

Caleb Patton

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Career Summary

A highly skilled, technical IT engineer that has a proven performance track record to back up this claim. I would like to contribute my advanced technical skills and be a part of a challenging IT environment. I am advanced in all facets of IT including various distros of Linux and Windows, advanced infrastructure support and design, project management and radio communications. I look forward to discussing with you further how else I can use my skills for your companies' goals.

- Cisco
 - Linux
 - Scripting
 - Networking
 - Windows server
 - Radio Management
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Work Experience

Amazon

Hebron, KY

Opstech Engineer I

July 2021 – January 2023

- Worked on the critical and emergency response IT infrastructure team at the Amazon air hub in Hebron KY
- Helped in the construction and support of the of the largest Amazon air hub which included the building of two MDF server rooms and construction and configuration of forty IDF's
- In Linux and the Windows operating systems, I wrote various Bash and Python scripts that updated the internal network through the use of mass automation.
- Trained and supported newer technicians and engineers to be proficient in the procedures, policies and internal tools of Amazon.
- System administrator for the Amazon radio system at the CVG airhub
- Designed and maintained the closed-circuit camera security system both internal and external units for the air hub.
- Built and contributed the creation of the site internal knowledge base creating policies and documenting new procedures that helped onboard more than 20 new members to the team.

Opstech IT Support Associate II

March 2020 – July 2021

- Helped in the training and development of new hires employees.
- Managed various software and hardware upgrade projects for Amazon's fulfillment centers.
- Wrote video hosting software that was used for both domestic and international IT training and development.
- Working with third party vendors and Amazon engineers to complete various IT projects in several nodes.

IT Support Technician

January 2016 – March 2020

- Provided customer support to warehouse personnel.
- Worked with Linux based Android inventory tracking systems.
- Responsible for inventory of my team's high dollar assets.
- First line of problem response to all technical type issues.

Intermedia 3 / PC-ER

Delphos, OH

Computer Technician

February 2015 – January 2016

- Internship where I assisted in the day to day IT operations of the PC-ER store as well as Ada K-12 Schools.
- Repaired hardware and software for all types of devices which included personal computers, smart phones, laptops and printers.
- Managed shop operations and co-workers.
- Managed and supported the CRM system that handled the overall Analytics of the shop.

Education

- ***Bluffton University | Bluffton, OH | Bachelors of Arts***

Majored in Information Technology, Minor in Communications

- ***Amazon Valley High School | Belem, Brazil | General Studies***

Graduated Salutatorian.