# Caleb Afework

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# **EXECUTIVE SUMMARY**

Creative software and music engineer with a passion for creating scalable applications using the PERN stack as well as other resources. My previous role as an audio engineer has taught me the importance of automation to increase efficiency, while familiarizing myself with the newest technology in the industry. My passion for creating innovative solutions for users has heightened since I completed my studies at General Assembly. In addition, I have excellent people skills able to build and maintain quality relationships. I'm an attentive listener, articulate, and proficient communicator familiar with team-related or individual task assigned environments. Client relations, team building, and staff management abilities. Additional related skilled keys to success include:

Javascript
Node.js
React.js
HTML
CSS
Express.js
Python

# PROFESSIONAL EXPERIENCE

24-7 In-Touch, Aurora, CO

04/2019 - 06/2020

#### **Trust & Safety Agent**

- Ensuring PCI Compliance
- Enforce company policy and mitigate poor end-user experience
- Utilized internal resources to insure user property
- De-escalating users in high stress situations while maintaining customer retention and security

Freelance, Atlanta, GA

01/2015 - 04/2019

# Freelance Audio Engineer

- Scheduling and operating recording sessions for clients
- Networking at industry events to gain clients and studio bookings
- Manage and disseminate client files while maintaining high-profile client security

# **PROJECTS**

# Apollo

#### React, Express, Node, PostgreSQL, Docker, IBM API

- A full CRUD application that creates playlists based off the user's text input.
- Utilized IBM's tone analyzer API to detect the mood of a text input.

#### 404AnswerNotFound

# Express, Node, EJS, Passport, PostgreSQL, Bootsrap

- A stackoverflow-inspired Q&A application.
- A full CRUD app that allows users to create an account, login/logout, ask, and answer programming-based questions.

# **EDUCATION**

#### Computer Science and full stack Web development.

General Assembly, Denver, CO

# **PROFESSIONAL DEVELOPMENT:**

Qualified seasoned engineer with extensive knowledge in; Application Program Interface (API), Integrated Development Environments (IDE), UI and UX, Object Oriented Programming (OOP), and Secure Shell (SSH).

# PROFESSIONAL AFFILIATIONS

BIT- Blacks In Tech (Denver Chapter Co-Organizer)