

# Patricia Anne Cruz

QA ANALYST

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## Objective

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To obtain a challenging QA Analyst position in a dynamic and innovative organization where I can use my technical and analytical skills.

## Experience

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**QA Analyst | TechTrust Solutions**

**2021 – Present**

- Reduced defect leakage by 22% by implementing end-to-end automated test suites with Selenium.
- Shortened regression cycles by 30% by designing reusable test cases in TestRail.
- Improved collaboration by integrating automated test results into JIRA, enabling faster bug tracking.

**Software QA Tester | InnovateSoft PH**

**2019 – 2021**

- Increased release stability by 18% through risk-based testing strategies.
- Validated 100+ REST APIs using Postman, ensuring 98% coverage of business-critical endpoints.
- Enhanced test documentation by 25% by standardizing test case writing.

## Education

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**University of Santo Tomas, B.S. in Information Technology**

**2019**

- Dean's Lister (2017–2019)
- Thesis: *Automated Testing Framework for Web Applications*

## Certification

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ISTQB Certified Tester – Foundation Level  
Selenium WebDriver Advanced (Udemy)  
Agile Testing Foundations

## Skills & abilities

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Manual Testing, Selenium, JUnit, Postman, TestRail, JIRA, Regression Testing, API Testing, Agile/Scrum