

CAIO HENRIQUE PORTELLA

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EDUCATION

Bachelor of Science in Computer Science

Mar 2020 - Dec 2023

Pontifícia Universidade Católica de São Paulo

WORK HISTORY

Business Analyst II, Senac Jundiaí

Sep 2024 - May 2025

- Customer service in person, by phone and email.
- Guiding customers on how to use the Senac portal, access the turnstile and move around the unit.
- Assisting large companies in enrolling students.
- Updating records and registering customer interests.
- Conducting active telemarketing with the team according to the needs of the sector.
- Selling technical and non-technical courses in person, by phone and email.
- Assisting external customers who have wellness appointments.

EDI Analyst Intern, Sintel Automotive S.A.

Jan 2023 - Nov 2023

- Maintenance of EDI flows, resolving data exchange errors between partners.
- Collaboration on solutions for integrations on the client side.
- Active monitoring of applications in case of failures or support.
- NF-es management.

SKILLS

- **Hard Skills:** ReactJS, NextJS, Typescript, NodeJS, Java, Springboot, Golang, TailwindCSS, MySQL, PostgreSQL, MongoDB, Docker, AWS, Redis, Kafka, Prisma, Drizzle, Postman, Git.
- **Soft Skills:** Proactivity, critical sense, teamwork, communication, continuous learning.
- **Languages:** English, French, Italian.
- **Agile Methodologies:** Kanban, Scrum
- **Certifications:** - EF SET English Certificate (C2 Proficient). React: The Complete Course - Udemy, 2022. Imersão AI com Google Gemini - Alura, 2024.

PROJECTS

- **Vitalis** - github.com/caiohportella/patient-management
 - It is a distributed Patient Management System under development, which uses a containerized microservices architecture based on Java with Spring Boot. This system manages patient data, JWT-based authentication, billing processes, analytics and monitoring capabilities.
 - **Tech Stack:** Docker, Spring Cloud Gateway, PostgreSQL, Apache Kafka, gRPC, Redis, Resilience4j, AWS CDK, LocalStack, Micrometer, Prometheus, Grafana, OpenAPI.
- **Podcaster** - podcaster-ai.vercel.app
 - It's a website where you can create and publish podcasts entirely made with ChatGPT 4th.
 - **Tech Stack:** NextJS, Convex, OpenAI, Clerk.