

Juan Cristian García Vargas



LOCATION

Querétaro Querétaro



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Summary

Global IT Leader with over 15 years of experience, at multinational financial service corporations. Leading **software development** teams for customers across multiple locations. Proficiency in SQL relational databases, **strong Python coding experience**, Technical Management and multidisciplinary team coordination.

Experiences

2019- 2020

Project Delivery Manager LATAM

Diebold Nixdorf– Querétaro, Querétaro

- Responsible for the proposals, planning and delivery for Agile projects within the appointed area of responsibility (LATAM). Managing project performance and risks against project plan.
- Stakeholder management across multiple areas and functional domains.
- Timely identification and resolution of conflicts aimed beneficial outcomes and sustainable relationships.
- Drives and controls the cost budget of the delivery project including forecasting.
- Accurate and timely reporting of status.
- Lead the team of product (-family) specialists as a line manager. Responsible for staffing project teams with experienced subject matter experts from practice in co-operation with the Project Manager.

2017 - 2019

Solution Architect

Tata Consultancy Services– Zapopan, Jalisco.

- Define architecture standards and frameworks to drive the integration of Morgan Stanley systems with systems partners making use of RESTful API interfaces (Python/Flask, Perl/CGI).
- Migrate and legacy applications from Perl/CGI to Python/Flask technologies by making use of CI tools and dockerized environments.
- Lead Agile software development and implementation of new and existing platform automation services solutions.
- Coach and Mentor on Technical skills such as SQL development and Script programming Languages (Perl, Shell script, Python, etc.).
- Ensure compliance with governance, legal and regulatory requirements for Financial Services.
- Determine the level of impact and risk depending on technical and business information. (Change Advisory Board member)

Technical skills

PROGRAMMING:

Python, Perl, PHP, Shell-Script

DATA ANALYSIS:

PL/SQL, ETL, Business Objects XI

PERSISTENCE:

DB2, Oracle, Postgres, Sybase, Greenplum

WEB UI:

HTML, CSS, Javascript, Bootstrap

Education

Scrum Master Boot Camp for Managers 2017

Tata Consultancy Services

ITIL Foundation Certified 2016

AXELOS Global Best Practice - Credential ID ITIL/2000309310

Master Degree in IT Management

2014- suspended

Tecnológico de Monterrey

Engineering in Computer Systems 2000-2005

Tecnológico de Monterrey

2017 - 2019

Software Development Delivery Manager

Tata Consultancy Services– Zapopan, Jalisco.

- Leading a multicultural team of 50+ developers for a multinational financial service corporation: Morgan Stanley. Keeping performance and morale high under difficult and challenging circumstances.
- Build positive and productive working relationships with customers across multiple locations for business growth.
- Increase business opportunities by promoting local talent.
- Perform resource allocations and workload assignments according to delivery requirements.
- Evaluate team member's performance and determine training needs.
- Analyze customer orders, set delivery priorities and make schedule adjustments to meet timely delivery goals.
- Report delivery status to customers and develop required delivery documentations.
- Deliver financial, and revenue reports on quarterly basis to the multiple stakeholders in order to monitor project health.

2014 – 2017

Regional Technical Lead

Tata Consultancy Services– Zapopan, Jalisco.

- Multicultural and multidisciplinary teamwork coordination for Morgan Stanley at the Enterprise Data Group.
- Responsible to delegate duties on a follow-the-sun workflow strategy where the tasks are assigned between sites that are located in different time zones. (Mexico-NY, U.K. and India).
- Insure data quality on business oriented deliverables by making use of database technologies.

2012 – 2014

Senior IT Analyst - Tier 3

Tata Consultancy Services– Zapopan, Jalisco.

- Providing delivery Nearshore services for the multinational financial service corporation: Morgan Stanley at the Enterprise Data Group.
- Service Level Agreement (SLA) compliance. Responsible of critical processes that require immediate actions and decision making, otherwise business may be impacted.
- IT Support at Level 3 basis. Analysis, diagnose and problem solving of business oriented processes and deliverables.
- Financial industry software developer.
- Be On-Call availability for Production Support.

2010 – 2012

Quality Assurance Environment Manager

PRODUBAN-Santander at Vision Consulting- Querétaro, Qro.

- Managing the existing software deployments and performance analysis for Quality Assurance (QA) environments.
- Management of daily batch process execution on the QA environment.
- Determining the environmental needs of test cases by a close coordination with the development team.
- Management of QA environment infrastructure.
- Coordinate the QA test executions across the multiple support areas and departments involved.
- Responsible for turnover and rollout deployments from QA to production environments.

2009 – 2010

Quality Assurance Technical Support

ISBAN-Santander at Vision Consulting- Querétaro, Qro.

- Database and Unix system administration.
- Expertise in database creation, tuning and administration.
- Provide troubleshooting assistance with applications and web services.
- Responsible for problem determination and performance tuning of various Banking Application Systems.
- Maintain, troubleshoot and execution of batch processes.
- Responsible of troubleshooting MQ Series communication problems.

2005 – 2009

Oracle DBA

Tecnológico de Monterrey- Querétaro, Qro.

- Technical support for Oracle and SQL Server Data Bases for Production Databases.
- Administration of Oracle Application Servers for Production environments.
- Support the in house installation of oracle database on different platforms. Upgrade oracle databases and analyzed SQL queries causing performance problems.
- Provided Support to implement a recovery plan.
- Modify database structures as required by developers due to business or application requirements.
- Be On-Call availability for the production databases.