CALEB HAYDEN

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Education

University of Louisville College of Business, Louisville, Kentucky Bachelor of Science in Business Administration, Computer Information Systems

Technical Proficiency

Technical Experience/Skills: C# .NET, Visual Studio, AWS, Podio, SQL Server, mySQL, JavaScript, HTML, CSS, Regex, Microsoft Windows, MS Office Suite, MS Access, MS Visio, Restlet client, Technical Writing (ERDs, Use Cases w/ Diagrams, Mockups, Relationship Diagrams, SoW, API documentation, Vision Documents, etc.)

Professional Experience

Brick Bridge Consulting, LLC

November 2017-Present

Junior Software Developer/Junior Project Manager

- Experience in managing multiple projects/clients of varying sizes simultaneously
- Developed project management and analytical skills by interfacing directly with clients to develop solutions specifically for their business needs in projects ranging from \$1000 -\$100,000+
- Use GoToMeeting to engage with clients for live demos/training/feedback sessions for projects
- Engage with clients on-site as necessary
- Frequently utilized Amazon Web Services to host and deploy cloud-based functionality (Familiarity with Lambda, S3, CloudWatch, and DynamoDB)
- Manipulate third-party software (GlobiFlow, Zapier) to deliver simple automations and functionality to Podio installations.
- Utilized in-house RESTful API and C# Lambda functions to interact with Podio installations and deliver complex automations and other functionality asynchronously
- Use CloudWatch to identify and resolve issues with code in development and production environments
- Assist in management of MySQL databases used for large projects
- Conducted simple unit testing for in-house API
- Utilized Swagger to create API documentation

Little Caesar's, LLC

June 2015-November 2017

Shift Manager

- Food Service Certified by Louisville Department of Public Health and Wellness
- Oversee and all aspects of food production and customer service including appliance operation and food preparation to cash register service
- Manage employees to ensure good customer service and store efficiency
- Balance store finances by completing nightly paperwork and inventory
- Handle customer relations and resolve customer complaints