9 QUALITY ASSURANCE AND QUALITY CONTROL

9.1 Introduction

The goal of quality assurance and quality control (QA/QC) is to identify and implement sampling and analytical methodologies which limit the introduction of error into analytical data. For MARSSIM data collection and evaluation, a system is needed to ensure that radiation surveys produce results that are of the type and quality needed and expected for their intended use. A *quality system* is a management system that describes the elements necessary to plan, implement, and assess the effectiveness of QA/QC activities. This system establishes many functions including: quality management policies and guidelines for the development of organization- and project-specific quality plans; criteria and guidelines for assessing data quality; assessments to ascertain effectiveness of QA/QC implementation; and training programs related to QA/QC implementation. A quality system ensures that MARSSIM decisions will be supported by sufficient data of adequate quality and usability for their intended purpose, and further ensures that such data are authentic, appropriately documented, and technically defensible.

Any organization collecting and evaluating data for a particular program must be concerned with the quality of results. The organization must have results that: meet a well-defined need, use, or purpose; comply with program requirements; and reflect consideration of cost and economics. To meet the objective, the organization should control the technical, administrative, and human factors affecting the quality of results. Control should be oriented toward the appraisal, reduction, elimination, and prevention of deficiencies that affect quality.

Quality systems already exist for many organizations involved in the use of radioactive materials. There are self-imposed internal quality management systems (*e.g.*, DOE) or there are systems required by regulation by another entity (*e.g.*, NRC) which require a quality system as a condition of the operating license. These systems are typically called Quality Assurance Programs. An organization may also obtain services from another organization that already has a quality system in place. When developing an organization-specific quality system, there is no need to develop new quality management systems, to the extent that a facility's current Quality Assurance Program can be used. Standard ANSI/ASQC E4-1994 (ASQC 1995) provides national consensus quality standards for environmental programs. It addresses both quality systems and the collection and evaluation of environmental data. Annex B of ANSI/ASQC E4-1994

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¹ Numerous quality assurance and quality control (QA/QC) requirements and guidance documents have been applied to environmental programs. Until now, each Federal agency has developed or chosen QA/QC requirements to fit its particular mission and needs. Some of these requirements include DOE Order 5700.6c (DOE 1991c); EPA QA/R-2 (EPA 1994f); EPA QA/R-5 (EPA 1994c); 10 CFR 50, App. B; NUREG-1293, Rev. 1 (NRC 1991); Reg Guide 4.15 (NRC 1979); and MIL-Q-9858A (DOD 1963). In addition, there are several consensus standards for QA/AC, including ASME NQA-1 (ASME 1989), and ISO 9000/ASQC Q9000 series (ISO 1987). ANSI/ASQC E4-1994 (ASQC 1995) is a consensus standard specifically for environmental data collection.