

Matthew Caballero

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Detail-oriented junior Computer Science major motivated to be an excellent team player. Analytical and hardworking student with leadership experience in teaching martial arts and dance. Demonstrates open-mindedness and compassion in work environments.

EXPERIENCE

Loyola Chicago ITS Service Desk, Chicago - *Technician*

June 2022 - Present

- Delivered consistent exceptional technical service to 50+ customers per shift at peak times
- Received phone calls, answered customer emails, diagnosed technological issues, maintained systems
- Assisted customers with hardware and applications for various devices with different operating systems
- Monitored ticketing system, created 50+ tickets per shift with no errors, helped train 10+ new employees

Undergraduate Research, Chicago – *Research Assistant to Neil Klingensmith*

December 2021 – December 2022

- Cooperating with others to accomplish assigned objectives
- Consulting professionals for guidance with new material
- Pursuing unfamiliar knowledge to produce effective results
- Determined practical approaches to utilize ADALM-PLUTO module using Python

KO Kung Fu, San Jose – Student *Instructor*

October 2016 – March 2020

- Collaborated with others to find the most effective methods of teaching
- Analyzed abilities of students to personalize their experience of learning
- Performed with passion and intensity to demonstrate my knowledge
- Persevered through long hours of rigorous martial arts training

PROJECTS

Stock Price Tracker

- Programmed using Python, allows user to see the current status of stocks
- Saves data in CSV format, tracks previous price history

Hack n Slash Video Game

- Utilized Pygame to create a playable game with a complete storyline and goal progression system
- Applied own interest in video games to create an enjoyable gaming experience for players

Portfolio Website

- Customized using HTML, CSS, and Javascript

EDUCATION

Loyola University, Chicago – *Bachelor of Science in Computer Science (BS)*

August 2020 – Present (Expected Graduation: May 2024)

- Presidential Scholarship recipient, GPA: 3.841
- Filipino Cultural Club Coordinator
- Dance choreographer for a 1st place Battle of the Bamboo performance
- Research assistant

Bellarmino College Preparatory, San Jose – *High School Diploma*

August 2016 – May 2020

- Filipino Student Association dance member
- Robotics club member

SKILLS

Java, Python, C, Assembly, HTML, CSS, Git VCS, SQL, Operating Systems, Data Structures, Algorithms, Linux

RELEVANT COURSES

Data Structures, Algorithms, Operating Systems, Computer Security, Discrete Structures, Object-Oriented Design, Algorithm Analysis