

ALYUBA CORNELIUS CHUMBA

ICT Support Specialist

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Kakamega - kenya

PROFESSIONAL SUMMARY

A dedicated and results-driven ICT professional with a strong foundation in IT support, network administration, system analysis, and graphic design. With hands-on experience in providing comprehensive IT solutions, I excel in managing hardware, software, and network systems, ensuring smooth operations for both staff and clients. My expertise spans across front-end web development (HTML, CSS, JavaScript), backend development (PHP, XAMPP), database administration, and system maintenance. Additionally, I bring a creative touch to my work as a graphic designer, having created impactful branding materials and logos for various clients. With a strong emphasis on time management, excellent problem-solving abilities, and a passion for continuous learning, I thrive in dynamic environments and am highly adaptable to new technologies. I am a self-motivated professional with a commitment to delivering high-quality results while working effectively both independently and as part of a team.

PROFESSIONAL EXPERIENCE

COMPUTER TEACHER/ ICT Officer

Seeds academy junior secondary

present

In my role at seeds academy, I successfully combined technical support and experience. My responsibilities included:

- Advanced computer proficiency, expertise in IT system, networks, and database management
- Knowledge of handling sensitive data securely ensuring accuracy and compliance.
- Resolved hardware and software issues quickly.
- Ensuring accuracy in systems configuration and troubleshooting.
- Good communication, liaising with staff, administration parents and students to resolve ICT related concerns efficiently.
- Skilled in ms word, excel and PowerPoint, which are key to data entry task.
- Good typing speed, and familiarity with data entry software like spreadsheets and databases. Ensuring fast and precise data.

Attachment ICT Officer

Kakamega Law Courts

05/2022 09/2022

During my 3-month attachment at the Kakamega Law Courts, I gained hands-on experience in a range of ICT responsibilities, ensuring the smooth operation of the court's IT infrastructure. My key contributions included:

- Managed network systems to ensure reliable connectivity and smooth operation across court departments.
- Provided timely technical support to staff and customers, troubleshooting issues and ensuring seamless operations.
- Diagnosed and resolved hardware issues, ensuring all equipment was functioning optimally.
- Managed digital records and ensured accurate data control, maintaining integrity and compliance with court requirements.
- Installed, updated, and maintained software systems to keep the court's IT infrastructure secure and up to date.

Graphic Designer

Kakamega Branding Master and Cyber

12/2018 09/2019

In my role at Kakamega Branding Master and Cyber, I successfully combined technical support with creative design. My responsibilities included:

- Managed network systems to ensure reliable connectivity and smooth operation across court departments.
- Provided timely technical support to staff and customers, troubleshooting issues and ensuring seamless operations.
- Diagnosed and resolved hardware issues, ensuring all equipment was functioning optimally.
- Managed digital records and ensured accurate data control, maintaining integrity and compliance with court requirements.
- Installed, updated, and maintained software systems to keep the court's IT infrastructure secure and up to date.

INDUSTRY EXPERTISE

IT Support & Network Administration

System Analysis, Design, and Development
Customer Service & Communication

Graphic Design & Branding

Database & Data Management
Project & Time Management

MY LIFE PHILOSOPHY

My philosophy is to continuously evolve through learning, embrace innovation, and deliver reliable, high-quality ICT solutions that empower individuals and organizations to thrive in a rapidly changing technological world.

EDUCATION

Bachelors of Science in Computer Science

Kisii University

2019 2023

Certificate in Computer studies, Microsoft Office, internet and emailing specialist.

Lindrus Computer Collage Kakamega

2019

KEY ACHIEVEMENTS

Successful ICT Support at Kakamega Law courts

Provided comprehensive IT support to staff and customers, ensuring smooth operations in a critical environment.

Graphic Design and Branding at Kakamega Branding Master and Cyber

Designed logos and branding materials (e.g., t-shirts, banners, utensils), showcasing creativity and versatility in graphic design.

Technological Proficiency & Learning

Developed a solid understanding of database and network administration, alongside expertise in system analysis, design, and development.

Time Management & Independent Work

Recognized for self-motivation and the ability to complete tasks under minimal supervision, meeting deadlines consistently while maintaining high-quality work.

Strong Communication and Teamwork Skills

Demonstrated excellent interpersonal skills when providing IT support to clients and working within a team environment, ensuring clear communication and collaborative success.

STRENGTHS

Technical Proficiency & Problem-Solving

Strong ability to troubleshoot and resolve technical issues across IT systems, networks, and hardware, ensuring efficient problem resolution and minimal downtime.

Customer-Centric Approach

Focused on providing excellent customer service, responding promptly to client needs, and delivering high-quality results that align with customer expectations.

Creativity & Design Thinking

Demonstrated creativity in graphic design, producing visually appealing branding materials and logo designs that contribute to business identity and growth.

Time Management & Self-Motivation

Excellent time management skills with a proven ability to work independently, meet deadlines, and prioritize tasks effectively under minimal supervision.










PASSIONS

-  Reading
-  Community Development
-  Travelling
-  Networking

LANGUAGES

English proficient ●●●● Swahili Proficient ●●●●

REFEREES

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