

Caleb Heller

Baltimore, MD | caleb.heller1856@icloud.com | 410-428-7512

EDUCATION

Frostburg State University	Frostburg, MD
Master of Applied Computer Science	May 2025
Bachelor of Science, Cybersecurity	May 2024

TECHNICAL SKILLS

- Threat & Vulnerability Management:** Tenable Security Center, Tenable.io, Nessus, Graylog, Splunk, ServiceNow, Jira
- Cyber Defense & Incident Response:** Endpoint Protection, Event Correlation, SIEM Monitoring, Ticket Triage, Threat Validation,
- Compliance & Risk Frameworks:** NIST 800-53, CNSSI 1253, FIPS 199, RMF Lifecycle, FISMA, DoD 8140, ISO 27001
- Security Engineering & Systems:** Windows, Linux/Unix, TCP/IP, VPNs, Secure Imaging, Endpoint Hardening
- Scripting & Automation:** Python (pandas, matplotlib, requests), PowerShell, Bash – automation of scan parsing, report generation
- Reporting & Visualization:** Power BI, Excel, eGRC Tools – executive dashboards, SLA tracking, and vulnerability remediation
- Documentation & Governance:** POA&Ms, SSPs, SOPs, Audit Logs, RMF Control Evidence, Compliance Dashboards
- Certifications:** CompTIA Security+ (In Progress) | Splunk Core Certified User (In Progress) || Microsoft PL-300 (Planned)

WORK EXPERIENCE

Vulnerability Analyst, The Agora Companies - <i>Baltimore, MD</i>	November 2025 – Present
• Conduct enterprise vulnerability scans across 30+ business units using Tenable Security Center and Tenable.io.	
• Analyze and validate critical/high vulnerabilities, reducing false positives through manual verification and context-based triage.	
• Collaborate with infrastructure and application teams to prioritize patching based on CVSS, EPSS, and business impact.	
• Build Python automation scripts to parse scan exports, summarize trends, and generate Power BI visualizations for weekly reports.	
• Maintain remediation dashboards tracking SLA compliance and system owner accountability, enabling leadership visibility.	
Data Compliance & Reporting Analyst, State of Maryland Department of IT- Crownsville, MD	April 2023 – January 2025
• Automated parsing of Tenable scan data via Python, reducing weekly reporting time by 40% across 100+ systems.	
• Produced dashboards summarizing vulnerability trends for 10+ state agencies, influencing patch priorities and compliance scores.	
• Supported RMF and FISMA audit readiness by maintaining POA&M data and evidence of continuous monitoring.	
• Consolidated asset inventory and lifecycle data for over 2,000 systems, improving enterprise visibility by 30%.	
IT Data & Risk Analyst, Providers Partners - <i>Remote</i>	June 2022 – November 2022
• Developed Python scripts to extract and visualize endpoint risk metrics from internal scanning tools.	
• Performed trend analysis for SOC/NOC teams to guide triage and response across 500+ endpoints.	
• Maintained Excel dashboards tracking patch compliance, vulnerability aging, and SLA performance.	
• Authored audit documentation and system diagrams, cutting compliance review errors by 25%.	
IT Support Technician – Asset & Incident Tracking, Chesapeake Urology - <i>Owings Mills</i>	January 2022 – June 2022
• Maintained structured device inventory tracking for 400+ clinical and administrative endpoints.	
• Consolidated incident response records and categorized root causes, reducing repeat issues by 15%.	
• Created Excel reports to summarize patching cadence and exceptions across three departments.	
• Supported monthly audits by generating compliance summaries for medical equipment..	

PROJECT

Enterprise Vulnerability & Data Reporting Automation	February 2025
• Created Python scripts to automate extraction of vulnerability data and map findings to business units.	
• Produced monthly leadership-facing reports using custom templates in Excel and Power BI.	
• Developed data dictionaries and SOPs for repeatable scans, improving documentation quality.	
• Integrated project output with SharePoint for access by senior analysts and auditors.	

OTHER SKILLS AND PROFICIENCIES

Asset Inventory Management | Audit Preparation | Monthly Site Reporting | Scanning & Remediation | CCRI Audit Readiness | CUI/Derivative Marking Awareness | RMF Lifecycle Support | Communication & Briefing | SOP Creation | Enterprise Collaboration