

# Caleb Heller

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## EDUCATION

Frostburg State University  
Master of Applied Computer Science  
Bachelor of Science, Cybersecurity

Frostburg, MD  
May 2025  
May 2024

## TECHNICAL SKILLS

**Threat & Vulnerability Management:** Tenable Security Center, Tenable.io, Nessus, Graylog, Splunk, ServiceNow, Jira  
**Cyber Defense & Incident Response:** Endpoint Protection, Event Correlation, SIEM Monitoring, Ticket Triage, Threat Validation,  
**Compliance & Risk Frameworks:** NIST 800-53, CNSSI 1253, FIPS 199, RMF Lifecycle, FISMA, DoD 8140, ISO 27001  
**Security Engineering & Systems:** Windows, Linux/Unix, TCP/IP, VPNs, Secure Imaging, Endpoint Hardening  
**Scripting & Automation:** Python (pandas, matplotlib, requests), PowerShell, Bash – automation of scan parsing, report generation  
**Reporting & Visualization:** Power BI, Excel, eGRC Tools – executive dashboards, SLA tracking, and vulnerability remediation  
**Documentation & Governance:** POA&Ms, SSPs, SOPs, Audit Logs, RMF Control Evidence, Compliance Dashboards  
**Certifications:** CompTIA Security+ (In Progress) | Splunk Core Certified User (In Progress) | Microsoft PL-300 (Planned)

## WORK EXPERIENCE

**Vulnerability Analyst, The Agora Companies - Baltimore, MD** November 2025 – Present

- Conduct enterprise vulnerability scans across 30+ business units using Tenable Security Center and Tenable.io.
- Analyze and validate critical/high vulnerabilities, reducing false positives through manual verification and context-based triage.
- Collaborate with infrastructure and application teams to prioritize patching based on CVSS, EPSS, and business impact.
- Build Python automation scripts to parse scan exports, summarize trends, and generate Power BI visualizations for weekly reports.
- Maintain remediation dashboards tracking SLA compliance and system owner accountability, enabling leadership visibility.

**Data Compliance & Reporting Analyst, State of Maryland Department of IT- Crownsville, MD** April 2023 – January 2025

- Automated parsing of Tenable scan data via Python, reducing weekly reporting time by 40% across 100+ systems.
- Produced dashboards summarizing vulnerability trends for 10+ state agencies, influencing patch priorities and compliance scores.
- Supported RMF and FISMA audit readiness by maintaining POA&M data and evidence of continuous monitoring.
- Consolidated asset inventory and lifecycle data for over 2,000 systems, improving enterprise visibility by 30%.

**IT Data & Risk Analyst, Providers Partners - Remote** June 2022 – November 2022

- Developed Python scripts to extract and visualize endpoint risk metrics from internal scanning tools.
- Performed trend analysis for SOC/NOC teams to guide triage and response across 500+ endpoints.
- Maintained Excel dashboards tracking patch compliance, vulnerability aging, and SLA performance.
- Authored audit documentation and system diagrams, cutting compliance review errors by 25%.

**IT Support Technician – Asset & Incident Tracking, Chesapeake Urology - Owings Mills,** January 2022 – June 2022

- Maintained structured device inventory tracking for 400+ clinical and administrative endpoints.
- Consolidated incident response records and categorized root causes, reducing repeat issues by 15%.
- Created Excel reports to summarize patching cadence and exceptions across three departments.
- Supported monthly audits by generating compliance summaries for medical equipment..

## PROJECT

**Enterprise Vulnerability & Data Reporting Automation** February 2025

- Created Python scripts to automate extraction of vulnerability data and map findings to business units.
- Produced monthly leadership-facing reports using custom templates in Excel and Power BI.
- Developed data dictionaries and SOPs for repeatable scans, improving documentation quality.
- Integrated project output with SharePoint for access by senior analysts and auditors.

## OTHER SKILLS AND PROFICIENCIES

Asset Inventory Management | Audit Preparation | Monthly Site Reporting | Scanning & Remediation | CCRI Audit Readiness | CUI/Derivative Marking Awareness | RMF Lifecycle Support | Communication & Briefing | SOP Creation | Enterprise Collaboration