

CALEB ETIENNE

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Professional Summary

As a recent college graduate, with a strong aptitude to learn new software, databases and systems in the Finance/Technology Industry, I look to leverage my IT knowledge and experience into a role as a Developer.

Education

Rutgers, The State University of New Jersey - Rutgers Business School

Newark, NJ

Bachelor of Science, Management Information Systems

August 2022

- Member, Management Information Systems Association (MISA)
- Relevant Coursework: Business Policy & Strategy, Finance, Structured Programming Applications

Essex County College

Newark, NJ

Associate of Arts, Liberal Arts

December 2020

- Awards: Dean's List 2020, EOF Graduate

Technical Skills

Languages: Java, JavaScript, HTML5, CSS3, Python

Software: MS Office Suite, Adobe Creative Cloud, ServiceNow, Visual Studio

Additional: SQL, OOP, IT Support, Debugging, Troubleshooting, Testing

Experience

North Star Academy Charter School of Newark

Newark, NJ

Computer Science Teacher

January 2024 – Present

- Planned, designed and implemented lessons for Python & React native classroom instruction.

Office of Information Technology - Rutgers University

Newark, NJ

Rutgers Biomedical & Health Sciences

Information Technology Consultant

October 2021 – Present

- Work collaboratively and independently to provide quality customer support and technical information to all users, medical and non-technical customers, faculty, staff, coworkers, supervisors, students and clients over the phone, email, on campus, and chat within consulting.
- Troubleshoot network issues, and repair jacks and faceplates. Ensure equipment and software is operational, locating potential risks, saving funds annually.
- Create, update, and maintain documentation through handouts and record usage statistics into website tracking software.

Kite+key, Rutgers Tech Store & Computer Repair

Newark, NJ

Retail Specialist

March 2021 - October 2021

- Documented technology processes, costs, and metrics to create knowledge databases on e-commerce websites.
- Delivered and hosted in store workshops, participating in marketing and tabling events to increase brand awareness.
- Provided above average knowledge of Apple products and retail industry experience in MS Applications.

Amazon Fulfillment Center

Elizabeth, NJ

Associate Specialist

March 2017 - March 2021

- Received and prepared inventory for delivery using technology like smartphones and handheld devices to sort, scan, and prepare orders.
- Recipient of Amazon's Career Choice Program providing eligible employees with assistance to pursue training in Information Technology career paths.

Online Learning

October 2022 – Present

- Google: IT Automation with Python, IT Support, UX Design, Data Analytics & Project Management
- Skillsoft