### Fast Track to Successful Adoption of ViiMed

## Provider Adoption → Patient Adoption Provider Benefits

- · See more patients and save time by improving efficiencies
- Send secure video messages
- Manage high-risk patients with tracking/reporting tools
- Automate notification to care teams of patients' uncompleted tasks
- · Automate patient education, protocols, and workflow
- · Access ViiMed from anywhere, anytime, on any device
- · Reduce unnecessary office visits, phone calls, emails

#### **Motivate Your Patients**

#### You are the Key Persuader to Patients' Health

- · Use ViiMed from anywhere, anytime, on any device
- Send secure video messages to providers, avoiding unnecessary visits or waiting on hold.
- Utilize valuable educational materials and archived communications.

#### **Prescribe Login Credentials**

- Most challenging aspect is to get the patient to enroll
- Enroll them on the spot
  - · Prescribe the platform to the patient
    - Make the patients feel it is specific to them

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#### **Ensure Login Success**

- · Have patient login with smart phone
- · Show accessibility of platform
- Complete sample task with patient to show the ease-of-use of the platform
- Use in-office desktop if patient does not have smart phone

#### **Ongoing Adoption**

- Respond to patients promptly
- Emphasize the promise of a quicker response time via the platform vs. phone
- Encourage patients to use platform instead of phone or email
- Create an on-hold recording as a promotion for the program
- Always promote the platform





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# **Supported Browsers & Devices Mapped Out**



