

Senior Quality Assurance Specialist

What is Equisoft? Equisoft is a global provider of digital solutions for insurance and investment, recognized by over 250 of the world's leading financial institutions. We offer a comprehensive ecosystem of scalable solutions that help our customers meet all the challenges brought about by this era of digital transformation, thanks to our business needs-driven approach, industry knowledge, cutting-edge technologies and experts. With its business-driven approach, in-depth industry knowledge, cutting-edge technologies and multicultural team of experts based in North America, the Caribbean, Latin America, Europe, Africa, Asia and Australia, Equisoft helps its customers meet the challenges of this era of digital transformation.

Why Choose Equisoft? With 950+ employees, we are a stable organization that offers career advancement and fosters a stimulant environment. If that's not enough, then check out these other perks below:

- Hiring Location: Canada (Montreal and/or Quebec City)
- You are working hybrid in a collaborative workspace
- Internal job title: Senior Quality Assurance Specialist
- Full-time Permanent Role
- Benefits available day 1: Medical, Dental, Retirement Plan, Telemedicine Program, Employee Assistance Program, etc.
- Flexible hours
- Number of hours per week: 40 or 37.5
- Educational Support (LinkedIn Learning, LOMA Courses and Equisoft University)

Role: The Quality Assurance Specialist Senior reports to the Director, Global Delivery. The ideal candidate is a team player with strong testing skills, has insurance industry knowledge, is well acquainted with quality assurance concepts, has good communication skills, and the ability to adapt to multiple projects.

Your Day with Equisoft:

- Coordinate all testing related activities for self or the team while ensuring that best practices and standards are followed in the assigned project
- Create the test strategy and test scenarios/cases for new features
- Review requirements specifications and technical design documents to provide timely and on point feedback
- Identify and analyze testing project risks and initiate corrective action and contingency plans where necessary
- Evaluate and advise on the testability of a user story including considerations for manual testing, automated testing and the potential dependence between user stories
- Test end-to-end processes, while being able to catch bugs at an early stage in the development cycle
- Collaborate closely with other teams to analyze and resolve issues during the various phases of a project

- Lead the defect triage meetings and coordinates with project team to resolve and validate the defects
- Create closure reports on project completion and share it with the team
- Provide training and guidance to team members on specific products and tools used in various projects
- Collaborate in an Agile environment along with a dynamic team composed of software developers, architects, and project managers

Requirements:

Technical

- Bachelor's Degree in Computer Engineering or Information Technology or College Diploma
- Minimum of 7 years of experience in a similar position
- Proficient in quality assurance principles, theories, and concepts. Understanding of the different types of tests and their role (unit, integration, functional, etc.)
- Experience and knowledge of software quality tools (i.e.. test case management, defect management, automation)
- Experienced using integration and implementation in a complex distributed solution and infrastructure environment
- Previous experience in test planning, estimations, prioritization and documentation
- Experience coaching team members on testing methodologies, practices and standards
- Knowledge of relational databases and scripting automated tests (SQL, SoapUI, Playwright, Neoload C#, Java)
- Excellent knowledge of French and English (spoken and written)

Soft skills

- Strong sense of organization and prioritizing
- Analytical and problem-solving skills
- Ability to communicate, write and synthesize information
- Ability to multi-task in a rapid-paced environment
- Team spirit, tact, diplomacy, autonomy, rigor, and discipline

Nice to Haves:

- Knowledge of financial and/or insurance industries

Equisoft is committed to creating a diverse environment and is proud to be an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.