

CHARLIE CHRISMAN

SKILLS

Languages			Frameworks			Databases	Technologies	
HTML5	JavaScript	Java	Node.js	Ionic	Flask	PostgreSQL	AJAX	AWS
CSS3	Python	C#	Express	Meteor	Django	Redis	Heroku	Github/Git
PHP	Ruby	Chinese	AngularJS	Ruby on Rails	CakePHP	Mongo DB	Mailgun	Rest API

WORK EXPERIENCE

Sales Engineer (Plivo)	<i>San Francisco, CA</i>	August 2015 – Current
<ul style="list-style-type: none">Educate potential customers about Plivo's service, show demos of product functionality, and answer questions to assist SDRs and AEs with selling Plivo's serviceOnboard new customers by consulting about application design and product requirements, providing relevant documentation and code samples, debugging customer code, and troubleshooting problemsMonitor support interactions for high value or strategic customers and coordinate responses from the support, product, engineering, and devops teams to quickly and efficiently resolve any issuesDevelop and maintain website documentation, helper libraries, and sample codeDeveloped new Salesforce helper library for using Plivo's service within SalesforceManaged and led several extra projects: Salesforce and Marketo migration, Somos RespOrg establishment, new toll free SMS carrier onboarding and subsequent product roll out		
Energy Analyst (Gridium)	<i>San Francisco, CA</i>	December 2014 – Current
Full Stack Web Developer (General Assembly)	<i>San Francisco, CA</i>	April 2015 – July 2015
Attended an intensive, 12-week course in full-stack web development studying JavaScript and Ruby on Rails. Projects:		
<ul style="list-style-type: none">Ionic E-Commerce - a hybrid web/iOS/Android front-end client to an e-commerce store. Technologies: JavaScript, AngularJS, Ionic Framework, Ruby on Rails, PostgreSQL, Amazon S3, HerokuPet.id - a website to connect owners of lost pets and the general public who found a lost pet but doesn't know how to contact the owner. Technologies: Ruby on Rails, PostgreSQL, JavaScript, Bootstrap, Mandrill, Amazon S3, HerokuCatchPhrase.ly - a flashcards study web app using spaced repetition techniques, useful for learning a large quantity of vocabulary quickly and efficiently. Technologies: JavaScript, jQuery, Express, Node.js, Mongo DB		
Executive Director (Chrisman Holdings)	<i>Beijing, China</i>	October 2011 – March 2013
Provided IT services for expatriate small businesses and individuals; Redesigned client websites; Designed and implemented technical fixes for clients' website/blog; Managed MySQL administration and backups during patches to ensure data consistency and site availability.		
China Liaison (Revstone Industries)	<i>Beijing, China</i>	December 2009 – July 2011
Owner (Han Business Consulting)	<i>Beijing, China</i>	August 2008 – June 2009
Partner (Elmer Holdings)	<i>Beijing, China</i>	January 2007 – July 2008
Technology Consultant (Self-employed)	<i>Lexington, Kentucky</i>	June 2001 – August 2006
Provided IT services for residential and SME customers including networking, Windows/Unix server administration and Unix workstation and Windows desktop troubleshooting and repair.		
Director of Business Development (Intelliwire)	<i>Lexington, Kentucky</i>	August 2001 – April 2002
Designed and implemented infrastructure for a new Internet Service Provider; Supported system development and administration.		
Assistant Network Administrator (iHigh.com)	<i>Lexington, Kentucky</i>	October 1999 – August 2001
Managed network for start-up business; Programmed routers, switches, and servers in the local office; Sole technical support engineer for 2001 College World Series online score reporting system.		

EDUCATION

General Assembly	Web Development Immersive	<i>San Francisco, CA</i>	April 2015 – July 2015
Beijing Language & Culture University	Chinese Language	<i>Beijing, China</i>	August 2006 – January 2007
University of Kentucky	Bachelor of Arts - Economics	<i>Lexington, KY</i>	August 2001 – May 2006
Fudan University	Chinese Language	<i>Shanghai, China</i>	August 2004 – July 2005