS)

**Goal:** provide the identity of the legal / natural person behind a website

-  Qualified certificate
-  Content as in Annex IV (eIDAS)
-  Issued by a qualified trust service provider (QTSP)
-  Makes it possible to authenticate a website



# Qualified certificate

Identity verification (article 24.1a): “complete certainty” about identity for each certificate issuance

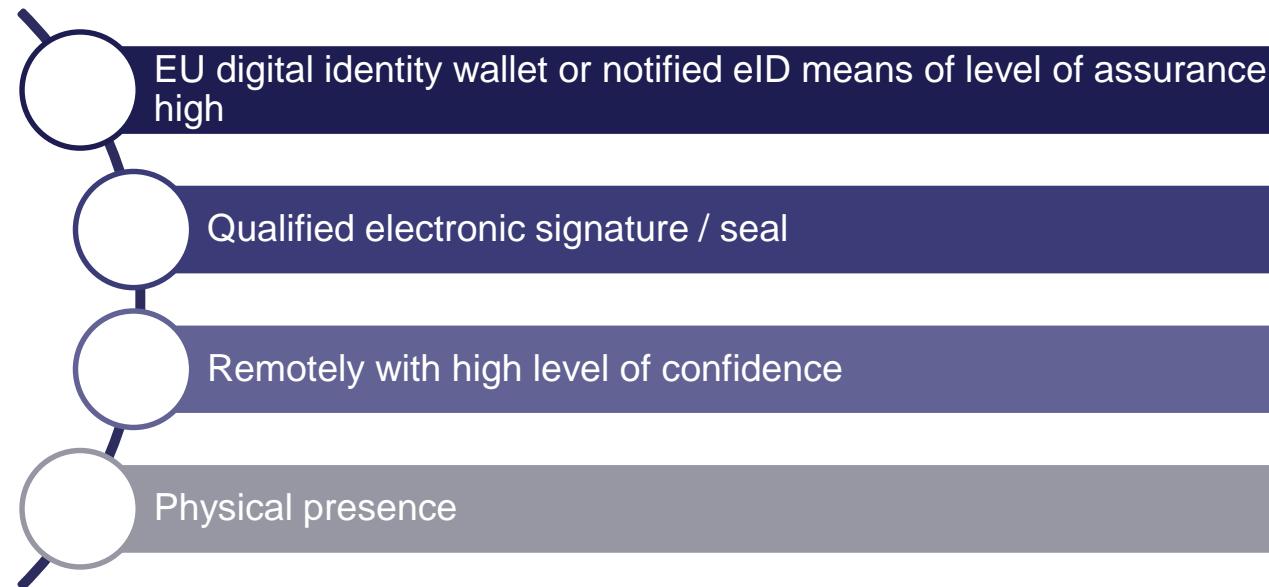
Revocation within 24h (article 24.3)

Provide revocation information (article 24.4):

- at least on a per certificate basis
- at any time and beyond the validity period of the certificate
- in an automated manner that is reliable, free of charge and efficient



# Identity verification (article 24.1a)





# Content as in Annex IV (eIDAS)

Machine readable indicator of being a QWAC	ID of QTSP (CA)	If natural person owner: name or pseudonym	If legal person owner: name and registration number
Elements of the address (at least city and state)	Domain names	Beginning / end date	Unique certificate identity code
Signature of the CA		Link to CA certificate	
Information or location certificate validity status service			

# Issued by qualified trust service provider (QTSP)

Audited at least every 24 month by a conformity assessment body (ETSI EN 319 403-1)

Qualified status delivered by **supervisory body of the member state** in which the QTSP is established

Qualification status published in national **trusted list** and referenced by EU list of trusted lists ([eIDAS Dashboard](#))

Requirements for essential entities of **NIS 2 (Directive (EU) 2022/2555)** and specific implementing act ([CIR \(EU\) 2024/2690](#))

Recognized within EU as begin qualified

# Makes it possible to authenticate a website

Automatization

Aligned with IVC, OVC (BRG) or EVC (EVCG) requirements (1-QWAC)

Linked to a TSL certificate (2-QWAC) ([ETSI TS 119 411-05](#))

Not needed to be recognized by browsers (QCP-w-gen in [ETSI EN 319 411-2](#), for example for [PSD2](#) as described in [ETSI TS 119 495](#))



# Problem

How to combine automated issuance with high confidence in the identity at each issuance of the certificate?



# POSSIBLE APPROACH FOR AUTOMATIZATION

# Two documents

- Automatisation de la gestion des certificats avec ACME | ANSSI (French) (2025-01-24)
  - Recommendations for the issuance of certificates with ACME
  - Reduce risks introduced by larger exposure of the CA by adding an ACME server and increasing attack vector on the user side based on adding the ACME client
  - For French public authorities, also requirements for ACME client
- FESA Position Paper on QWACs-final.pdf (2024-09-24)
  - Forum of European Supervisory Authorities for trust service providers
  - Specific to QWACs
  - Formulation more general, with ACME only as example



# How to achieve high level of confidence in the identity?

- 
- ```
graph TD; A(( )) --> B(( )); B --> C(( )); C --> D(( ));
```
- Verify the identity and put it in an external ACME account
  - Cryptographic binding between the ACME client and the external account
  - Fixed parameters of certificates in the external account, like list of possible domains
  - Any changes or access to the external account via strong, multifactor authentication



# Main steps

- Step 1 – Initial certificate application (agree to ToR, select parameters)
- Step 2 – Initial verification process (verify attributes to be put into certificate, at least identity)
- Step 3 – Creation of external account (multifactor authentication to access to the account, fix list of domain names, create binding material)
- Step 4 – Creation of ACME account and linking to external account (bound to exactly one external account)
- Step 5 – Request certificates in automated manner

# Requirements on the external account

- Linked to at least one human operator
- Strong multifactor authentication for creation and any changes in the external account
- External account contains at least following parameters
  - Identity information and attributes to be put into the certificate
  - List of (sub-)domains for which certificates can be issued
  - Lifetime of external account
  - Associated ACME accounts
  - Binding material (KeyID and MAC key)
- Verification of identity / attributes conformant to eIDAS article 24.1a/1b
- Initial list of domain names include action of a human operator



# Requirements on ACME account + binding material

## ACME account

- Linked to exactly one external account
- May be possible to suspend an ACME account
- Shall allow renewal of key-pair

## Binding material

- Trusted cryptographic algorithms and key generator
- Created by CA
- Protect integrity and confidentiality of the binding material



# Automatization protocol

- Only accept requests for (sub-)domains that are listed in the external account
- Use multipoint validation
- Set limited number of failed domain validations
- Set limit for number of certificate requests per IP address
- Set limit for number of certificate requests per domain



# Certificate authority

- Dedicated intermediate CA for automatization
- Infrastructure (ACME server, registration service, database) at least logical separated from non automated services
- Allowed domain validation challenges: HTTP-01, DNS-01 or TLS-APLN-01
- Availability of a report of the different actions linked to the external account, like number of certificates created, revoked, currently valid, list of accepted domains
- Provide possibility of testing the automated solution



# What happens in case of compromise

- Compromise of external account
  - Check linked ACME account and renew them if needed
- Compromise of ACME account
  - Check generated certificates and revoke if needed
- Considers case of suspension



# French proposal – ACME client requirements

- Limit privileges of ACME client
- Protection of the binding material



# ANY QUESTIONS?