

# Caleb Patton

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## Career Summary

A highly skilled, technical IT engineer that has a proven performance track record to back up this claim. I would like to contribute my advanced technical skills and be a part of a challenging IT environment. I am advanced in all facets of IT including various distros of Linux and Windows, advanced infrastructure support and design, project management and radio communications. I look forward to discussing with you further how else I can use my skills for your companies' goals.

- Cisco
  - Linux
  - Scripting
  - Networking
  - Windows server
  - Radio Management
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## Work Experience

### Amazon

Hebron, KY

#### Opstech Engineer I

July 2021 – January 2023

- Worked on the critical and emergency response IT infrastructure team at the Amazon air hub in Hebron KY
- Helped in the construction and support of the of the largest Amazon air hub which included the building of two MDF server rooms and construction and configuration of forty IDF's
- In Linux and the Windows operating systems, I wrote various Bash and Python scripts that updated the internal network through the use of mass automation.
- Trained and supported newer technicians and engineers to be proficient in the procedures, policies and internal tools of Amazon.
- System administrator for the Amazon radio system at the CVG airhub
- Designed and maintained the closed-circuit camera security system both internal and external units for the air hub.
- Built and contributed the creation of the site internal knowledge base creating policies and documenting new procedures that helped onboard more than 20 new members to the team.

#### Opstech IT Support Associate II

March 2020 – July 2021

- Helped in the training and development of new hires employees.
- Managed various software and hardware upgrade projects for Amazon's fulfillment centers.
- Wrote video hosting software that was used for both domestic and international IT training and development.
- Working with third party vendors and Amazon engineers to complete various IT projects in several nodes.

#### IT Support Technician

January 2016 – March 2020

- Provided customer support to warehouse personnel.
- Worked with Linux based Android inventory tracking systems.
- Responsible for inventory of my team's high dollar assets.
- First line of problem response to all technical type issues.

## **Intermedia 3 / PC-ER**

**Delphos, OH**

### ***Computer Technician***

***February 2015 – January 2016***

- Internship where I assisted in the day to day IT operations of the PC-ER store as well as Ada K-12 Schools.
- Repaired hardware and software for all types of devices which included personal computers, smart phones, laptops and printers.
- Managed shop operations and co-workers.
- Managed and supported the CRM system that handled the overall Analytics of the shop.

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## **Education**

- ***Bluffton University | Bluffton, OH | Bachelors of Arts***

Majored in Information Technology, Minor in Communications

- ***Amazon Valley High School | Belem, Brazil | General Studies***

Graduated Salutatorian.