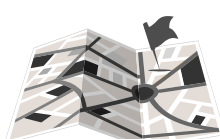


# GETTING STARTED

Welcome to Cablelabs' Developer Portal. Learn how to access the APIs, use the API navigation tool, access and interact with the underlying model and utilize the community forums.



## INTERACTING with the API ENTITY MAP

The [Entity Map](#) is an interactive tool that allows you to navigate the relationships between entities, view the detailed descriptions and access the documentation directly from the map. Through the entity relationships you will get on understanding of the domain relationships for the underlying data model.

The map provides you with the capabilities to:

**View Complete List of Common Entities within Each Domain**

Common	Customer	Interaction
Contact	Account	Bill Charge
Email Contact	Customer	Comment
Fax Number	Customer Payment	Comment Collection
Postal Contact	Customer QuotelItem	Customer Bill

**Isolate Domains and the Related Entities**

Common	Customer	Interaction
	Account	
	Customer	
	Customer Payment	
	Customer QuotelItem	

**Access any Entity Definition and Documentation with One Click**

Common	Customer	Interaction
Contact	Account	Bill Charge
Email Contact		Comment
Fax Number		Comment Collection
Postal Contact		Customer Bill
Telephone Number		Customer Billspec

Account documentation  
Account defines the relationship between the customer and provider with respect to billing, payments, and other financial transactions. The customer account is also used to grant entitlement tokens based on services purchased.

**View Immediate, Secondary and Tertiary Relationships for any Entity**

Hops Away 1 2 3

Common	Customer	Interaction	Location	Product	Resource	Service
Email Contact Contact	Account	Customer Quote	Resource Order Property	Account Product	Device	Device Configuration Data
Email Contact	Customer	Resource Order	Resource Order Property Address	Account → Product Product Specification		Device Service
Email Contact → Contact Fax Number	Customer Quote	Service Order	Account Site	Account → Product Product Configuration		Device → Service Service Specification
Email Contact → Contact Postal Contact	Customer QuotelItem	Service Order Service Order Item	Account → Site Site List	Account → Product Product Offering		
Telephone Number	Individual	Device → Service Service Role		Account → Product Product Price		
	Organization	Email Contact Ticket				
	Account Preference					
	Email Contact → Contact System Contact					
	Email Contact User					
	Organization User Group					

Have QUESTIONS, THOUGHTS or COMMENTS about the Entities? Join and subscribe to the [Model Forum](#).

## GUIDELINES

Access Model Information

Access the APIs

API Entity Map

Community Forums