

客服：您好请问有什么可以帮您

Service: Hello, May I help you.

客户：啊您好我昨天，呃申请的那个，呃

Customer: RRRGGG! Hello, yesterday I apply ..... RRRGGG

客户：申请的那个备用金啊

Customer: Apply the deposit.

客户：那个那个要我现在已经，呃是昨天申请的他已经发发过短信给我了说有三天的考虑

Customer: That that I have already, RRRGGG, yesterday system sent the message to me to give me three days to make a decision.

客户：考虑时间，嗯不要那个三天考虑时间了直接那个，可不可以

Customer: Thinking time, RRRGGG, I do not need that three days' thinking time. I want to apply now. Is that OK?

客服：呃先生您好你贵姓

Service: RRRGGG, sir, hello, can you tell me your surname.

客户：我姓王

Customer: My surname is Wong.

客服：呃王先生您好非常抱歉目前我行系统呢在一个晚间的升级维护

Service: RRRGGG, Mr Wong, I am really sorry to tell you our system is being upgrade this night.

客服：您的资料呢暂时查询不到建议您早上八点以后来电确认一下您看可以吗？

Service: Your information cannot be searched. I recommend you to take a phone call after 8am.

客户：明天早上的

Customer: Tomorrow morning?

客服：呃今天早上八点以后就可以了

Service: RRRGGG, 8 am at today morning?

客户：呃八点以后是吧

Customer: RRRGGG, After 8 am?

客户：嗯好的好的

Customer: OK! OK!

客服：感谢来电祝您生活愉快再见

Service: Thanks for calling! Have a good day! Bye