

PawCore Systems – Customer Support & Satisfaction Dashboard

Support Ticket Volume



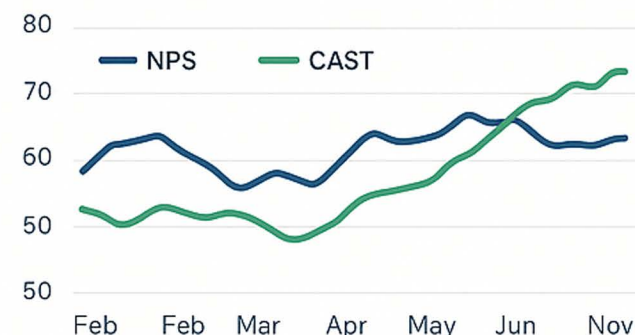
Average Resolution Time

6.2 hrs

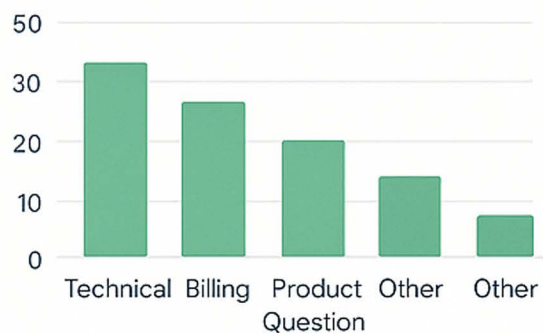
▲ Within SLA

92%

Customer Satisfaction Scores



Issue Categories



Open Tickets

184

Average Resolution Time

184

Agent Performance

56

Responses / Day

Support Channel

