

# Fiche Queuing

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## M/M/1

- Offered load :  $a = \lambda * \bar{x} = \frac{\lambda}{\mu}$
- utilization :  $\rho = \frac{a}{m}$  in our case  $m = 1$
- Stability condition :  $\rho < 1$
- balance equation :

$$\lambda p_0 = \mu p_1$$

$$p_k = \left(\frac{\lambda}{\mu}\right)^k p_0 = (1 - \rho)\rho^k$$

$$p_0 = 1 - \rho$$

- Averagage number of customer in the system :  $N = \frac{\rho}{1-\rho}$
- At least  $n$  customers :  $P(\geq n) = \rho^n$
- Little property :

$$N = \lambda T \implies T = \frac{1}{\mu - \lambda}$$

$$N_s = \lambda \bar{x}$$

$$N_q = \lambda W \implies W = \frac{1}{\mu - \lambda} - \frac{1}{\mu} = \frac{\rho}{\mu - \lambda}$$

- Pasta property hold
- System time distribution :  $T \sim \text{Exp}(\mu - \lambda)$
- Waiting time distribution :  $w(t) = 1 - \rho e^{-(\mu - \lambda)t}$

### M/M/1/K

- Offered load :  $\rho = \frac{\lambda}{\mu}$
- Effectiv load :  $\rho_{eff} = \frac{\lambda_{eff}}{\mu} = \frac{(1 - P(block))\lambda}{\mu}$
- Steady state :
  - $p_0 = \frac{1 - \rho}{1 - \rho^{K+1}}$
  - $p_k = \frac{(1 - \rho)\rho^k}{1 - \rho^{K+1}}$
- Blocking probability :  $p_K = \frac{(1 - \rho)\rho^K}{1 - \rho^{K+1}}$
- Effective traffic :  $(1 - p_K)\lambda$
- utilization :  $\frac{\lambda_{eff}}{\mu}$
- $\bar{N} = \frac{\rho}{1 - \rho}(1 - (K + 1)p_K)$

### M/M/m/m - Erlang loss system

- $a = \lambda \bar{x} = \frac{\lambda}{\mu}$
- $\mu_i$  for  $i \leq m$  is equal to  $i\mu$  and for  $i > m$  is equal to  $m\mu$
- Steady state :
  - $p_0 = \frac{1}{\sum_{k=0}^m \frac{a^k}{k!}}$
  - $p_k = \frac{\frac{a^k}{k!}}{\sum_{i=0}^m \frac{a^i}{i!}}$
- $N = N_s = \lambda_{eff} \bar{x} = (1 - p_m)\lambda x = (1 - p_m)a$
- $W = 0, \quad T = x, N_q = 0$
- $\rho = \frac{\lambda_{eff} \bar{x}}{m} = (1 - p_m) \frac{a}{m}$
- $p_m = \frac{\frac{a^m}{m!}}{\sum_{i=0}^m \frac{a^i}{i!}} = E_m(a) = B(m, a)$  : blocking probability Erlang B form

### M/M/m - Erlang wait system

- Offered load :  $a = \frac{\lambda}{\mu}$
- Server utilization :  $\frac{a}{m}$
- In markov chain representation  $\mu_k = k\mu$  (see lectures 6 notes)
- Steady state :
  - $k \leq m \implies p_k = \frac{a^k}{k!} p_0$
  - $k > m \implies p_k = \frac{a^k}{m^{k-m} m!} p_0$
  - $p_0 \left( \sum_{i=0}^{m-1} \frac{a^i}{i!} + \frac{\frac{a^m}{m!}}{1 - \frac{a}{m}} \right) = 1$

- Probability that the arriving customer has to wait :

$$\frac{\frac{a^m}{m!}}{1 - \frac{a^m}{m!}} = D_m(a)$$

$$\sum_{i=0}^{m-1} \frac{a^i}{i!} + \frac{a^m}{1 - \frac{a^m}{m!}}$$

No close form, we can use Erland table :

$$D_m(a) = \frac{mE_m(a)}{m - a(1 - E_m(a))}$$

- $N_s = a$
- $N_q = D_m(a) \frac{a}{m-a}$
- Time between completed service :  $Exp(m\mu)$
- $W(k) = 1 - D_m(a)e^{-(m\mu-\lambda)t}$
- $\mathcal{L}(f_w(t)) = \sum_{k=0}^{\infty} \mathcal{L}(f_w(t | k))p_k$ 
  - $\mathcal{L}(f_w(t | k)) = \left(\frac{m\mu}{s+m\mu}\right)^{k-(m-1)} \quad k \geq m$
  - $\mathcal{L}(f_w(t | k)) = \int_0^{\infty} \delta(t)e^{-st} = 1 \quad k \leq m$

### M/M/m/m/C - Engset loss System

- A customer does not generate a nex request while under service
- State probability in steady state :

$$p_k = \frac{\binom{C}{k} \left(\frac{\lambda}{\mu}\right)^k}{\sum_{i=0}^{\infty} \binom{C}{i} \left(\frac{\lambda}{\mu}\right)^i} = \binom{C}{k} \left(\frac{\lambda}{\mu}\right)^k p_0$$

- Probability that the arriving node finds ths system in state  $k$  : PASTA does not hold

$$a_k = \frac{\lambda_k p_k}{\sum_{i=0}^m \lambda_i p_i}$$

- Time blocking : part of the time the system is in blocking state :  $p_m$
- Call blocking  $P(\text{arriving request gets blocked}) = a_m$
- Offered traffic :

$$\lambda^* = \sum_{i=0}^m (C - i) \lambda p_i$$

- Effectiv traffic :

$$\lambda_{eff} = \sum_{i=0}^{m-1} \lambda_i p_i$$

- Average number of requests under service :

$$N = N_s = \frac{\lambda_{eff}}{\mu}$$

- We consider a system as finite population when  $C < 10m$

### Erlang-r server ( $E_r$ )

- For each exponential stage :  $b(x_i) = r\mu e^{-r\mu x_i}$
- For each exponential stage :  $C_x^2 = \frac{V[X_i]}{E[X_i]^2} = 1$
- For the service time :  $b(x) = \frac{(r\mu)^r x^{r-1}}{(r-1)!} e^{-r\mu x}$
- For the service time :  $C_x^2 = \frac{1}{r} < 1$
- System state : number of remaining service stages + r \* number of waiting customers
- Number of customer in the system in state  $i$  :  $N_i = \lceil \frac{i}{r} \rceil$
- Little and pasta hold

### Hyper-exponential server ( $H_r$ )

- For each server :  $b(x_i) = \mu_i e^{-\mu_i x}$
- For the system :  $b(x) = \alpha_1 \mu_1 e^{-\mu_1 x} + \dots + \alpha_R \mu_R e^{-\mu_R x}$
- Server  $i$  is chosen with probability  $\alpha_i$
- $C_x^2 = \frac{E[X^2]}{E[X]^2} - 1 \geq 1$

### M/G/1

- Arrival process memoryless (Poisson( $\lambda$ ))
- Service time general, identical, independent,  $f(x)$
- Single server
- $\rho = \lambda E[x] < 1$  for stability
- Little :  $N = \lambda T$
- Pasta holds
- Pollaczek-Khinchin mean formulas : see slide 10
- $R_s$  is the average remaining service time :  $R_s = \frac{\lambda}{2} E[X^2]$
- $W = \frac{R_s}{1-\rho} = \frac{\lambda E[X^2]}{2(1-\rho)} = \frac{\rho E[X]}{2(1-\rho)} (1 + C_x^2)$
- For M/M/1 :  $C_x^2 = 1$ , for M/D/1 :  $C_x^2 = 0$ , Hyper-Exp :  $C_x^2 = 4$  and Erlang-4 :  $C_x^2 = 1/4$

### With vacation

- Waiting time :  $W = \frac{\lambda E[X^2]}{2(1-\rho)} + \frac{E[V^2]}{2E[V]}$

### With priority

#### Non-preemptive

- The service is completed even if higher priority customer arrives
- $W_i = \frac{R_s}{(1 - \sum_{j=1}^{i-1} \rho_j)(1 - \sum_{j=1}^i \rho_j)}$ ,  $R_s = \frac{1}{2} \sum_{i=1}^K \lambda_i E[X_i^2]$
- $T_i = W_i + E[X_i]$
- Average waiting time :  $W = \sum p_i W_i = \sum \frac{\lambda_i}{\lambda} W_i$

## Preemptive

- The service is interrupted if higher priority customer arrives

## Other

- kendall's notation A/S/m/c/p/O
  - A: Arrival process (distribution of interarrival times)
  - S: Distribution of the service time
  - m: number of servers
  - c: system capacity (buffer positions and server included)
  - p: population generating requests
  - O: order of service
- Inter arrival time or service time :
  - M Markovian (exponentially distributed)
  - D Deterministic (same know value)
  - $E_r$  Erlang with  $r$  stages (sum of  $r$  exponentials)
  - $H_k$  Hyper exponential with  $k$  branches (mix of  $k$  exponentials)
  - G General (btu known), some times GI for general independant
- random plitting of a poisson process result in independant Poisson process.
- Multiplex of mutiple Poisson processes is a poisson process
- $\lambda$  : arrival intensity, average interarrival time :  $\frac{1}{\lambda}$
- $x_n$  : service time requirement of customer  $n$ , average  $x$  (or  $\bar{x}$ ),
  - $\mu$  : service intensity,  $\bar{x} = \frac{1}{\mu}$
- $T_n$  : time customer  $n$  spend in the system (system time), average  $T$ ,
  - $W_n$  : Waiting time of csutomer  $n$ , average  $W$ ,
  - relation :  $T = W + x$
- $N(t)$  : number of customer in the system at time  $t$ , average  $N$ ,
  - $N_q(t)$  : number of customer waiting at time  $t$ , average  $N_q$ ,
  - $N_s(t)$  : number of customer in service at time  $t$ , average  $N_s$
  - relation :  $N = N_s + N_q$
- $p_k(t)$  : probability of  $k$  customers in the system at time  $t$ , stationary  $p_k$
- Offered load :  $a = \lambda \bar{x} = \frac{\lambda}{\mu}$  (arrival intensity \* length of service)
  - Is expressed in Erlang ( $E$ ) [no unit]
  - sometimes denoted by  $\rho$
- Server utilization in system with infinite buffer capacity,  $m$  servers :  $\rho = \frac{a}{m}$
- For system with blocking :
  - Effective traffic :  $\lambda_{eff}$
  - Blocked traffic :  $\lambda_b, \lambda_{eff} + \lambda_b = \lambda$
  - Effective load :  $\lambda_{eff} \bar{x} = \frac{\lambda_{eff}}{\mu}$
  - server utilization :  $\frac{\lambda_{eff} \bar{x}}{m} = \frac{\lambda_{eff}}{m\mu}$
- Little Result :  $N = \lambda T$ , Likewise :  $N_q = \lambda W$  and  $N_s = \lambda \bar{x}$
- $p_k$  :  $P(\text{system is in state } k \text{ at time } t)$

- $a_k$  :  $P(\text{customer arriving at time } t \text{ finds the system in state } k) = P(\text{ the system is in stake } | \text{ a customer arrives})$
- PASTA property :  $p_k = a_k$
- Stability condition : server utilization  $< 1$
- $P(\text{next customer does not wait}) = P(\text{inter arrival time} > \text{service time})$  (inter arrival time often  $Exp(\lambda)$ )
- Coefficient of variation :  $C_x^2 = \frac{V[X]}{E[X]^2}$
- Randomly splitting of a Poisson process gives two independant Poisson processes.