

ABOUT ME

I am a Web Developer with experience in the banking industry. I have worked with many technologies on the front and back end while also learning fundamentals of business like accounting, economics, and management throughout my academic experience. I have gained knowledge of applying information technology in real world situations by working as a Desktop Support Specialist at Eastman Credit Union.

CONTACT

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cadegray.dev

EDUCATION

RADFORD UNIVERSITY

GPA: 3.4

Bachelor of Science in Information Science &
Systems with a concentration in Web
Development

CERTIFICATIONS

CISCO CERTIFIED NETWORK ASSOCIATE
ROUTING AND SWITCHING (CCNA)

Cisco

MICROSOFT OFFICE SPECIALIST EXCEL

2016

Microsoft

W!SE FINANCIAL LITERACY

W!se

EXPERIENCE

EASTMAN CREDIT UNION - KINGSPORT, TN

Desktop Support Specialist MAY 2020 - Present

- Processed ACH and Batch files through the company's core banking system.
- Implemented troubleshooting skills strategically to assist users.
- Provided one on one application and hardware support as well as provided applicable suggestions that resulted in a better workflow for the employees
- Maintain employee Active Directory accounts and assign roles and groups when requested.

EASTMAN CREDIT UNION - KINGSPORT, TN

Peak IT, MAY 2019 - AUG 2019

 Collaborated with a team of 4 on the company's 2019 Desktop Rollout Project as well as moving employees to a newly built office space.

SKILLS

- JAVA
 - JDBC
 - OBJECT ORIENTED DESIGN
- HTML/CSS/JAVASCRIPT
 - JQUERY
 - REACT
 - SAILS
 - BOOTSTRAP
- LINUX/APACHE/MYSQL/PHP
- LINUX CLI
- GIT
- R/PYTHON/TABLEAU/EXCEL
- WINDOWS 10 ADMINISTRATION
 - ACTIVE DIRECTORY