



# Incident handler's journal

## Instructions

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

<b>Date:</b> July 29, 2025	<b>Entry: #1</b>
<b>Description</b>	A small U.S. medical company had to shut down operations till further notice since employees realized that they couldn't access medical records or the system at all. Only a ransomware was displayed on their screen saying the attackers want money back if the medical company wants access to their system again.
<b>Tool(s) used</b>	none
<b>The 5 W's</b>	<p>Capture the 5 W's of an incident.</p> <ul style="list-style-type: none"><li>• <b>Unethical hackers</b></li><li>• <b>There is a Ransomware attack occurring</b></li><li>• <b>Tuesday at 9:00am</b></li><li>• <b>The incident happened in the small U.S. Medical company</b></li><li>• <b>This attack happened because some employees fell for a phishing email attack which gave the unethical hackers access to the system. The main motive behind this attack was for the hackers to threaten the medical records of the company's customers for a large sum of money.</b></li></ul>

Additional notes	<ul style="list-style-type: none"> <li>• What are the future plans to ensure this situation to never happen again</li> <li>• What should the company's next step be since they can't access the medical records without paying the hackers the amount of money they are demanding for</li> </ul>
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<b>Date:</b> Record the date of the journal entry.	<b>Entry:</b> Record the journal entry number.
Description	Provide a brief description about the journal entry.
Tool(s) used	List any cybersecurity tools that were used.
The 5 W's	Capture the 5 W's of an incident. <ul style="list-style-type: none"> <li>• <b>Who</b> caused the incident?</li> <li>• <b>What</b> happened?</li> <li>• <b>When</b> did the incident occur?</li> <li>• <b>Where</b> did the incident happen?</li> <li>• <b>Why</b> did the incident happen?</li> </ul>
Additional notes	Include any additional thoughts, questions, or findings.

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Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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Reflections/Notes: Record additional notes.
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