Beth Rissman

312 E 4th Street, Solon, IA 52333
Contact information: 319.212.0039, beth.rissman@telepharm.com
LinkedIn: https://www.linkedin.com/in/bethrissman/

Relevant Professional Experience

TelePharm, a Cardinal Health Company

Software Delivery Manager (2021-Present)

- Responsible for managing and coaching an agile software development team in the delivery of custom software products to market, focusing on achieving product objectives and maximizing user and customer value

- Partner with product management and the development team to establish a product delivery roadmap, ensuring there is shared understanding of product and business objectives, while meeting established standards, procedures, and practices

- Ensure that software development teams have the resources they need to deliver software products and meet objectives, managing budgets and vendors

- Foster a culture of continuous improvement through maintenance of metrics, team retrospectives and change management

- Coordinate release, regression, deployments and sprint planning and execution

- Provide leadership and guidance to coach, motivate and lead team members to their optimum performance levels and career development, responsible for talent retention and recruiting

Pearson

Cloud Services Technology Delivery Manager (2021)

- Lead collaboration between Site Reliability Engineers and Product Development teams to build high performing applications leveraging Amazon Web Services Cloud

- Focusing on performance efficiency, reliability, security, operational excellence, and cost optimization to deliver quality experiences for our customers

Principal Data Analyst (2016–2021)

- Creates standard set of data artifacts for data elements across assessments programs

- In depth understanding of data flow and data dependencies through assessment systems supporting customer deliverables

- Participate in program data architecture design and the successful implementation of assessment delivery systems

- Collaborate with customers, account executives, program managers, and technical teams to implement digital technology solutions

Program Technology Manager (2013–2016)

- Provides technology solution oversight for large-scale assessments
- Collaborates with internal and external customers to design appropriate technology solutions that address both business and technical needs
- Provides technical assistance, product demonstrations, and education in assessment solutions
- Collaborates with customers, account executives, program managers, and technical teams to facilitate an understanding of the capabilities of multiple product lines

Senior Business Relationship Manager (2011–2013)

- Played leading role in developing and maintaining relationships with business unit partners
- Provided strategic direction, coaching, and mentoring in support of cross-functional technical and business resources

Interim Manager of Technical Account Management and Project Management (2011)

- Provided coaching and mentoring
- Verified that policy, processes, and standards were developed and adhered to with regard to service and project management

Senior Information Technology Account Manager (2008–2011)

- Coordinated delivery of customer service to maintain customer satisfaction, identify performance gaps, and meet new or emerging needs
- Provided guidance and acted as adviser to subordinates

Senior Unix Engineer (2006–2008)

- Team lead for vulnerability management, problem management, root cause analysis, and problem elimination.
- Responsible for preparation of project identification and justification requests and associated capital appropriations requests

Rockwell Collins

Senior Unix System Administrator (2001–2005)

MCI WorldCom

Unix System Administrator (1999–2001)

Agriprocessors, Inc.

Systems Administrator (1996–1999)

Education

- BBA, Finance, emphasis in Accounting, University of Iowa (1992-1996)

- Technology Leadership Development Program, Stevens Institute of Technology, (2010-2012)
- Software Development Program, DeltaV Code School, Cedar Rapids, IA (2022-2023)

Professional Affiliations

- Iowa Technology Leadership Institute Graduate, Technology Association of Iowa (2022)
- Her Tech Collaborative, founding member (2022)
- Corridor Women Connect Elevate Leadership Program Graduate (2020-2021)
- Iowa Tech Chicks Committee Member and Volunteer
- Iowa Women's Leadership Conference Volunteer
- Pearson Women in Leadership & Learning Speaker & Volunteer

Passion Projects

- IC Compassion Board Member
- Infuse Church Community Group Leader, First Impressions Leader
- Entrepreneurship, start-up accelerator participant
- Women and Girls in Tech advocate