

# CHARLIE CHRISMAN

## SKILLS

Languages			Frameworks			Databases	Technologies	
HTML5	JavaScript	Java	Node.js	Ionic	Flask	PostgreSQL	AJAX	AWS
CSS3	Python	C#	Express	Meteor	Django	Redis	Heroku	Github/Git
PHP	Ruby	Chinese	AngularJS	Ruby on Rails	CakePHP	Mongo DB	Mailgun	Rest API

## WORK EXPERIENCE

<b>Sales Engineer</b> (Plivo)	<i>San Francisco, CA</i>	August 2015 – Current
<ul style="list-style-type: none"><li>Educate potential customers about Plivo's service, show demos of product functionality, and answer questions to assist SDRs and AEs with selling Plivo's service</li><li>Onboard new customers by consulting about application design and product requirements, providing relevant documentation and code samples, debugging customer code, and troubleshooting problems</li><li>Monitor support interactions for high value or strategic customers and coordinate responses from the support, product, engineering, and devops teams to quickly and efficiently resolve any issues</li><li>Develop and maintain website documentation, helper libraries, and sample code</li><li>Developed new Salesforce helper library for using Plivo's service within Salesforce</li><li>Managed and led several extra projects: Salesforce and Marketo migration, Somos RespOrg establishment, new toll free SMS carrier onboarding and subsequent product roll out</li></ul>		
<b>Energy Analyst</b> (Gridium)	<i>San Francisco, CA</i>	December 2014 – Current
<b>Full Stack Web Developer</b> (General Assembly)	<i>San Francisco, CA</i>	April 2015 – July 2015
Attended an intensive, 12-week course in full-stack web development studying JavaScript and Ruby on Rails. Projects:		
<ul style="list-style-type: none"><li>Ionic E-Commerce - a hybrid web/iOS/Android front-end client to an e-commerce store. Technologies: JavaScript, AngularJS, Ionic Framework, Ruby on Rails, PostgreSQL, Amazon S3, Heroku</li><li>Pet.id - a website to connect owners of lost pets and the general public who found a lost pet but doesn't know how to contact the owner. Technologies: Ruby on Rails, PostgreSQL, JavaScript, Bootstrap, Mandrill, Amazon S3, Heroku</li><li>CatchPhrase.ly - a flashcards study web app using spaced repetition techniques, useful for learning a large quantity of vocabulary quickly and efficiently. Technologies: JavaScript, jQuery, Express, Node.js, Mongo DB</li></ul>		
<b>Executive Director</b> (Chrisman Holdings)	<i>Beijing, China</i>	October 2011 – March 2013
Provided IT services for expatriate small businesses and individuals; Redesigned client websites; Designed and implemented technical fixes for clients' website/blog; Managed MySQL administration and backups during patches to ensure data consistency and site availability.		
<b>China Liaison</b> (Revstone Industries)	<i>Beijing, China</i>	December 2009 – July 2011
<b>Owner</b> (Han Business Consulting)	<i>Beijing, China</i>	August 2008 – June 2009
<b>Partner</b> (Elmer Holdings)	<i>Beijing, China</i>	January 2007 – July 2008
<b>Technology Consultant</b> (Self-employed)	<i>Lexington, Kentucky</i>	June 2001 – August 2006
Provided IT services for residential and SME customers including networking, Windows/Unix server administration and Unix workstation and Windows desktop troubleshooting and repair.		
<b>Director of Business Development</b> (Intelliwire)	<i>Lexington, Kentucky</i>	August 2001 – April 2002
Designed and implemented infrastructure for a new Internet Service Provider; Supported system development and administration.		
<b>Assistant Network Administrator</b> (iHigh.com)	<i>Lexington, Kentucky</i>	October 1999 – August 2001
Managed network for start-up business; Programmed routers, switches, and servers in the local office; Sole technical support engineer for 2001 College World Series online score reporting system.		

## EDUCATION

General Assembly	Web Development Immersive	<i>San Francisco, CA</i>	April 2015 – July 2015
Beijing Language & Culture University	Chinese Language	<i>Beijing, China</i>	August 2006 – January 2007
University of Kentucky	Bachelor of Arts - Economics	<i>Lexington, KY</i>	August 2001 – May 2006
Fudan University	Chinese Language	<i>Shanghai, China</i>	August 2004 – July 2005