Caleb Afework

(678) 852-4887 • CalebAfework@gmail.com • LinkedIn: Caleb Afework

EXECUTIVE SUMMARY

Creative software and music engineer with a passion for creating scalable applications using the PERN stack as well as other resources. My previous role as an audio engineer has taught me the importance of automation to increase efficiency, while familiarizing myself with the newest technology in the industry. My passion for creating innovative solutions for users has heightened since I completed my studies at General Assembly. In addition, I have excellent people skills able to build and maintain quality relationships. I'm an attentive listener, articulate, and proficient communicator familiar with team-related or individual task assigned environments. Very good leadership, communication, customer service, client relations, team building, and staff management abilities. Additional related skilled keys to success include:

Javascript

• HTML

• SCSS

Node.js

• SQL

• Express.js

• React.js

Jquery

• Python (intermediate)

PROFESSIONAL EXPERIENCE

24-7 In-Touch, Aurora, CO

04/2019 - 06/2020

Trust & Safety Agent

- **Ensuring PCI Compliance**
- Enforce company policy and mitigate poor end-user experience
- Utilized internal resources to insure user property
- De-escalating users in high stress situations while maintaining customer retention and security

Freelance, Atlanta, GA

01/2015 - 04/2019

Freelance Audio Engineer

- Scheduling and operating recording sessions for clients
- Networking at industry events to gain clients and studio bookings
- Manage and disseminate client files while maintaining high-profile client security

Astro Studios (formerly ZAC Recording), Atlanta, GA

01/2018 - 08/2018

Assistant Engineer, Intern

- Ensuring confidentiality and security of high profile clients
- Customer relationship management, work place readiness, accounts receivable, maintenance
- Proficient and seamless Analog and Digital technologies operator leading to several platinum and gold records

Castlehill Studios LLC, Atlanta, GA

01/2015 - 08/2017

Assistant Engineer, Intern

- Managed and maintained a three-room recording studio
- Training and scheduling for new hires
- Customer relationship management, work place and project readiness, maintenance
- Proficient and seamless Analog and Digital technologies operator leading to several Grammy nominations

EDUCATION

Computer Science and full stack Web development.

General Assembly, Denver, CO

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PROFESSIONAL DEVELOPMENT:

Qualified seasoned engineer with extensive knowledge in; Application Program Interface (API), Integrated Development Environments (IDE), UI and UX, Object Oriented Programming (OOP), and Secure Shell (SSH).

PROFESSIONAL AFFILIATIONS

BIT – Blacks In Tech (Denver Chapter Co-Organizer)