

Caleb Carnett

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Software engineer with a Bachelor's degree in Business Administration that brings a unique blend of technical and business expertise to the table.

Solid foundation in programming languages and technologies such as JavaScript, and Node.js. Committed to writing well-crafted, well-tested, readable, and maintainable code, and have completed several hands-on projects that demonstrate the ability to collaborate effectively, manage, and deliver complex projects. Interested in staying up-to-date with the latest technology and best practices in software development and committed to creating innovative software solutions that address real-world problems

EXPERIENCE

Meritage Homes

Customer Care Associate

02/2022 - 11/2022

San Antonio, TX

- Managed and closed over 1500 warranty claims issues through Salesforce within 9 months.
- Reduced total warranty claim backlog by over 50% within 6 months.
- Increased customer satisfaction scores 8% by identifying and solving technical home-owner issues.
- Communicated, negotiated, and partnered with vendors in the post construction phase.

Pratt Industries

Account Manager

07/2021 - 02/2022

San Antonio, TX

- Led and maintained relationships with accounts grossing over \$200,000+ in monthly sales.
- Managed warehouse and customer service orders for key accounts to increase warehouse space by 30% minimizing lost profits on aged inventory.
- Grew company revenue by \$15,000 each month by identifying customer needs for new products.

AVCO Roofing

Project Manager

01/2020 - 07/2021

San Antonio, TX

- Collaborated on a sales campaign for \$1,400,000 in revenue through the implementation of effective sales strategies and techniques.
- Managing construction crews of up to 20 employees on residential properties
- Responsible for the project vision, planning, design, and implementation.

PROJECTS - Software Development

- **Team Profile Generator** - Node.js command-line application that takes in information about employees on a software engineering team, then generates an HTML webpage that displays summaries for each person.
- **Track My Employees** - A content management system(CMS) to manage a company's employee database on the command line, using Node.js, Inquirer NPM package, and MySQL technologies.
- **PawFriends** - Pawfriends is a full stack application created using a MVC design that allows users to adopt or post a rescued pet. Saves user data with cookies and uses password authentication. Technologies included Javascript, Node.js, MySQL, Sequelize, Heroku, Handlebars.js, and Express.js.
- **Movie Search** - Front-end application to display a movie trailer and facts for your next movie night, created with Javascript, OMDb API, and youtube API.

EDUCATION

Bachelors of Business administration, concentration in Marketing

University of Texas at San Antonio • December 2019

Web Development Certification

University of Texas at San Antonio • Remote • April 2023

Social Media Marketing Certification

HubSpot • San Antonio, Texas • August 2019

SKILLS

Detailed-Oriented, Excellent Communication, Collaborative, Team Member, Problem-Solving, Express.js, JavaScript, Bootstrap, Tailwind, GraphQL, MongoDB, Node.js, React, GitHub, Heroku, jQuery, MySQL, NoSQL, HTML, APIs, CSS, Git, Object Oriented Programming, Mobile Responsive Design

