As you probably know, we are developing <u>a restaurant management app</u>. We request your completion of this questionnaire to help us learn more about your daily <u>tasks and habits</u> needs, and preferences. The information you and others provide will assist us <u>in</u> developing this app properly. Your answers will be handled in the strictest confidence.

Your answers will be tabulated with those of others to determine information needs, usage patterns, content requirements, format preferences, and overall quality. Thank you for your time and assistance.

Demographics, Background and Experience Information
User Name:
Gender: female male
Age Group: under 18 18-25 26-35 36-5556-65over 65
Title: server chef manager supervisor owner
education: high school colleage graduate school

Please answer these questions if your title is under the manager.

- 1. How does your manager assign tasks to you?
- 2. How do you keep track of your daily tasks?
- 3. If you want to change your task, what action do you take?
- 4. Do you put your name or your signature somewhere on the way in and out of work?
- 5. Are you daily depending on your manager to assign tasks?
- 6. How long does it take to assign tasks?
- 7. If there is a system/product that can help you complete task dispatching (task receiving), what functions do you want it to have?

Please answer these questions if your title is a manager or higher.

- 1. How do you assign daily tasks to employees?
- 2. How do you manage the daily tasks for employees?
- 3. How many employees do you currently have on your restaurant staff?
- 4. How many shifts do you currently schedule each week?
- 5. How often do you assign daily tasks?
- 6. How does an employee notify you when they want to change their shift?
- 7. If there is a system/product that can help you complete task dispatching (task receiving), what functions do you want it to have?